

SureWest Telephone cancels Roseville Telephone Company Tariff F.C.C. No. 1. This tariff is a reissue of the tariff previously filed by Roseville Telephone Company, under the Company's new name SureWest Telephone. Each page in this tariff is new, however there are no changes between this tariff and Roseville Telephone Company Tariff F.C.C. No. 1. See Section 61.54(i)(2)(i) of the Commission's rules. This tariff, as originally issued, does not make any changes in regulations or rates from the Roseville Telephone Company tariff.

ACCESS SERVICE

REGULATIONS, RATES AND CHARGES

Applying to the provision of Access Services  
within a Local Access and Transport Area (LATA) for  
Connection to Interstate Communications Facilities  
for Interstate Customers within the  
operating territory of

SUREWEST TELEPHONE

in the

STATE OF CALIFORNIA

as provided herein.

Access Services are provided by means of wire,  
radio or a combination thereof.

## ACCESS SERVICE

## CHECK SHEET

Pages 1 to 474 of this tariff, inclusive, are effective as of the date shown. The original and revised pages named below contain all changes from the original tariff that are in effect on the date shown.

<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>	<u>Page</u>	<u>Number of Revision Except as Indicated</u>
Title	Original	66	1st	465	1st
1	9th*	335	1st	466	1st
13.1	1st	341.21	3rd	467	1st
13.2	Original	341.22	Original	468	1st
15	1st	341.23	Original	469	1st
38	1st	341.24	Original	471.1	1st
39	1st	341.25	Original	471.1.1	1st
39.1	Original	341.26	Original	471.2	2nd
40	1st	341.27	Original	472	1st
41	1st	341.28	Original	472.1	1st
50	1st	341.29	Original	473	1st
51	1st	341.30	Original	474	1st
52	1st	341.31	Original		
53	1st	342.2	4th*		
54	1st	432.1	1st		
55	1st	432.2	1st		
55.1	Original	433	1st		
55.2	Original	434	1st		
56	2nd	446	1st		
56.1	1st	446.1	1st		
56.2	Original	447	1st		
56.3	1st	447.1	1st		
57	1st				
57.2	1st				
57.3	Original				
65	1st				
65.1	Original				

\* New or revised page.

Transmittal No. 10

Issued: June 28, 2004

Effective: July 13, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

\* New or revised page.

Transmittal No. 10

Issued: June 28, 2004

Effective: July 13, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

ACCESS SERVICE

CHECK SHEET

<u>Page</u>	Number of Revision Except as <u>Indicated</u>	<u>Page</u>	Number of Revision Except as <u>Indicated</u>	<u>Page</u>	Number of Revision Except as <u>Indicated</u>
-------------	--	-------------	--	-------------	--

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

ACCESS SERVICE

CHECK SHEET

<u>Page</u>	Number of Revision Except as <u>Indicated</u>	<u>Page</u>	Number of Revision Except as <u>Indicated</u>	<u>Page</u>	Number of Revision Except as <u>Indicated</u>
-------------	--	-------------	--	-------------	--

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

ACCESS SERVICE

CHECK SHEET

<u>Page</u>	Number of Revision Except as <u>Indicated</u>						
-------------	--	-------------	--	-------------	--	-------------	--

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

ACCESS SERVICE

CHECK SHEET

<u>Page</u>	Number of Revision Except as <u>Indicated</u>						
-------------	--	-------------	--	-------------	--	-------------	--

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

ACCESS SERVICE  
TABLE OF CONTENTS

	<u>Page No.</u>
<u>CHECK SHEET</u>	1
<u>TABLE OF CONTENTS</u>	2
<u>CONCURRING CARRIERS</u>	16
<u>CONNECTING CARRIERS</u>	16
<u>OTHER PARTICIPATING CARRIERS</u>	16
<u>REGISTERED SERVICE MARKS AND TRADEMARKS</u>	16
<u>TARIFF INFORMATION AND USE</u>	17
<u>EXPLANATION OF SYMBOLS</u>	25
<u>EXPLANATION OF ABBREVIATIONS</u>	25
<u>REFERENCE TO OTHER TARIFFS</u>	26
<u>REFERENCE TO TECHNICAL PUBLICATIONS</u>	27
1. <u>APPLICATION OF TARIFF</u>	29
2. <u>GENERAL REGULATIONS</u>	30
2.1 <u>Undertaking of the Telephone Company</u>	30
2.1.1 Scope	30
2.1.2 Limitations	30
2.1.3 Liability	32
2.1.4 Provision of Services	36
2.1.5 Facility Terminations	36
2.1.6 Service Maintenance	37
2.1.7 Changes and Substitutions	37
2.1.8 Refusal and Discontinuance of Service	38
2.1.9 Notification of Service-Affecting Activities	41.1
2.1.10 Coordination with Respect to Network Contingencies	42
2.1.11 Provision and Ownership of Telephone Numbers	42

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

TABLE OF CONTENTS

	<u>Page No.</u>
2. <u>GENERAL REGULATIONS</u> (Cont'd)	
2.2 <u>Use</u>	43
2.2.1 Interference or Impairment	43
2.2.2 Unlawful and Abusive Use	43
2.3 <u>Obligations of the Customer</u>	44
2.3.1 Damages	44
2.3.2 Ownership of Facilities and Theft	44
2.3.3 Equipment Space and Power	44
2.3.4 Availability for Testing	45
2.3.5 Limitation of Use of Metallic Facilities	45
2.3.6 Balance	46
2.3.7 Design of Customer Services	46
2.3.8 References to the Telephone Company	46
2.3.9 Claims and Demands for Damages	46
2.3.10 Coordination with Respect to Network Contingencies	48
2.3.11 Jurisdictional Report Requirements	48
2.3.12 Determination of Interstate Charges for Mixed Interstate and Intrastate Access Service	56.1
2.3.13 Certification of Special Access Lines as Interstate	57
2.4 <u>Payment Arrangements and Credit Allowances</u>	57.2
2.4.1 Payment of Rates, Charges and Deposits	57.2
2.4.2 Minimum Periods	67
2.4.3 Cancellation of an Order for Service	68
2.4.4 Credit Allowance for Service Interruptions	68
2.4.5 Re-establishment of Service Following Fire, Flood or Other Occurrence	76
2.4.6 Title or Ownership Rights	77
2.4.7 Access Services Provided By More Than One Telephone Company	77
2.5 <u>Connections</u>	98

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
 SureWest Telephone  
 200 Vernon Street  
 Roseville, California 95678

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS TARIFF

TABLE OF CONTENTS

	<u>Page No.</u>
2. <u>GENERAL REGULATIONS</u> (Cont'd)	
2.6 <u>Definitions</u>	98
Access Code	98
Access Minutes	99
Access Tandem	99
Answer/Disconnect Supervision	99
Aggregator	99
Attenuation Distortion	99
Authorized Billing Agent	100
Balance (100 Type) Test Line	100
Billing Name and Address	100
Bit	100
Blocking	100
Bulk Basis	100
Business Day	100.1
Busy Hour Minutes of Capacity (BHMC)	100.1
Call	101
Carrier Identification Code	101
Carrier or Common Carrier	101
CCS	101
Central Office	101
Central Office Maintenance Technician	101
Central Office Prefix	101
Channel(s)	102
Channel Service Unit	102
Channelize	102
C-Message Noise	102
C-Notched Noise	102
Coin Station	103
Common Channel Signaling	103
Common Line	103
Communications System	103
Customer(s)	103

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
 SureWest Telephone  
 200 Vernon Street  
 Roseville, California 95678

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

TABLE OF CONTENTS

	<u>Page No.</u>
2. <u>GENERAL REGULATIONS</u> (Cont'd)	
2.6 <u>Definitions</u> (Cont'd)	
Customer Designated Premises	103.1
Customer Signaling Point Code (CSPC)	103.1
Data Base - 800 Access Service	103.1
Data Transmission (107 Type) Test Line	104
Decibel	104
Decibel Reference Noise C-Message Weighting	104
Decibel Reference Noise C-Message Referenced to 0	104
Detail Billing	104
Direct Trunked Transport	105
Dual Tone Multifrequency Address Signaling	105
Echo Control	105
Echo Path Loss	106
Echo Return Loss	106
Effective 2-wire	106
Effective 4-wire	106
End Office	107
End User	107
Enhanced Service	107
Entrance Facility	107
Entry Switch	107
Envelope Delay Distortion	108
Equal Level Echo Path Loss	108
Exchange	108
Exchange Company Signaling Point Code (ECSPC)	108
Expected Measured Loss	108
Extended Area Service	109
First Point of Switching	109
Frequency Shift	109
Grandfathered	109
Host Central Office	109

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
 SureWest Telephone  
 200 Vernon Street  
 Roseville, California 95678

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

TABLE OF CONTENTS

	<u>Page No.</u>
2. <u>GENERAL REGULATIONS</u> (Cont'd)	
2.6 <u>Definitions</u> (Cont'd)	
Immediately Available Funds	110
Impedance Balance	110
Impulse Noise	110
Individual Case Basis	110
Inserted Connection Loss	110
Installation and Repair Technician	111
Interconnecting Signaling Transfer Point (STP)	111
Interexchange Carrier (IC) or Interexchange Common Carrier	111
Intermodulation Distortion	111
Interstate Communications	111
Intrastate Communications	111
LEC Joint Use Card	111.1
Legal Holiday	112
Line Side Connection	112
Link Type	112
Local Access and Transport Area (LATA)	112
Loss Deviation	112
Major Fraction Thereof	112
Message	113
Milliwatt (102 Type) Test Line	113
Network Control Signaling	113
Nonsynchronous Test Line	113
North American Numbering Plan	114
Off-hook	114
On-hook	114
Open Circuit Test Line	114
Originating Direction	114
Pay Telephone	114

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
 SureWest Telephone  
 200 Vernon Street  
 Roseville, California 95678

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

TABLE OF CONTENTS

	<u>Page No.</u>
2. <u>GENERAL REGULATIONS</u> (Cont'd)	
2.6 <u>Definitions</u> (Cont'd)	
Payphone Service Provider	115
Phase Jitter	115
Point of Termination	115
Premises	115
Public Access Line (PAL)	115
Remote Switching Modules/Systems	115
Return Loss	116
Registered Equipment	116
Secondary Exchange Carrier	116
Service Access Code	116
Service Control Point	116
Service Switching Point (SSP)	116
Serving Wire Center	117
Seven Digit Manual Test Line	117
Shortage of Facilities or Equipment	117
Short Circuit Test Line	117
Signal-To-C-Notched Noise Ratio	117
Signaling Link (SL)	117.1
Signaling Link Code (SLC)	117.1
Signaling Point of Interface (SPOI)	117.1
Signaling Return Loss	117.1
Signaling System 7 (SS7)	117.1
Signaling Transfer Point (STP)	117.1
Subtending End Office of an Access Tandem	118
Synchronous Test Line	118
Tandem Switched Transport	118
Terminating Direction	118
Transmission Measuring (105 Type) Test Line/Responder	118
Transmission Path	118

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
 SureWest Telephone  
 200 Vernon Street  
 Roseville, California 95678

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

TABLE OF CONTENTS

	<u>Page No.</u>
2. <u>GENERAL REGULATIONS</u> (Cont'd)	
2.6 <u>Definitions</u> (Cont'd)	
Trunk	119
Trunk Group	119
Trunk Side Connection	119
Two-Wire to Four-Wire Conversion	119
V and H Coordinates Method	120
WATS Serving Office	120
Wire Center	120

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

ACCESS SERVICE

TABLE OF CONTENTS

	<u>Page No.</u>
3. <u>CARRIER COMMON LINE ACCESS SERVICE</u>	121
3.1 <u>General Description</u>	121
3.2 <u>Regulations, Rates and Charges</u>	121
4. <u>END USER ACCESS SERVICE</u>	122
4.1 <u>General Description</u>	122
4.2 <u>Regulations, Rates and Charges</u>	122
5. <u>ACCESS ORDERING</u>	
5.1 <u>General</u>	123
5.1.1 Service Installation	123
5.1.2 Expedited Orders	124
5.1.3 Selection of Facilities for Access	125
5.2 <u>Ordering Requirements</u>	126
5.2.1 Switched Access Service	126
5.2.2 Special Access Service	131.1
5.2.3 WATS or WATS-type Service	132
5.2.4 Mixed Use Facilities - Switched and Special Access	133
5.2.5 Miscellaneous Services	133
5.3 <u>Access Orders for Services Provided by More         Than One Telephone Company</u>	134
5.3.1 Non Meet Point Billing Ordering	135
5.3.2 Meet Point Billing Ordering	136
5.4 <u>Charges Associated with Access Ordering</u>	139

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

5.4.1	Access Order Charge	139
5.4.2	Miscellaneous Service Order Charge	140
5.4.3	Access Order Change Charges	141

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

TABLE OF CONTENTS

	<u>Page No.</u>
5. <u>ACCESS ORDERING</u> (Cont'd)	
5.5 <u>Minimum Periods and Cancellations</u>	145
5.5.1 Minimum Periods	145
5.5.2 Development of Minimum Period Charges	145
5.5.3 Cancellation of an Access Order	146
5.5.4 Partial Cancellation Charge	148
6. <u>SWITCHED ACCESS SERVICE</u>	149
6.1 <u>General</u> 149	
6.1.1 Description and Provision of Switched Access Service Arrangements	150
6.1.2 Ordering Options and Conditions	154
6.1.3 Rate Categories	154
6.1.4 Special Facilities Routing	168.2
6.1.5 Design Layout Report	168.2
6.2 <u>Undertaking of the Telephone Company</u>	169
6.2.1 Network Management	169
6.2.2 Transmission Specifications	169
6.2.3 Provision of Service Performance Data	170
6.2.4 Testing	171
6.2.5 Determination of Number of Transmission Paths	172
6.2.6 Trunk Group Measurement Reports	173
6.3 <u>Obligations of the Customer</u>	173
6.3.1 Report Requirements	173
6.3.2 Trunk Group Measurement Reports	174
6.3.3 Supervisory Signaling	174

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
 SureWest Telephone  
 200 Vernon Street  
 Roseville, California 95678

6.3.4 Short Duration Mass Calling Requirements

175

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

ACCESS SERVICE

TABLE OF CONTENTS

	<u>Page No.</u>
6. <u>SWITCHED ACCESS SERVICE</u> (Cont'd)	
6.4 <u>Rate Regulations</u>	176
6.4.1 Description and Application of Rates and Charges	176
6.4.2 Minimum Monthly Charge	195
6.4.3 Change of Switched Access Service Arrangements	195
6.4.4 Moves	197
6.4.5 Local Information Delivery Services	197
6.4.6 Mileage Measurement	198
6.4.7 Mixed Use	203
6.4.8 Message Unit Credit for Feature Group A	203
6.4.9 Application of Rates for Feature Group A Extension Service	203
6.5 <u>Description and Provision of Feature Group A (FGA)</u>	206
6.5.1 Description	206
6.5.2 Optional Features	209
6.5.3 Optional Features Provided in Local Tariffs	212
6.5.4 Measuring Access Minutes	212
6.5.5 Testing Capabilities	215
6.6 <u>Description and Provision of Feature Group B (FGB)</u>	216
6.6.1 Description	216
6.6.2 Optional Features	221
6.6.3 Design and Traffic Routing	223
6.6.4 Measuring Access Minutes	223
6.6.5 Testing Capabilities	226
6.7 <u>Reserved</u>	

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

ACCESS SERVICE

TABLE OF CONTENTS

	<u>Page No.</u>
6 <u>SWITCHED ACCESS SERVICE</u> (Cont'd)	
6.8 <u>Description and Provision of Feature Group D (FGD)</u>	242
6.8.1 Description	242
6.8.2 Optional Features	246
6.8.3 Design and Traffic Routing	248
6.8.4 Measuring Access Minutes	249
6.8.5 Design Blocking Probability	250
6.8.6 Network Blocking Charge	253
6.8.7 Testing Capabilities	254
6.9 <u>Reserved for Future Use</u>	254
6.10 <u>Common Switching, Transport Termination and Interim NXX Translation Optional Features</u>	261
6.10.1 Common Switching Non-chargeable Optional Features	261
6.10.2 Transport Termination Non-chargeable Optional Features	277
6.10.3 Chargeable Optional Features	279
7. <u>SPECIAL ACCESS SERVICE</u>	281
7.1 <u>General</u>	281
7.1.1 Channel Types	281

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

ACCESS SERVICE  
TABLE OF CONTENTS

	<u>Page No.</u>
7. <u>SPECIAL ACCESS SERVICE</u> (Cont'd)	
7.1 <u>General</u> (Cont'd)	281
7.1.2 Service Descriptions	284
7.1.3 Service Configurations	287
7.1.4 Alternate Use	293
7.1.5 Special Facilities Routing	293
7.1.6 Design Layout Report	293
7.1.7 Acceptance Testing	294
7.1.8 Ordering Options and Conditions	295
7.2 <u>Rate Regulations</u>	295
7.2.1 Rate Categories	295
7.2.2 Types of Rates and Charges	299
7.2.3 Moves	303
7.2.4 Minimum Periods	304
7.2.5 Mileage Measurement	305
7.2.6 Facility Hubs	306
7.2.7 Mixed Use Analog and Digital High Capacity Services	309
7.2.8 DS3 High Capacity Service	310
7.3 <u>Surcharge for Special Access Service</u>	311
7.3.1 General	311
7.3.2 Application	311
7.3.3 Exemption of Special Access Service	312
7.3.4 Rate Regulation	313
7.4 <u>Metallic Service</u>	316
7.4.1 Basic Channel Description	316
7.4.2 Technical Specifications Packages and Network Channel Interfaces	317

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

7.4.3 Optional Features and Functions

317

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

TABLE OF CONTENTS

	<u>Page No.</u>
7. <u>SPECIAL ACCESS SERVICE</u> (Cont'd)	
7.5 <u>Voice Grade Service</u>	319
7.5.1 Basic Channel Description	319
7.5.2 Technical Specifications Packages and Network Channel Interfaces	319
7.5.3 Optional Features and Functions	320
7.6 <u>Program Audio Service</u>	329
7.6.1 Basic Channel Description	329
7.6.2 Technical Specifications Packages and Network Channel Interfaces	329
7.6.3 Optional Features and Functions	330
7.7 <u>Digital Data Service</u>	332
7.7.1 Basic Channel Description	332
7.7.2 Technical Specifications Packages and Network Channel Interfaces	332
7.7.3 Optional Features and Functions	333
7.8 <u>High Capacity Service</u>	335
7.8.1 Basic Channel Description	335
7.8.2 Technical Specifications Packages and Network Channel Interfaces	336
7.8.3 Optional Features and Functions	337
7.9 <u>Individual Case Filings</u>	339
8. <u>COMMON CHANNEL SIGNALING SYSTEM 7 (CCS/SS7) INTERCONNECTION SERVICE</u>	340
8.1 <u>General</u>	340
8.1.1 Service Description	340
8.1.2 Manner of Provisioning	340
8.1.3 Rate Elements	340.1
8.1.4 Ordering Options	340.2

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
 SureWest Telephone  
 200 Vernon Street  
 Roseville, California 95678

8.2 Transmission Specifications

340.2

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

TABLE OF CONTENTS

	<u>Page No.</u>
8. <u>COMMON CHANNEL SIGNALING SYSTEM 7 (CCS/SS7) INTERCONNECTION SERVICE</u>	
8.3 <u>Acceptance Testing</u>	340.3
8.4 <u>Obligations of the Telephone Company</u>	340.3
8.4.1 Network Management	340.3
8.4.2 Provision of Service Performance Data	340.3
8.5 <u>Obligations of the Customer</u>	340.4
8.5.1 Forecast Report	340.4
8.6 <u>Rate Regulations</u>	
8.6.1 Description of Rates and Charges	340.4
8.6.2 Application of Rates and Charges	340.5
8.6.3 Minimum Period	340.6
8.6.4 Moves	340.6
8.6.5 Mileage Measurement	340.6
9. <u>ADVANCED COMMUNICATIONS NETWORK</u>	340.7
9.0 <u>General</u>	340.7
9.0.1 Definitions	340.7
9.0.2 Rate Regulations	340.8
9.1 <u>SureWest Digital Subscriber Line (DS) Solutions</u>	341
9.1.1 Asymmetrical Digital Subscriber Line (ADSL) Service	341
9.2 <u>Frame Relay Service (FRS)</u>	341.4
9.2.1 Description	341.4
9.2.2 Reserved	341.4.1
9.2.3 Rate Regulations	341.4.1
9.3 <u>Asynchronous Transfer Mode Cell Relay Service (ATM CRS)</u>	341.8
9.3.1 General Description	341.8
9.3.2 Service Description	341.9
9.3.3 Service Provisioning	341.9
9.3.4 Rate Regulations	341.17

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
 SureWest Telephone  
 200 Vernon Street  
 Roseville, California 95678

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

ACCESS SERVICE

TABLE OF CONTENTS

	<u>Page No.</u>	
9. <u>ADVANCED COMMUNICATIONS NETWORK (Cont'd)</u>		
9.4 <u>Wholesale Solutions for SureWest Digital Subscriber Line (WxDSL)</u>	341.20.1	
9.4.1 <u>Wholesale Asymmetrical Digital Subscriber Line (WADSL) Service</u>	341.20.1	
9.5 <u>Ethernet Service (Marketed as EtherMAN)</u>	341.21	
9.5.1 Description	341.21	
9.5.2 Provisions	341.21	(x)
9.5.3 Rate Application	341.21	(x)
9.6 <u>Wholesale Multicast Video Transport and High Speed Internet Packet Access</u>	341.22	(N)
9.6.1 Service Description	341.22	
9.6.2 Service Qualification	341.23	
9.6.3 Service Provisioning	341.23	
9.6.4 Responsibility of the Telephone Company	341.24	
9.6.5 Responsibility of the Customer	341.24	
9.6.6 Rate Regulations	341.26	(N)
10. <u>PROMOTIONAL OFFERINGS</u>	342	
10.1 <u>General</u>	342	
10.2 <u>Term, Conditions, Rates and Charges</u>	342	
11. <u>SPECIAL FACILITIES ROUTING OF ACCESS SERVICES</u>	343	
11.1 <u>Description</u>	343	
11.1.1 Diversity	343	
11.1.2 Avoidance	343	
11.1.3 Diversity and Avoidance Combined	343	
11.1.4 Cable - Only Facilities	343	

Transmittal No. 4

Issued: December 9, 2003

Effective: December 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

(x) Correction

Material removed from this page is now located on Original Page 13.2

## ACCESS SERVICE

TABLE OF CONTENTS

	<u>Page No.</u>	
12. <u>SPECIALIZED SERVICE OR ARRANGEMENTS</u>	345	(M)
12.1 <u>General Description</u>	345	
13. <u>ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES</u>	346	
13.1 <u>Additional Engineering</u>	346	
13.2 <u>Additional Labor</u>	347	
13.2.1 Overtime Installation	347	
13.2.2 Overtime Repair	348	
13.2.3 Stand By	348	
13.2.4 Testing and Maintenance with Other Telephone Companies	348	
13.2.5 Other Labor	348	(M)

Transmittal No. 4

Issued: December 9, 2003

Effective: December 24, 2003

Brian H. Strom, President - CEO  
 SureWest Telephone  
 200 Vernon Street  
 Roseville, California 95678

(M) Material on this page was previously located on Original Page 13.1.

Transmittal No. 4

---

Issued: December 9, 2003

Effective: December 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

TABLE OF CONTENTS

	<u>Page No.</u>
13. <u>ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES</u> (Cont'd)	
13.3 <u>Miscellaneous Services</u>	349
13.3.1 Testing Services	349
13.3.2 Maintenance of Service	356
13.3.3 Telecommunications Service Priority (TSP)	357
13.3.4 Miscellaneous Equipment	358
13.3.5 International Blocking Service	358
13.3.6 Information Services Call Blocking (ISCB)	358.1
13.4 <u>Presubscription</u>	359
13.5 <u>Bill Name and Address Information</u>	362.1
13.6 <u>Originating Line Screening (OLS) Service</u>	362.2
13.7 <u>Non Chargeable Confirmation Services</u>	362.2
13.7.1 Billed Number Screening (BNS)	362.2
13.7.2 Originating Line Screening (OLS)	362.2
13.8 <u>Public Access Line (PAL) Features</u>	362.3
13.8.1 Reserved	362.3
13.8.2 Reserved	362.4
13.8.3 Payphone Specific Coding	362.4
13.9 <u>Local Number Portability</u>	362.4
13.9.1 General Description	362.4

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
 SureWest Telephone  
 200 Vernon Street  
 Roseville, California 95678

## ACCESS SERVICE

TABLE OF CONTENTS

	<u>Page No.</u>
14. <u>EXCEPTIONS TO ACCESS SERVICE OFFERINGS</u>	363
14.1 <u>Reserved for Future Use</u>	363
14.2 <u>Reserved for Future Use</u>	363
14.3 <u>Reserved for Future Use</u>	363
14.4 <u>Reserved for Future Use</u>	364
14.5 <u>Reserved for Future Use</u>	364
15. <u>ACCESS SERVICE INTERFACES AND TRANSMISSION SPECIFICATIONS</u>	365
15.1 <u>Switched Access Service</u>	365
15.1.1 Local Transport Interface Groups	366
15.1.2 Standard Transmission Specifications	377
15.1.3 Data Transmission Parameters	389
15.2 <u>Special Access Service</u>	392
15.2.1 Network Channel (NC) Codes	396
15.2.2 Network Channel Interface (NCI) Codes	407
16. <u>PRIMARY EXCHANGE CARRIER AND SECONDARY EXCHANGE CARRIER BILLING ARRANGEMENTS</u>	431
16.1 <u>General</u>	431
16.2 <u>Billing of Switched Access Service Feature Group A in Extended Area Service Environments</u>	431
16.3 <u>Billing of Switched Access Service Feature Group B in Access Tandem Environments</u>	431

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
 SureWest Telephone  
 200 Vernon Street  
 Roseville, California 95678

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

TABLE OF CONTENTS

	<u>Page No.</u>
17. <u>RATES AND CHARGES</u>	432
17.1 <u>Switched Access Service</u>	432
17.1.1 Nonrecurring Charges	432
17.1.2 Local Transport	432.1
17.1.3 Common Channel Signaling System (CCS/SS7) Interconnection Service	432.3
17.1.4 End Office	433
17.1.5 Chargeable Optional Features	434
17.1.6 Vintage Rates for Rate Stability Payment Plans	435
17.2 <u>Special Access Service</u>	436
17.2.1 Additional Charge for Special Access Service	436
17.2.2 Metallic Service	437
17.2.3 Voice Grade Service	438
17.2.4 Program Audio Service	442
17.2.5 Digital Data Service	444
17.2.6 High Capacity Service	446
17.2.7 Vintage Rates for Rate Stability Payment Plan	449
17.3 <u>Other Services</u>	450
17.3.1 Access Ordering	450
17.3.2 Additional Engineering	451
17.3.3 Additional Labor	452
17.3.4 Miscellaneous Services	455
17.3.5 Special Federal Government Access Services	461
17.3.6 Special Facilities Routing of Access Services	462
17.3.7 Specialized Service or Arrangements	463
17.4 <u>Advanced Communications Networks</u>	464
17.4.1 ADSL Service	464
17.4.2 Frame Relay Service (FRS)	466
17.4.3 ATM-CRS Services	469
17.4.4 WADSL Service	471.1
17.4.5 Ethernet Service (Marketed as EtherMAN)	472
17.4.6 WMVT Service	474

(N)

Transmittal No. 4

Issued: December 9, 2003

Effective: December 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

Transmittal No. 4

---

Issued: December 9, 2003

Effective: December 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

ACCESS SERVICE

CONCURRING CARRIERS

NONE

CONNECTING CARRIERS

NONE

OTHER PARTICIPATING CARRIERS

NONE

REGISTERED SERVICE MARKS AND TRADEMARKS

NONE

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

ACCESS SERVICE

TARIFF INFORMATION AND USE

INTRODUCTION

The Tariff Information and Use section is meant to assist both experienced and inexperienced users of this tariff in understanding the following:

- tariff content, structure, format and organization
- effective dates and numbering schemes,
- tariff maintenance procedures,
- symbols and abbreviations, and
- references to other documents/tariffs.

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

TARIFF INFORMATION AND USE (CONT'D)GENERAL

This tariff contains rates and regulations applicable to Access Services.

Tariff Page Format

Page Numbering. Page numbers are located in the upper right corner of each tariff page. Pages are numbered sequentially. When a new page must be added between existing pages, a decimal and number is added to the previous page number, to sequentially number the new page. For example, a new page between existing pages 20 and 21 would be numbered 20.1. A new page added between pages 18.1 and 18.2 would be numbered 18.1.1.

Page Revision Numbering. Page Revision Numbers are located in the upper right-hand corner of each tariff page. This number is the most recent page revision on file with the FCC. Due to Notice Periods, and change Effective Dates, the most recent page on file with the FCC may not be in effect. Consult the Effective Date on a specific page and Tariff Supplements to determine if that page is in effect (see Tariff Supplements following).

Issue Date. The Issue Date in the lower left corner of each tariff page is the date that page was filed with the FCC.

Effective Date. The effective Date in the lower right-hand corner is the date the page is scheduled to go into effect (at 12:01 a.m. on that date). This date may be changed by wither reissuing the page, or by issuing a tariff supplement to change the effective date without reissuing the page. A Tariff Supplement is usually used when many tariff pages are involved to avoid the necessity to reprint and reissue many pages solely to change the effective date.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

TARIFF INFORMATION AND USE (CONT'D)GENERAL (CONT'D)Tariff Section Numbering

An alpha-numeric numbering plan is used to number tariff regulations and rates. Each level is subordinate to and dependent on its next higher level. An example of the numbering sequence follows:

- 6.
- 6.2
- 6.2.1
- 6.2.1(B)
- 6.2.1(B)(2)
- 6.2.1(B)(2)(a)

Tariff Revision Coding

Revisions to this tariff are coded through the use of symbols. These symbols appear in the right margin of the page. The symbols and their meanings are:

- N - to signify new rate or regulation.
- R - to signify reduction to a rate or charge.
- I - to signify increase to a rate or charge.
- D - to signify discontinued rate or regulation.
- C - to signify changed regulation
- T - to signify a change in text but no change in rate or regulation.
- S - to signify matter reissued without change.
- M - to signify matter relocated without change.
- Z - to signify a correction

Other marginal codes are used to direct the reader to a footnote for specific information. Codes used for this purpose are lower case letters of the alphabet, e.g., x, y, and z. These codes may appear beside the page revision number or in the right margin opposite specific text.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

TARIFF INFORMATION AND USE (CONT'D)TARIFF STRUCTURE AND ORGANIZATIONTariff Supplements

A Supplement may be filed with the FCC to change the effective date of tariff pages or tariff material without reissuing or refileing the affected tariff pages.

A Supplement will briefly describe the action taken (e.g., suspension, deferral, effective date change, etc.) as well as indicate what tariff material, sections or pages are affected.

The Supplements in effect are listed by number on the first Check Sheet, in the text at the top of that Check Sheet. When a Supplement is no longer needed, it will be deleted from the Check Sheet.

It is recommended that Supplements be placed in the front of the tariff, preceding the Title Page.

Title Page

Title Page 1 provides information regarding the FCC number of the tariff, the class of service provided, the geographical application of the tariff, and the type of facilities used to provide service. This page also provides information related to the origination of the tariff.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

TARIFF INFORMATION AND USE (CONT'D)TARIFF STRUCTURE AND ORGANIZATION (CONT'D)Check Sheet (Page 1)

When new or revised tariff pages are filed with the FCC, revised and updated Check Sheets are also filed with the FCC.

The Check Sheets list all pages in the tariff as well as the most recent revision number of each page. When pages are change, or added,, the Check Sheets are changed to reflect the change or addition. An asterisk (\*) is placed next to revised or added pages to highlight the pages changed.

The Check Sheets list the most recent page revision filed with the FCC. IT does not indicate that the latest revision is effective. The effective date on the page itself and Tariff Supplements must be examined to determine page effectiveness.

Table of Contents (Pages 2 through 15)

The Table of Contents lists the Sections and paragraphs of the Tariff and provides a page number at which that Section or paragraph begins.

Symbols and Abbreviations (Page 25)

A listing and explanation of tariff coding symbols and abbreviations used in the tariff is provided.

Technical Publications (Pages 27 through 28)

The status and availability of technical publications required fore the provision of Access Service is provided.

Section 1 - Application of Tariff

States the application and scope of the Access Service Tariff.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

TARIFF INFORMATION AND USE (CONT'D)TARIFF STRUCTURE AND ORGANIZATION (CONT'D)Section 2 - General Regulations

States the general regulations that apply to the access services offered by this tariff.

Section 3 - Carrier Common Line Access Service and Section 4 - End User Access Service

States the regulations concerning Carrier Common Line and End User Access Service, respectively.

Section 5 - Access Ordering

States the requirements of and regulations governing Access Orders and also the regulations concerning Access Orders when service is provided by multiple exchange carriers. Options available for the ordering of Switched and Special Access Services.

Section 6 - Switched Access Service

States the regulations governing the provision of Switched Access Service. This section is subdivided into General, Undertaking of the Telephone Company, Obligations of the Customer and Rate Regulations which relate to all Switched Access Services. In addition, this section contains subdivisions for the Description and Provision of each Switched Access Feature Group Service (e.g., FGA, FGB and FGD).

Section 7 - Special Access Service

States the regulations for Special Access Service. This section is subdivided into General, Rate Regulations and Surcharge for Special Access Service which relate to Special Access Service. In addition, there are subdivisions describing each of the five Special Access classes of service (e.g., Metallic, Voice Grade, Program Audio, Digital Data and High Capacity). There is also a subdivision for Individual Case Basis Filings (ICBs).

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

TARIFF INFORMATION AND USE (CONT'D)TARIFF STRUCTURE AND ORGANIZATION (CONT'D)Section 8 - Common Channel Signaling System 7 - (CCS/SS7) Interconnection Service

This section covers the regulations governing the provision of Common Channel Signaling System 7 (CCS/SS7) Interconnection Service.

Section 9 - Reserved for Future UseSection 10 - Reserved for Future UseSection 11 - Special Facilities Routing of Access Services

This section covers Special Facilities Routing which involves access services which may be routed (1) via diverse routes in order to effect an added margin of protection and reliability in the event of facility outages (2) via routes avoiding specified geographical locations or (3) via cable only facilities.

Section 12 - Specialized Service or Arrangements

This section covers service or arrangements not offered under other sections of this tariff. When service or arrangements are furnished via this section they are provided on an individual case basis (ICB).

Section 13 - Additional Engineering, Additional Labor and Miscellaneous Services

This section covers the regulation governing Additional Engineering, Additional Labor, Miscellaneous Services and Presubscription.

Section 14 - Exceptions to Access Service Offerings

This section is provided to identify those Issuing Carriers who do not provide certain categories of Access Service offered by this tariff.

Section 15 - Access Service Interfaces and Transmission Specifications

This section covers the technical specifications and service parameters of Access Services. Explains and list Network Channel (NC) codes, Network Channel Interface (NCI) codes and Service Designator (SD) codes.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

TARIFF INFORMATION AND USE (CONT'D)TARIFF STRUCTURE AND ORGANIZATION (CONT'D)Section 16 - Primary Exchange Carrier and Second Exchange Carrier Billing Arrangements

This section sets forth information concerning the provisions of Access Services by more than one exchange telephone company when providing Feature Group A in an Extended Area Service environment or Feature Group B in an Access Tandem environment and the primary Exchange Carriers do not provide service under this access service tariff.

Section 17 - Rates and Charges

This section provides all the rates and charges for the Access Services contained in this tariff. It is organized by Common Line Access Service, Switched Access Service, Special Access Service and Other Services.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

EXPLANATION OF SYMBOLS

- (C) - To signify changed regulation.  
 (D) - To signify discontinued rate or regulation.  
 (I) - To signify increase to a rate or charge.  
 (M) - To signify matter relocated without change.  
 (N) - To signify new rate or regulation.  
 (R) - To signify reduction to a rate or charge.  
 (S) - To signify reissued matter.  
 (T) - To signify a change in text but no change in rate or regulation.  
 (Z) - To signify a correction.

EXPLANATION OF ABBREVIATIONS

- ac - alternating current  
 AML - Actual Measured Loss  
 ANI - Automatic Number Identification  
 AP - Program Audio  
 AT&T - American Telephone and Telegraph Company  
 CCS/SS7 - Common Channel Signaling System 7  
 CIC - Carrier Identification Code  
 CNCC - Customer Network Control Center  
 COCTX - Central Office Centrex  
 Cont'd. - Continued  
 CSACC - Customer Service Administration Control Center  
 CSPC - Customer Signaling Point Code  
 Ctx - Centrex  
 DA - Digital Data Access  
 db - decibel  
 dBmCO - Decibel Reference Noise C- Message Weighted 0  
 dc - direct current  
 ECSPC - Exchange Company Signaling Point Code  
 EML - Expected Measured Loss  
 ESS - Electronic Switching System  
 ESSX - Electronic Switching System Exchange  
 f - frequency  
 FCC - Federal Communications Commission  
 FX - Foreign Exchange  
 HC - High Capacity  
 Hz - Hertz  
 IC - Interexchange Carrier  
 ICB - Individual Case Basis

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
 SureWest Telephone  
 200 Vernon Street  
 Roseville, California 95678

kbps - Kilobits per second  
kHz - kilohertz

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

EXPLANATION OF ABBREVIATIONS (Cont'd.)

LATA	-	Local Access and Transport Area
LDMTS	-	Long Distance Message Telecommunications Service(s)
Ma	-	milliamperes
Mbps	-	Megabits per second
MHz	-	Megahertz
MOU	-	Minutes of Use
MRC	-	Monthly Recurring Charge
NB	-	Narrowband
NPA	-	Numbering Plan Area
NRC	-	Nonrecurring Charge
NTS	-	Non-Traffic Sensitive
NXX	-	Three Digit Central Office Code
PBX	-	Private Branch Exchange
PCM	-	Pulse Code Modulation
PIU	-	Percent Interstate Usage
PLR	-	Private Line Ringdown
POT	-	Point of Termination
rms	-	root-mean-square
SL	-	Signaling Link
SLC	-	Signaling Link Code
SPOI	-	Signaling Point of Interface
SSN	-	Switched Service Network
SS7	-	Signaling System 7
STP	-	Signaling Transfer Point
SWC	-	Serving Wire Center
TES	-	Telephone Exchange Service(s)
TLP	-	Transmissional Level Point
TSPS	-	Traffic Service Position System
TV	-	Television
USOC	-	Uniform Service Order Code
VG	-	Voice Grade
V & H	-	Vertical & Horizontal
WATS	-	Wide Area Telecommunications Service(s)

REFERENCE TO OTHER TARIFFS

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
 SureWest Telephone  
 200 Vernon Street  
 Roseville, California 95678

Whenever reference is made in this Tariff to other tariffs of the Telephone Company, the reference is to the tariffs in force as of the effective date of this Tariff, and to amendments thereto and successive issues thereof.

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

ACCESS SERVICE

REFERENCE TO TECHNICAL PUBLICATIONS

The following technical publications are referenced in this tariff and may be obtained from Literary Data Center, Inc., G.P.O. Box C-9014, Brooklyn, New York, New York 11202:

Compatibility Bulletin 106, Issue 2  
Issued: December 1981  
Available: March 11, 1982

Technical Reference:

PUB 41451\*  
Issued: January 1983  
Available: May 17, 1983

PUB 60101  
Issued: December 1982  
Available: January 17, 1983

PUB 62411  
Issued: August 1983  
Available: August 23, 1983

PUB 62310  
Issued: September 1983  
Available: September 16, 1983

PUB 41004  
Issued: October 1973  
Available: October 1973

PUB 62411  
Issued: September 1983  
Available: October 1983

PUB 62500  
Issued: December 1983  
Available: March 15, 1984

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

ACCESS SERVICE

REFERENCE TO TECHNICAL PUBLICATIONS

PUB 62501

Issued: December 1983

Available: March 15, 1984

PUB 62502

Issued: December 1983

Available: January 1984

PUB 62503

Issued: December 1983

Available: March 15, 1984

PUB 62504

Issued: December 1983

Available: March 15, 1984

PUB 62505

Issued: December 1983

Available: January 1984

PUB 62506

Issued: December 1983

Available: January 1984

PUB 62507

Issued: December 1983

Available: March 15, 1984

PUB 62508

Issued: December 1983

Available: January 1984

TR-NPL-000335, Revision 1

Issued: February 1987

Available: March 1987

TR-NPL-000336

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

Issued: October 1987  
Available: November 1987

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

ACCESS SERVICE

REFERENCE TO TECHNICAL PUBLICATIONS (CONT'D)

TR-TSY-000606

Issued: November 1990

Available: November 1990

TR-TSV-000905

Issued: July 1989

Available: July 1989

The following Publications are referenced in this tariff and may be obtained for the Government Printing Office, Superintendent of Documents, Document Control Branch, 941 N. Capital St., N.E., Washington, D.C. 20401:

Telecommunications Service Priority (TSP) System for  
National Security Emergency Preparedness (NSEP)  
Service Vendor Handbook (NCS Handbook 3-1-2)  
Available: August 1990

Telecommunications Service Priority (TSP) System for  
National Security Emergency Preparedness (NSEP) Service  
User Manual, National Communications System (NCS Manual 3-1-1)  
Available: August 1990

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

1. Application of Tariff

- 1.1 This tariff contains regulations, rates and charges applicable to the provision of Carrier Common Line, End User Access, Switched Access, Special Access, Lifeline Assistance and Universal Service Fund and other miscellaneous services, hereinafter referred to collectively as services(s). These services are provided to customers by SureWest Telephone, hereinafter the Telephone Company. This tariff also contains Access Ordering regulations and charges that are applicable when these services are ordered or modified by the customer.

Pursuant to the Commission's Rules at Section 69.4(c), 69.5(d), 69.104(1), 69.116, 69.117, 69.603(c), and 69.603(d), regulations concerning administration and billing of Lifeline Assistance and Universal Service Fund, rates and charges for these carrier's carrier elements are contained in Section 8 of the National Exchange Carrier Association, Inc., Tariff F.C.C. No. 5. The National Exchange Carrier Association, Inc., will bill and collect all Lifeline Assistance and Universal Service Fund charges on behalf of the Telephone Company.

- 1.2 The provision of such services by the Telephone Company as set forth in this tariff does not constitute a joint undertaking with the customer for the furnishing of any service.
- 1.3 Pursuant to the Federal Communications Commission's June 29, 1987 Order in CC Docket No. 86-467 and Section 69.603 of the Commission's Rules, NECA "shall also prepare and file an access charge tariff containing terms and conditions for access service and form for the filing of rate schedules by telephone companies that choose to reference these terms and conditions while filing their own access rates." This tariff complies with this Order and Rule requirement and may be referenced by small companies that serve fewer than 50,000 subscriber lines and are described as subset 3 carriers (Section 61.39 of the Commission's Rules). This tariff referencing by small companies is solely for the purpose of reduced regulation of small companies as ordered by the FCC and does not constitute a joint undertaking with the Telephone Company for the furnishing of any service.

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations2.1 Undertaking of the Telephone Company2.1.1 Scope

- (A) The Telephone Company does not undertake to transmit messages under this tariff.
- (B) The Telephone Company shall be responsible only for the installation, operation and maintenance of the services it provides.
- (C) The Telephone Company will, for maintenance purposes, test its service only to the extent necessary to detect and/or clear troubles.
- (D) Services are provided 24 hours daily, seven days per week, except as set forth in other applicable sections of this tariff.
- (E) The Telephone Company does not warrant that its facilities and services meet standards other than those set forth in this tariff.

2.1.2 Limitations(A) Assignment or Transfer of Services

The customer may assign or transfer the use of services provided under this tariff only where there is no interruption of use or relocation of the services. Such assignment or transfer may be made to:

- (1) another customer, whether an individual, partnership, association or corporation, provided the assignee or transferee assumes all outstanding indebtedness for such services, and the unexpired portion of the minimum period and the termination liability applicable to such services, if any; or

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.2 Limitations (Cont'd)(A) Assignment or Transfer of Services (Cont'd)

- (2) a court-appointed receiver, trustee or other person acting pursuant to law in bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceeding, provided the assignee or transferee assumes the unexpired portion of the minimum period and the termination liability applicable to such services, if any.

In all cases of assignment or transfer, the written acknowledgement of the Telephone Company is required prior to such assignment or transfer. This acknowledgement shall be made within 15 days from the receipt of notification. All regulations and conditions contained in this tariff shall apply to such assignee or transferee.

The assignment or transfer of services does not relieve or discharge the assignor or transferor from remaining jointly or severally liable with the assignee or transferee for any obligations existing at the time of the assignment or transfer.

(B) Use and Restoration of Services

The use and restoration of services shall be in accordance with part 64, Subpart D, Appendix A, of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.2 Limitations (Cont'd)(C) Sequence of Provisioning

Subject to compliance with the rules mentioned in (B) preceding, the services offered herein will be provided to customers on a first-come, first-served basis.

The first-come, first-served sequence shall be based upon the received time and date recorded, by stamp or other notation, by the Telephone Company on customer access orders. These orders must contain all the information as required for each respective service as delineated in other sections of this tariff. Customer orders shall not be deemed to have been received until such information is provided. Should questions arise which preclude order issuance due to missing information or the need for clarification, the Telephone Company will attempt to seek such missing information or clarification on a verbal basis.

2.1.3 Liability(A) Limits of Liability

The Telephone Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair, preemption or restoration of service, and subject to the provisions of (B) through (G) following. The Telephone Company's liability if any, shall

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.3 Liability (Cont'd)(A) Limits of Liability (Cont'd)

not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. This liability for damages shall be in addition to any amounts that may otherwise be due the customer under this tariff as a Credit Allowance for a Service Interruption.

(B) Acts or Omissions

The Telephone Company shall not be liable for any act or omission of any other carrier or customer providing a portion of a service, nor shall the Telephone Company for its own act or omission hold liable any other carrier or customer providing a portion of a service.

(C) Damages to Customer Premises

The telephone Company is not liable for damages to the customer premises resulting from the furnishing of a service, including the installation and removal of equipment and associated wiring, unless the damage is caused by the Telephone Company's negligence.

(D) Indemnification of the Telephone Company(1) By the End User

The Telephone Company shall be indemnified defended and held harmless by the end user against any claim, loss or damage arising from the end user's use of services offered under this tariff, involving:

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.3 Liability (Cont'd)(D) Indemnification of Telephone Company (Cont'd)(1) By the End User (Cont'd)

- (A) Claims for libel, slander, invasion of privacy, or infringement of copyright arising from the end user's own communications;
- (B) Claims for patent infringement arising from the end user's acts combining or using the service furnished by the Telephone Company in connection with facilities or equipment furnished by the end users or customer or;
- (C) All other claims rising out of any act or omission of the end user in the course of using services provided pursuant to this tariff.

(2) By the Customer

The Telephone Company shall be indemnified, defended and held harmless by the customer against any claim, loss or damage arising from the customer's use of services offered under this tariff, involving:

- (A) Claims for libel, slander, invasion of privacy, or infringement of copyright arising from the customer's own communications;

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.3 Liability (Cont'd)(D) Indemnification of Telephone Company (Cont'd)(2) By the Customer (Cont'd)

(B) Claims for patent infringement arising from the customer's acts combining or using the service furnished by the Telephone Company in connection with facilities or equipment furnished by the end user or customer or;

(C) All other claims arising out of any act or omission of the customer in the course of using services provided pursuant to this tariff.

(E) Explosive Atmospheres

The Telephone Company does not guarantee or make any warranty with respect to its services when used in an explosive atmosphere. The Telephone Company shall be indemnified, defended and held harmless by the customer from any and all claims by any person relating to such customer's use of services so provided.

(F) No License Granted

No license under patents (other than the limited license to use) is granted by the Telephone Company or shall be implied or arise by estoppel, with respect to any service offered under this tariff. The Telephone Company will defend the customer against claims of patent infringement arising solely from the

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.3 Liability (Cont'd)(F) No License Granted (Cont'd)

use by the customer of services offered under this tariff and will indemnify such customer for any damages awarded based solely on such claims.

(G) Circumstances Beyond the Telephone Company's Control

The Telephone Company's failure to provide or maintain services under this tariff shall be excused by labor difficulties, governmental orders, civil commotions, criminal actions taken against the Telephone Company, acts of God and other circumstances beyond the Telephone Company's reasonable control, subject to the Credit Allowance for a Service Interruption as set forth in 2.4.4 following.

2.1.4 Provision of Services

The Telephone Company will provide to the customer, upon reasonable notice, services offered in other applicable sections of this tariff at rates and charges specified therein. Services will be made available to the extent that such services are or can be made available with reasonable effort, and after provision has been made for the Telephone Company's telephone exchange services.

2.1.5 Facility Terminations

The services provided under this tariff will include any entrance cable or drop wiring and wire or intrabuilding cable to that point where provision is

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.5 Facility Terminations (Cont'd)

made for termination of the Telephone Company's outside distribution network facilities at a suitable location inside a customer-designated premises. Such wiring or cable will be installed by the Telephone Company to the Point of Termination. Moves of the Point of Termination at the customer designated premises will be as set forth in 6.4.4 and 7.2.3 following.

2.1.6 Service Maintenance

The services provided under this tariff shall be maintained by the Telephone Company. The customer or others may not rearrange, move, disconnect, remove or attempt to repair any facilities provided by the Telephone Company, other than by connection or disconnection to any interface means used, except with the written consent of the Telephone Company.

2.1.7 Changes and Substitutions

Except as provided for equipment and systems subject to FCC Part 68 Regulations at 47 C.F.R. Section 68.110(b), the Telephone Company may, where such action is reasonably required in the operations of its business, substitute, change or rearrange any facilities used in providing service under this tariff. Such actions may include, without limitation:

- substitution of different metallic facilities,
- substitution of carrier or derived facilities for metallic facilities used to provide other than metallic facilities,

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.7 Changes and Substitutions (Cont'd)

- change of minimum protection criteria,
- change of operating or maintenance characteristics of facilities, or
- change of operations or procedures of the Telephone Company.

In case of any such substitution, change or rearrangement, the transmission parameters will be within the range as set forth in Section 15, following. The Telephone Company shall not be responsible if any such substitution, change or rearrangement renders any customer furnished services obsolete or requires modification or alteration thereof or otherwise affects their use or performance. If such substitution, change or rearrangement materially affects the operating characteristics of the facility, the Telephone Company will provide reasonable notification to the customer in writing. Reasonable time will be allowed for any redesign and implementation required by the change in operating characteristics. The Telephone Company will work cooperatively with the customer to determine reasonable notification procedures.

2.1.8 Refusal and Discontinuance of Service

- (A) If a customer fails to comply with 2.1.6 preceding (Service Maintenance) or 2.3.1, 2.3.4, 2.3.6, 2.3.11, 2.4.1 or 2.5 following,

(N)

Transmittal No. 6

Issued: March 10, 2004

Effective: March 25, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

ACCESS SERVICE

2. General Regulations (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.8 Refusal and Discontinuance of Service (Cont'd)

(A) (Cont'd)

(respectively, Damages, Availability for Testing, Balance, Jurisdictional Report and Certification Requirements, Payment of Rates, Charges or Deposits, Connections), including any customer's failure to make payments on the date and times therein specified, the Telephone Company may, on thirty (30) calendar days written notice to the customer by Certified U.S. Mail, or overnight delivery to the person designated by that customer to receive such notices of noncompliance, take the following actions:

(C)  
(C)  
(C)  
|  
(C)

- refuse additional applications for service and/or refuse to complete any pending orders for service, and/or
- discontinue the provision of service to the customer.

In the case of discontinuance all applicable charges, including termination charges, shall become due.

(B) In addition to and not in limitation of the provisions in (A), above, if a customer fails to comply with Section 2.4.1, following (Payment of Rates, Charges and Deposits), including any payments to be made by it on the dates and times therein specified, the Telephone Company may take the actions specified in (A), above, with regard to services provided hereunder to that customer on fifteen (15) calendar days written notice to the person designated by that customer to receive such notices of noncompliance, such notice period to start the day after the notice is sent by overnight delivery, if the customer has not complied with respect to amounts due in a subject bill on subject deposit request and either:

(N)  
|  
(N)

- (1) the Telephone Company has sent the subject bill to the customer within seven (7) business days of the bill date; or

Transmittal No. 6

Issued: March 10, 2004

Effective: March 25, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

Material previously on this page relocated to page 39.1 and page 40.

Transmittal No. 6

---

Issued: March 10, 2004

Effective: March 25, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.8 Refusal and Discontinuance of Service (Cont'd)

## (B) (Cont'd)

- (2) the Telephone Company has sent the subject bill to the customer more than thirty (30) calendar days before notice under this section is given; or
- (3) the Telephone Company has sent the subject deposit request to the customer more than fifteen (15) business days before notice under this section is given.

(N)

In all other cases, the Telephone Company will give thirty (30) calendar days written notice pursuant to (A), above. The Telephone Company will maintain records sufficient to validate the date upon which a bill or deposit request was sent to the customer. Action specified in (A), above, will not be taken with regard to the subject bill or subject deposit request if the customer cures the noncompliance prior to the expiration of the fifteen (15) or thirty (30) day notice period, as applicable.

- (C) If notice is given by overnight delivery under (A) or (B), above, it shall be performed by a reputable overnight delivery service such as, or comparable to, the U.S. Postal Service Express Mail, United Parcel Service, or Federal Express.

- (D) The provisions in (A) and (B), above, shall not apply to charges that a customer does not pay based on the submission of a good faith dispute pursuant to Section 2.4.1(D), following (Billing Disputes).

(N)

- (E) If a customer fails to comply with 2.2.2 following (Unlawful and Abusive Use), the Telephone Company may, upon written request from a customer, or another exchange carrier, terminate service to any subscriber or customer identified as having utilized service provided under this tariff in the completion of abusive or unlawful telephone calls. Service shall be terminated by the Telephone Company as provided for in its general and/or local exchange service tariffs.

(T)(M)

(M)

Transmittal No. 6

Issued: March 10, 2004

Effective: March 25, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

(M) Material originally located on Page 39.

Transmittal No. 6

---

Issued: March 10, 2004

Effective: March 25, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.8 Refusal and Discontinuance of Service (Cont'd)

(E) (Cont'd) (T)

In such instances when termination occurs, the Telephone Company (M)  
Shall be indemnified, defended and held harmless by any customer or |  
Exchange Carrier requesting termination of service against any claim, (M)  
loss or damage arising from the Telephone Company's actions in  
terminating such service, unless caused by the Telephone Company's  
negligence.

(F) Except as provided for equipment or systems subject to the FCC Part (T)  
68 Rules in 47 C.F.R. Section 68.108, if the customer fails to comply with  
Section 2.2.1 following (Interference or Impairment), the (T)

Telephone Company will, where practicable, notify the customer that  
temporary discontinuance of the use of a service may be required; however,  
where prior notice is not practicable, the Telephone Company may  
temporarily discontinue service forthwith if such action is reasonable in the  
circumstances. In case of such temporary discontinuance, the customer will  
be notified promptly and afforded the opportunity to correct the condition  
which gave rise to the temporary discontinuance. During such period of  
temporary discontinuance, credit allowance for service interruptions as set  
forth in Section 2.4.4 following is not applicable. (T)

(G) When access service is provided by more than one Telephone (T)  
Company, the companies involved in providing the joint service may  
individually or collectively deny service to a customer for nonpayment.  
Where the Telephone Company affected by the nonpayment is incapable of  
effecting discontinuance of service without cooperation from the other joint  
providers of Switched Access Service, such other Telephone Company(s)  
will, if technically feasible,

Transmittal No. 6

Issued: March 10, 2004

Effective: March 25, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

(M) Material originally located on Page 39.

Transmittal No. 6

---

Issued: March 10, 2004

Effective: March 25, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.8 Refusal and Discontinuance of Service (Cont'd)

(G) (Cont'd)

(T)

assist in denying the joint service to the customer. Service denial for such joint service will only include calls originating or terminating within, or transiting, the operating territory of the Telephone Company initiating the service denial for nonpayment. When more than one of the joint providers must deny service to effectuate termination for nonpayment, in cases where a conflict exists in the applicable tariff provisions, the tariff regulations of the end office the Telephone Company shall apply for joint service discontinuance.

(H)

If the Telephone Company does not refuse additional applications for service and/or does not discontinue the provision of the services as specified for herein, and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to refuse additional applications for service and/or to discontinue the provision of the services to the non-complying customer without further notice.

(T)

(D)

Transmittal No. 6

Issued: March 10, 2004

Effective: March 25, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

Transmittal No. 6

---

Issued: March 10, 2004

Effective: March 25, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

ACCESS SERVICE

2. General Regulations (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.9 Notification of Service-Affecting Activities

The Telephone Company will provide the customer reasonable notification of service-affecting activities that may occur in the normal operation of its business. Such activities may include, but are not limited to the following:

- equipment or facilities additions,
- removals or rearrangements

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.1 Undertaking of The Telephone Company (Cont'd)2.1.9 Notification of Service-Affecting Activities (Cont'd)

- routine preventative maintenance, and
- major switching machine change-out.

Generally, such activities are not individual customer service specific, but may affect many customer services. No specific advance notification period is applicable to all service activities. The Telephone Company will work cooperatively with the customer to determine reasonable notification requirements.

2.1.10 Coordination with Respect to Network Contingencies

The Telephone Company intends to work cooperatively with the customer to develop network contingency plans in order to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

2.1.11 Provision and Ownership of Telephone Numbers

The Telephone Company reserves the reasonable right to assign, designate or change telephone numbers, any other call number designations associated with Access Services, or the Telephone Company serving central office prefixes associated with such numbers, when necessary in the conduct of its business. Should it become necessary to make a change in such number(s), the Telephone Company will furnish to the customer six (6) months notice, by Certified U.S. Mail, of the effective date and an explanation of the reason(s) for such change(s).

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.2 Use2.2.1 Interference or Impairment

The characteristics and methods of operation of any circuits, facilities or equipment provided by other than the Telephone Company and associated with the facilities utilized to provide services under this tariff shall not:

- interfere with or impair service over any facilities of the Telephone Company, its affiliated companies, or its connecting and concurring carriers involved in its services,
- cause damage to their plant,
- impair the privacy of any communications carried over their facilities, or
- create hazards to the employees of any of them or the public.

2.2.2 Unlawful and Abusive Use

- (A) The service provided under this tariff shall not be used for an unlawful purpose or used in an abusive manner.

Abusive use includes:

- (1) The use of the service of the Telephone Company for a call or calls, anonymous or otherwise, in a manner reasonably expected to frighten, abuse, torment, or harass another;
- (2) The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer2.3.1 Damages

The customer shall reimburse the Telephone Company for damages to the Telephone Company facilities utilized to provide services under this tariff caused by the negligence or willful act of the customer or resulting from the customer's improper use of the Telephone Company facilities, or due to malfunction of any facilities or equipment provided by other than the Telephone Company. Nothing in the foregoing provision shall be interpreted to hold one customer liable for another customer's actions. The Telephone Company will, upon reimbursement for damages, cooperate with the customer in prosecuting a claim against the person causing such damage and the customer shall be subrogated to the right of recovery by the Telephone Company for the damages to the extent of such payment.

2.3.2 Ownership of Facilities and Theft

Facilities utilized by the Telephone Company to provide service under the provisions of this tariff shall remain the property of the Telephone Company. Such facilities shall be returned to the Telephone Company by the customer, whenever requested, within a reasonable period. The equipment shall be returned in as good condition as reasonable wear will permit.

2.3.3 Equipment Space and Power

The customer shall furnish or arrange to have furnished to the Telephone Company, at no charge, equipment space and electrical power required by the Telephone Company to provide services under this tariff at the points of termination of such

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.3 Equipment Space and Power (Cont'd)

services. The selection of ac or dc power shall be mutually agreed to by the customer and the Telephone Company. The customer shall also make necessary arrangements in order that the Telephone Company will have access to such spaces at reasonable times for installing, testing, repairing or removing the Telephone Company facilities used to provide services.

2.3.4 Availability for Testing

Access to facilities used to provide services under this tariff shall be available to the Telephone Company at times mutually agreed upon in order to permit the Telephone Company to make tests and adjustments appropriate for maintaining the services in satisfactory operating condition. Such tests and adjustments shall be completed within a reasonable time. As set forth in 2.4.4(C)(4) following, no credit will be allowed for any interruptions involved during such tests and adjustments.

2.3.5 Limitation of Use of Metallic Facilities

Signals applied to a metallic facility shall conform to the limitations set forth in Technical Reference Publication AS No. 1. In the case of application of dc telegraph signaling systems, the customer shall be responsible, at its expense, for the provision of current limiting devices to protect the Telephone Company facilities from excessive current due to abnormal conditions and for the provision of noise mitigation networks when required to reduce excessive noise.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.6 Balance

All signals for transmission over the facilities used to provide services under this tariff shall be delivered by the customer balanced to ground except for ground start, duplex (DX) and McCulloch-Loop (Alarm System) type signaling and dc telegraph transmission at speeds of 75 baud or less.

2.3.7 Design of Customer Services

Subject to the provisions of 2.1.7 preceding (Changes and Substitutions), the customer shall be solely responsible, at its own expense, for the overall design of its services and for any redesigning or rearrangement of its services which may be required because of changes in facilities, operations or procedures of the Telephone Company, minimum protection criteria or operating or maintenance characteristics of the facilities.

2.3.8 References to the Telephone Company

The customer may advise end users that certain services are provided by the Telephone Company in connection with the service the customer furnishes to end users; however, the customer shall not represent that the Telephone Company jointly participates in the customer's services.

2.3.9 Claims and Demands for Damages

(A) With respect to claims of patent infringement made by third persons, the customer shall defend, indemnify, protect and save harmless the Telephone Company from and against all claims arising out of the combining with, or

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.9 Claims and Demands for Damages (Cont'd)

## (A) (Cont'd)

use in connection with, the services provided under this tariff, any circuit, apparatus, system or method provided by the customer.

(B) The customer shall defend, indemnify and save harmless the Telephone Company from and against any suits, claims, losses and damages, including punitive damages, attorney fees and court costs by third persons arising out of the construction, installation, operation, maintenance, or removal of the customer's circuits, facilities, or equipment connected to the Telephone Company's services provided under this tariff including, without limitation, Worker's Compensation claims, actions for infringement of copyright and/or authorized use of program material, libel and slander actions based on the content of communications transmitted over the customer's circuits, facilities or equipment, and proceedings to recover taxes, fines, or penalties for failure of the customer to obtain or maintain in effect any necessary certificates, permits, licenses, or other authority to acquire or operate the services provided under this tariff; provided, however, the foregoing indemnification shall not apply to suits, claims, and demands to recover damages for damage to property, death, or personal injury unless such suits, claims or demands are based on the tortious conduct of the customer, its officers, agents or employees.

(C) The customer shall defend, indemnify and save harmless the Telephone Company from and against any suits, claims, losses or damages, including punitive damages, attorney fees and court costs

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.9 Claims and Demands for Damages (Cont'd)

by the customer or third parties arising out of any act of omission of the customer in the course of using services provided under this tariff.

2.3.10 Coordination with Respect to Network Contingencies

The customer shall, in cooperation with the Telephone Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

2.3.11 Jurisdictional Report Requirements

The Telephone Company cannot in all cases determine the jurisdictional nature of customer traffic and its related access minutes. In such cases the customer may be called upon to provide a projected estimate of its traffic, split between the interstate and intrastate jurisdictions. This estimate is used by the Telephone Company to apportion traffic between jurisdictions. The following regulations govern such estimates, their reporting by the customer and cases where the Telephone Company will develop jurisdictional percentages (Percent Interstate Usage - PIU).

(A) Jurisdictional Reports(1) General

Effective on the first of January, April, July and October of each year, the customer shall update the interstate and intrastate jurisdictional report. The customer shall forward to the Telephone Company, to be received no later than fifteen (15) days after the first of each month, a revised report showing the interstate and intrastate percentage of use for the past three months ending the last day of December, March, June and September, respectively, for each service arranged for interstate use.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.11 Jurisdictional Report Requirements (Cont'd)(A) Jurisdictional Reports (Cont'd)(1) General (Cont'd)

Revised reports will also be provided by the customer to Telephone Companies identified as Secondary Exchange Carriers in Section 16. following. Except where the Telephone Company is billing according to actuals by jurisdiction, the revised report will serve as the basis for the next three months billing and will be effective on the bill date for that service. No prorating or back billing will be done based on the report.

If the customer does not supply the reports, the Telephone Company will assume the percentages to be the same as those provided in the last quarterly report. For those cases in which a quarterly report has never been received from the customer, the Telephone Company will assume the percentages to be the same as those provided in the order for service as set forth in (2) following.

Except where the Telephone Company measured access minutes are used as set forth preceding, the customer shall report the percentage of interstate use as set forth in (2) or (3) following and such report will be used for billing purposes until the customer reports a different projected interstate percentage for an in-service end office group. When the customer adds or disconnects BHMC, Common Channel Signaling Access (CCSA), lines or trunks to an existing end office group, the PIU reflected on the order will be applied to all related lines or trunks, both new and/or existing, unless a quarterly jurisdictional report is on file from the customer.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.11 Jurisdictional Report Requirements (Cont'd)

(A) Jurisdictional Reports – Switched Access (Cont'd)

(T)

(1) General (Cont'd)

(T)

For Switched Access Service, the Telephone Company cannot in all cases determine the jurisdictional nature of customer traffic and its related access minutes. In such cases the customer may be called upon to provide a projected estimate of its traffic, split between the interstate and intrastate jurisdictions. For purposes of determining the jurisdiction of Switched Access Services, the regulations set forth in (2) through (4), below, apply.

(C)

(C)

Transmittal No. 6

Issued: March 10, 2004

Effective: March 25, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.11 Jurisdictional Report Requirements (Cont'd)

(A) Jurisdictional Reports – Switched Access (Cont'd) (T)

(D)

|

(D)

(2) Percentage of Interstate Use (PIU) (T)

(a) For purposes of developing the projected interstate (C)

percentage for Feature Group D, the customer shall consider every call that originates from a calling party in one state and terminates to a called party in a different state to be interstate communications. The customer shall consider every call that terminates to a called party within the same state as the state where the calling party is located to be intrastate communications. The manner in which a call is routed through the telecommunications network does not affect the jurisdiction of a call, i.e., a call between two points within the same state is an intrastate call even if it is routed through another state.

|

For purposes of developing the projected interstate percentage for Feature Group A or Feature Group B, pursuant to Federal Communications Commission Order FCC 85-145 released April 16, 1985, interstate usage is to be developed as though every call that enters a customer network at a point within the same state as that in which the called station (as designated by the called station telephone number) is situated is an intrastate communication and every call for which the point of entry is a state other than that where the called station (as designated by the called station telephone number) is situated, is an interstate communication.

(C)

(M)

(M)

(M) material originally located in 2.3.11(A)(1).

Transmittal No. 6

Issued: March 10, 2004

Effective: March 25, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

Transmittal No. 6

---

Issued: March 10, 2004

Effective: March 25, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.11 Jurisdictional Report Requirements (Cont'd)(A) Jurisdictional Reports – Switched Access (Cont'd)

(T)

(2) Percentage of Interstate Use (PIU) (Cont'd)

(T)

- (b) When the Telephone Company receives sufficient call detail to permit it to determine and know the jurisdiction of some or all originating and terminating access minutes of use, the Telephone Company will use that call detail to render bills for those minutes of use and will not use PIU factor(s) described in (3), below, to determine the jurisdiction of those minutes of use.

(C)

When the Telephone Company receives insufficient call detail to determine the jurisdiction of some or all originating and terminating access minutes of use, the Telephone Company will apply the PIU factor(s) provided by the customer or developed by the Telephone Company as set forth in (3), below, only to those minutes of use for which the Telephone Company does not have sufficient call detail. Such PIU factor(s) will be used until the customer provides an update to its PIU factor(s) as set forth in (3) (g) or (h), below.

For all flat rated Switched Access Services, the Telephone Company will apply the PIU factor(s) as provided by the customer or developed by the Telephone Company as set forth in (3), below, each month until the customer provides an update to its PIU factor(s) as described in (3) (g) or (h), below. (C)

Transmittal No. 6

Issued: March 10, 2004

Effective: March 25, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.11 Jurisdictional Report Requirements (Cont'd)(A) Jurisdictional Reports – Switched Access (Cont'd)

(T)

(3) Use of PIU Factors

(C)(M)

- (a) As specified in Section 5.2.1, following, the customer will provide a projected PIU for each Switched Access Service when placing its order. Such PIU factors are applied to all usage rated elements (including but not limited to Carrier Common Line, Information Surcharge, Local Switching, and Tandem Switched Transport), where the Telephone Company does not receive sufficient call detail to determine the jurisdiction of the usage.

(C)

If the customer fails to provide a PIU factor on its order for service, the following provision applies. For originating access minutes, when the call detail is adequate to determine the appropriate jurisdiction and when the Feature Group D access minutes of use are measured, the Telephone Company will develop PIU factor(s) on a monthly basis by dividing the customer's measured interstate originating access minutes (the access minutes where the calling party is in one state and the called party is in another state) by the customer's total originating access minutes. For terminating access minutes, the same data used by the Telephone Company to develop the PIU factor for originating access minutes will be used to develop the PIU factor for such terminating access minutes.

The Telephone Company developed PIU factor(s) described in this section will only be used for minutes of use for which the Telephone Company does not have sufficient call detail to determine the jurisdiction until such time as the customer provides updated PIU factor(s) for these services.

(C)(M)

(M) Material originally located on Page 54 in different format.

Transmittal No. 6

Issued: March 10, 2004

Effective: March 25, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.11 Jurisdictional Report Requirements (Cont'd)(A) Jurisdictional Reports – Switched Access (Cont'd)

(T)

(3) Use of PIU Factors (Cont'd)

(C)(M)

- (b) Separate PIUs are required for flat rated Entrance Facilities, Direct Trunked Transport Facilities, and Switched Access Services Optional Features and Functions. The PIU factor(s) for use with such flat rated elements will reflect the combination of originating and terminating traffic of all services using such facilities.

If the customer fails to provide a PIU factor on its order for service, the Telephone Company will apply the PIU factor it developed pursuant to (3)(a), above, against the customer's flat rated Switched Access Services to apportion those changes between the jurisdictions.

- (c) When a customer orders Feature Group A or Feature Group B Switched Access Service, the customer shall, in its order, state the projected percentage for interstate usage for each Feature Group A or Feature Group B Switched Access Service group ordered. The term group shall be construed to mean single lines or trunks as well. For all groups the number of access minutes (either measure or assumed) for a group will be multiplied by the projected interstate percentage to develop the interstate access minutes. The number of access minutes for the group minus the developed interstate access minutes for the group will be the developed intrastate access minutes.

- (d) When a customer orders Directory Assistance Service, the customer shall, in its order, provide the projected interstate percentage for terminating use.

(C)(M)

(M) Material originally located on Page 55 in different format.

Transmittal No. 6

Issued: March 10, 2004

Effective: March 25, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.11 Jurisdictional Report Requirements (Cont'd)(A) Jurisdictional Reports – Switched Access (Cont'd)

(T)

(3) Use of PIU Factors (Cont'd)

(C)

(e) When the customer has both interstate and intrastate Operator Services traffic, the percentage interstate usage determined for the customer's FGD service will be applied to the customer's Operator Services charges.

(f) For each service, the customer may only provide a PIU factor that is in a whole number format, i.e., a number from 0 to 100. When the customer provides the PIU factor, the Telephone Company will subtract the provided PIU from 100 and the difference is the Percent intrastate usage. The sum of the interstate and intrastate percentages will equal 100 percent. The customer provided factors will be used by the Telephone Company as described in (2) (b), above, until the customer provides updated PIU factors as required in (3) (g) or (h), below.

(g) When the customer adds or discontinues Busy Hour Minutes of Capacity (BHMC), lines or trunks to an existing Switched Access Service group, the customer shall furnish a revised projected interstate percentage for the remaining BHMC, lines or trunks in the end office group. The revised report will serve as the basis for future billing, where applicable, and will be effective on the next bill date. No prorating or back billing will be done based on such revised report.

(C)

Transmittal No. 6

Issued: March 10, 2004

Effective: March 25, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

Material previously on this page relocated to Page 54 in different format.

Transmittal No. 6

---

Issued: March 10, 2004

Effective: March 25, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.11 Jurisdictional Report Requirements (Cont'd)(A) Jurisdictional Reports – Switched Access (Cont'd)

(T)

(3) Use of PIU Factors (Cont'd)

- (h) Effective on the first of January, April, July and October of each year, the customer shall update its interstate and intrastate jurisdictional report. The customer shall forward to the Telephone Company, to be received no later than fifteen (15) days after the first of each such month, a revised report showing the interstate and intrastate percentage of use for the past three months ending the last day of December, March, June and September, respectively, for each service arranged for interstate use. Such revised report will serve as the basis for the next three month's billing for determining the jurisdiction for Switched Access Services in cases where the Telephone Company does not have sufficient call detail to do so and will be effective on the bill date for that service. No prorating or back billing will be done based on the revised report.

(C)

If the customer does not supply the revised reports, the Telephone Company will assume the percentages to be the same as those provided in the last quarterly report. For those cases in which a quarterly report has never been received from the customer, the Telephone Company will assume the percentages to be the same as those provided in the customer's order for service or as developed by the Telephone Company as specified in (3) (a), above.

(C)

Transmittal No. 6

Issued: March 10, 2004

Effective: March 25, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.11 Jurisdictional Report Requirements (Cont'd)(A) Jurisdictional Reports – Switched Access (Cont'd)

(T)

(4) Maintenance of Customer Records

(N)

The customer shall retain for a minimum of six (6) months call detail records that substantiate the interstate percent provided to the Telephone Company as set forth in (3), above, for Switched Access Services. Such records shall consist of (a) and (b), below, if applicable.

- (a) All call detail records such as work papers and/or backup documentation including paper, magnetic tapes or any other form of records for billed customer traffic, call information including call terminating address (i.e., called number), the call duration, all originating and terminating trunk groups or access lines over which the call is routed, and the point at which the call enters the customer's network and;
- (b) If the customer has a mechanized system in place that calculated the PIU, then a description of that system and the methodology used to calculate the PIU must be furnished and any other pertinent information (such as but not limited to flowcharts, source code, etc.) relating to such system must also be made available.

(N)

Transmittal No. 6

Issued: March 10, 2004

Effective: March 25, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.11 Jurisdictional Report Requirements (Cont'd)(B) Disputes Involving Jurisdictional Reports – Switched Access

- (1) If a billing dispute arises or if a regulatory commission questions the projected PIU factor(s) provided by the customer, the Telephone Company may, by written request, require the customer to provide the data the customer used to determine the projected PIU factor(s). This written request will be considered the initiation of the audit. The customer shall supply the data to an independent auditor or the Telephone Company within thirty (30) days of the Telephone Company request. The customer shall keep records of call detail from which the percentage of interstate and intrastate use can be ascertained as set forth in 2.3.11 (A) (4), above, (T) and upon request of the Telephone Company make the records available for inspection at an agreed upon location during normal business hours as reasonably necessary for purposes of verification of the percentages. The Telephone Company will audit data from one quarter unless a longer period is requested by the customer and agreed to by the Telephone Company.
- (2) If the customer does not provide the requested data to the Telephone Company or independent auditor within thirty (30) days of the notice of audit, the customer will be in violation of the Tariff and subject to the provisions specified in Section 2.1.8(A), preceding.
- (3) Audits may be conducted by: (1) the Telephone Company when the customer agrees; (2) an independent auditor under contract to the Telephone Company; (3) a mutually agreed upon independent auditor paid for equally by the customer and the Telephone Company; or (4) an independent auditor selected and paid for by the customer. If the customer selects option (4), where it pays for its own independent audit, the selected auditor must certify that the audit was performed following Commission procedures for measuring interstate

Transmittal No. 8

Issued: March 22, 2004

Effective: March 23, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

Material previously on this page relocated to Page 56.3.  
Revisions to this page filed pursuant to Special Permission No. 04-020.

Transmittal No. 8

---

Issued: March 22, 2004

Effective: March 23, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.11 Jurisdictional Report Requirements (Cont'd)(B) Disputes Involving Jurisdictional Reports – Switched Access (Cont'd) (T)

## (3) Cont'd

traffic as established by Commission Order, and provide the Telephone Company a report with supporting documentation to verify such procedures. (C)

(4) Verification audits may be conducted no more frequently than once per year except in extreme circumstances. The Telephone Company and customer will attempt to limit the audit to a reasonable time to effectively complete the audit. The Telephone Company and customer shall respond promptly to requests generated during the audit to ensure timely completion of the audit.

(5) When a PIU audit is conducted by the Telephone Company or an independent auditor under contract to the Telephone Company, the audit results will be furnished to the customer by Certified U.S. Mail. When a PIU audit is conducted by an independent auditor selected by the customer, the audit results will be furnished to the Telephone Company by Certified U.S. Mail. The Telephone Company will adjust the customer's PIU based upon the audit results. The PIU resulting from the audit shall be applied to the customer's usage for the quarter the audit is completed, the usage for the quarter prior to the completion of the audit, and the usage for the two (2) quarters following the completion of the audit. After that time, the customer may report a revised PIU pursuant to (3) (g) or (h), above. If the revised PIU submitted by the customer represents a deviation of 5 percentage points or more from the audited PIU, and that deviation is not due to identifiable reasons, the provisions in (B) (1), above, may be applied. (C)

Material previously on this page relocated to Page 56.3

Transmittal No. 6

Issued: March 10, 2004

Effective: March 25, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.11 Jurisdictional Report Requirements (Cont'd)(B) Disputes Involving Jurisdictional Reports – Switched Access (Cont'd)

(T)

(6) Both credit and debit adjustments will be made to the customer's interstate access charges based on the audit results for the specified periods to accurately reflect the interstate usage for the customer's account consistent with Section 2.4.1, following.

(C)

(7) If, as a result of an audit conducted by an independent auditor, a customer is found to have over-stated its PIU(s) by 20 percentage points or more, the Telephone Company shall require reimbursement from the customer for the cost of the audit. Such bill(s) shall be due and paid in immediately available funds within thirty (30) days from receipt and shall carry a late payment penalty as set forth in Section 2.4.1, following, if not paid within the thirty (30) days.

(C)

Transmittal No. 6

Issued: March 10, 2004

Effective: March 25, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.11 Jurisdictional Report Requirements (Cont'd)(C) Jurisdictional Reports for Common Channel Signaling System Seven (CCS/SS7)

When a customer orders Common Channel Signaling System Seven Interconnection Service, (CCS/SS7) the customer shall provide to the Telephone Company in its order for the service a CCS/SS7 Interconnection Service percent Interstate Usage (PIU) Report.

Customers who provide the CCS/SS7 Interconnection Service PIU Report shall supply the Telephone Company with an interstate percentage of 0 through 100, per Signaling Transfer Point (STP) Port Termination. The STP Port Termination PIU will be an average PIU based upon the jurisdiction (interstate versus intrastate) of those originating end user calls that require use of the specified STP Port Termination for signaling purposes. (T)

The PIU provided by the customer for the STP Port Termination will be used by the Telephone Company to determine the jurisdiction (interstate versus intrastate) of the customer's STP Access Mileage charges.

The CCS/SS7 Interconnection Service PIU must be provided to the Telephone Company upon ordering service, and thereafter, on a quarterly basis. Provisions for updating and verifying the interstate and intrastate jurisdictional report as specified in Section 2.3.11 (A) (1) will also apply for updating the CCS/SS7 Interconnection Service PIU Report. The Telephone Company will utilize the quarterly CCS/SS7 Interconnection Service PIU Report for the STP Port Termination to update the STP Access Mileage PIU effective on the bill date for the service. (N)

Transmittal No. 8

Issued: March 22, 2004

Effective: March 23, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

Revisions to this page filed pursuant to Special Permission No. 04-020.

Transmittal No. 8

---

Issued: March 22, 2004

Effective: March 23, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.12 Determination of Interstate Charges for Mixed Interstate and Intrastate Access Service

When mixed interstate and intrastate Access Service, and/or CCS/SS7 Interconnection service is provided, all charges (i.e., nonrecurring, monthly and/or usage) including optional features charges, will be prorated between interstate and intrastate. The percentage determined as by the customer or Telephone Company will serve as the basis for prorating the charges unless The Telephone Company is billing according to sufficient call details as set forth in Section 2.3.11 (A) (2) (b), preceding. The percentage of Switched Access Service to be charges as interstate is applied in the following manner:

(A) Monthly and Nonrecurring Charges

For monthly and nonrecurring chargeable rate elements, multiply the percent interstate use times the quantity of chargeable elements times the stated tariff rate per element.

(B) Usage Sensitive Charges

For usage sensitive (i.e., access minutes and calls) chargeable rate elements, multiply the percent interstate use times actual use (i.e., measured or the Telephone Company assumed average use) times the stated tariff rate.

2.3.13 Certification of Special Access Lines As Interstate

(A) Interstate Classification Requirement

Pursuant to Federal Communications Commission Order FCC 89-224 adopted June 29, 1989, and release July 20, 1989, Special Access Lines are to be classified as interstate when the lines carry more than a de minimis amount of interstate traffic. Interstate traffic is deemed de minimis when the interstate traffic amounts to ten percent (10%) or less of the total traffic on a Special Access Line.

(M)  
 |  
 (T)  
 |  
 (T)  
 |  
 (M)  
 |  
 (T)  
 |  
 (D)  
 (D)

Transmittal No. 6

Issued: March 10, 2004

Effective: March 25, 2004

Brian H. Strom, President - CEO  
 SureWest Telephone  
 200 Vernon Street  
 Roseville, California 95678

(M) Material originally located on Page 56.1.

Transmittal No. 6

---

Issued: March 10, 2004

Effective: March 25, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.13 Certification of Special Access Lines As Interstate (Contd.)(B) Certification Requirement - New Orders

When a customer orders a Special Access Line, the customer shall certify, in its order, whether or not the interstate traffic to be carried on the Special Access Line will exceed ten percent (10%) of the total traffic to be carried on that Special Access Line.

(C) Certification Requirement - Embedded Special Access Lines

The Telephone Company shall within thirty (30) days of the effective date of this tariff provision provide written notification to all customers with embedded Special Access Lines that the customer must certify whether or not the interstate traffic carried on the Special Access Line exceeds ten percent (10%) of the total traffic carried on that Special Access Line. The customer shall provide such certification to the Telephone Company within sixty (60) days of the date of the Telephone Company's notification letter. This certification shall be in the form of written correspondence with clear identification of each Special Access Line involved and the designated jurisdiction associated with each Special Access Line.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.13 Certification of Special Access Lines As Interstate (Cont'd)(D) Verification Information

If a billing dispute arises or a regulatory commission questions the interstate certification for the Special Access Service, the Telephone Company will ask the customer to provide the general information on system design and functionality it uses to determine that the Special Access Service interstate traffic is more than ten percent (10%) of the total traffic carried on the Special Access Service. If the customer has usage information or usage studies which it uses to verify the interstate traffic, the customer shall supply the studies when requested by the Telephone Company. The customer shall supply the data within thirty (30) days of the Telephone Company request.

2.4 Payment Arrangements and Credit Allowances2.4.1 Payment of Rates, Charges and Deposits(A) Deposits

The Telephone Company will only require a customer that has a proven history of late payments to the Telephone Company or does not have established credit to make a deposit as a guarantee of the payment of rates and charges. Such deposit may be required prior to establishing a service or at any time after the provision of a service to the customer. For purposes of this section, a proven history of late payments is defined as two (2) or more occasions within the preceding twelve (12) months in which payment for undisputed charges was not received within three (3) business days following the payment due date, provided the outstanding undisputed amount of each such individual unpaid bill represented at least ten (10) percent of the total charges on

(C)  
|  
(C)

Transmittal No. 6

Issued: March 10, 2004

Effective: March 25, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

Transmittal No. 6

---

Issued: March 10, 2004

Effective: March 25, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)(A) Deposits (Cont'd)

that individual bill. The Telephone Company will provide notice via overnight delivery to the person designated by the customer to receive such notice of the requirement to pay a deposit. The customer will be required to make payment of such deposit prior to the provision of service in those cases where the customer has not established credit with the Telephone Company, or otherwise within fifteen (15) business days of such notice. Such notice period will start the day after the notice is sent by overnight delivery.

No such deposit will be required of a customer which is a successor of a company which has established credit and has no history of late payments to the Telephone Company. For new service(s) being established such deposit will not exceed the estimated rates and charges for a two-month period. For existing service(s) such deposit will not exceed the actual rates and charges for a two-month period associated with each individual bill that met the criteria for late payments specified above. The fact that a deposit has been made in no way relieves the customer from complying with the Telephone Company's regulations as to the prompt payment of bills. At such time as the provision of the service to the customer is terminated, the amount of the deposit will be credited to the customer's account and any credit balance which may remain will be refunded.

(C)

(C)

Transmittal No. 6

Issued: March 10, 2004

Effective: March 25, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)(A) Deposits (Cont'd)

Such a deposit will be refunded or credited to the account when the customer has established credit or, in any event, after the customer has established a one-year prompt payment record at any time prior to the termination of the provision of the service to the customer. In case of a cash deposit, for the period the deposit is held by the Telephone Company, the customer will receive interest at the same percentage rate as that set forth in (C)(2)(a) or in (C)(2)(b) following, whichever is lower.

The rate will be compounded daily for the number of days from the date the customer deposit is received by the Telephone Company to and including the date such deposit is credited to the customer's account or the date the deposit is refunded by the Telephone Company. Should a deposit be credited to the customer's account, as indicated above, no interest will accrue on the deposit from the date such deposit is credited to the customer's account.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)(B) Bill Dates

The Telephone Company shall bill on a current basis all charges incurred by and credits due to the customer under this tariff attributable to services established or discontinued during the preceding billing period. In addition, the Telephone Company shall bill in advance charges for all services to be provided during the ensuing billing period except for charges associated with service usage.

The bill day (i.e., the billing date of a bill for a customer for Access Service under this tariff), the period of service each bill covers and the payment date will be as follows:

(1) End User Access Service and Presubscription

For End User Access Service and Presubscription Service, the Telephone Company will establish a bill each month for each end user account or advise the customer in writing of an alternate billing schedule. Alternate billing schedules shall not be established on less than 60 days notice or initiated by the Telephone Company more

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)(B) Bill Dates (Cont'd)

- (1) End User Access Service and Presubscription (Cont'd)  
than twice in any consecutive 12 month period. The bill will cover End User Access Service charges for the ensuing billing period.

Any applicable Presubscription Charges, any known unbilled charges for prior periods and any known unbilled adjustments for prior periods for End User Access Service and Presubscription service will be applied to this bill. Such bills are due when rendered.

- (2) Access Services Other Than End User and Presubscription

For Service other than End User Access Service and Presubscription Service, the Telephone Company will establish a bill day each month for each customer account or advise the customer in writing of an alternate billing schedule. Alternate billing schedules shall not be established on less than 60 days notice or initiated by the Telephone Company more than twice in any consecutive 12 month period.

The bill will cover non-usage sensitive service charges for the ensuing billing period for which the bill is rendered, any

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)(B) Bill Dates (Cont'd)(2) Access Services Other Than End User and Presubscription (Cont'd)

known unbilled non-usage sensitive charges for prior periods and unbilled usage charges for the period after the last bill day through the current bill day. Any known unbilled usage charges for prior periods and any known unbilled adjustments will be applied to this bill. Payment for such bills is due in immediately available funds by the payment date, as set forth in (C) following. If payment is not received by the payment date, a late payment penalty will apply as set forth in (C) following.

(C) Payment Dates and Late Payments Penalties

- (1) All bills dated as set forth in (B)(2) preceding for service, other than End User Service and Presubscription Service, provided to the customer by the Telephone Company are due 31 days (payment date) after the bill day or by the next bill date (i.e., same date in the following month as the bill date), whichever is the shortest interval, except as provided herein, and are payable in immediately available funds. If the customer does not receive a bill at least 20 days prior to the 31 day payment due date, then the bill shall be considered delayed. When the bill has been delayed, upon request of the

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)(C) Payment Dates and Late Payment Penalties (Cont'd)

## (1) (Cont'd)

customer the due date will be extended by the number of days the bill was delayed. Such request of the customer must be accompanied with proof of late bill receipt.

If the bill date falls on a Sunday or on a holiday which is observed on a Monday, the bill date shall be the first non-holiday day following such Sunday or holiday.

If the bill date falls on a Saturday or on a holiday which is observed on Tuesday, Wednesday, Thursday or Friday, the bill date shall be the last non-holiday day preceding such Saturday or holiday.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.1 Payment of Rates, Charges and Deposits (Cont'd)

(C) Payment Dates and Late Payment Penalties (Cont'd)

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)(C) Payment Dates and Late Payment Penalties (Cont'd)

- (2) Further, if no payment is received by the payment date or if a payment or any portion of a payment is received by the Telephone Company after the payment date as set forth in (1) preceding, or if a payment or any portion of a payment is received by the Telephone Company in funds which are not immediately available to the Telephone Company, then a late payment penalty shall be due to the Telephone Company. The late payment penalty shall be 1.5% of the entire unpaid balance for each month or portion thereof that an outstanding balance remains. (Exemption to late payment charge: bills under \$20.00)

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)(D) Billing Disputes

(T)

(1) A good faith dispute requires the customer to provide a written claim to the Telephone Company. Instructions for submitting a dispute can be obtained by calling the billing inquiry number shown on the customer's bill, or, when available, by accessing such information on the Telephone Company's website also shown on the customer's bill. Such claim must identify in detail the basis for the dispute, and if the customer withholds the disputed amounts, it must identify the account number under which the bill has been rendered, the date of the bill, and the specific items on the bill being disputed to permit the Telephone Company to investigate the merits of the dispute.

(N)

(2) The date of the dispute shall be the date on which the customer furnishes the Telephone Company the account information required in (D) (1), above.

(3) The date of resolution is the date the Telephone Company completes its investigation, provides written notice to the customer regarding the disposition of the claim, i.e., resolved in favor of the customer or resolved in favor of the Telephone Company, and credits the customer's account, if applicable.

(N)

(4) In the event that a billing dispute concerning any charges billed to the customer by the Telephone Company is resolved in favor of the Telephone Company, any payments withheld pending settlement of the dispute shall be subject to the late payment penalty set forth in (C) (2), above.

(C)

(C)

Transmittal No. 6

Issued: March 10, 2004

Effective: March 25, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)(D) Billing Disputes (Cont'd)

- (5) If the customer pays the bill in full by the payment due date, and later initiates a billing dispute within ninety (90) days of the payment due date, penalty interest may be applicable. (C)
- (a) If the billing dispute is resolved in favor of the customer, the customer shall receive a credit from the Telephone Company. This credit will be an amount equal to the disputed amount resolved in the customer's favor times a penalty factor. This amount will apply from the date of the customer's payment through the date on which the customer receives the disputed amount credit from the Telephone Company. The penalty factor shall be 1.5% of the overpayment for each month or portion thereof.
- (b) If the dispute is resolved in favor of the Telephone Company, neither a late payment charge nor a penalty interest charge is applicable.
- (6) If the customer pays the bill in full by the payment due date, and later initiates a billing dispute after ninety (90) days of the payment due date, penalty interest may be applicable.
- (a) If the billing dispute is resolved in favor of the customer, the customer shall receive a credit from the Telephone Company. This credit will be an amount equal to the disputed amount resolved in the customer's favor times a penalty factor. This amount will apply from the date of the dispute through the date on which the customer receives the disputed amount credit from the Telephone Company. The penalty factor shall be 1.5% of the overpayment for each month or portion thereof.

Transmittal No. 6

Issued: March 10, 2004

Effective: March 25, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

- (b) If the dispute is resolved in favor of the Telephone Company, neither a late payment charge nor a penalty interest charge is applicable.

(C)

Transmittal No. 6

---

Issued: March 10, 2004

Effective: March 25, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)(E) Proration of Charges (T)

Adjustments for the quantities of services established or discontinued in any billing period beyond the minimum period set forth for services in other sections of this tariff will be prorated to the number of days based on a thirty (30) day month. The Telephone Company will, upon request, furnish within thirty (30) days of a request and at no charge to the customer such detailed information as may reasonably be required for verification of any bill.

(F) Rounding of Charges (T)

When a rate as set forth in this tariff is shown to more than two decimal places, the charges will be determined using the rate shown. The resulting amount will then be rounded to the nearest penny (i.e., rounded to two decimal places).

---

Transmittal No. 6

Issued: March 10, 2004

Effective: March 25, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

Transmittal No. 6

---

Issued: March 10, 2004

Effective: March 25, 2004

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.2 Minimum Periods

The minimum period for which services are provided and for which rates and charges are applicable is one month except for those usage rate services set forth in Section 6. (Switched Access Service), and those services set forth in 6.4.1, (Switched Access High Capacity) DS3 Entrance Facility and High Capacity DS3 Direct Trunked Transport, 7.2.4, (Program Audio), and 7.2.8, (DS3 High Capacity Service) or as otherwise specified.

The minimum period for which service is provided and for which rates and charges are applicable for a Specialized Service or Arrangement provided on an individual case basis as set forth in Section 12. following, is one month unless a different minimum period is established with the individual case filing.

When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not, as follows:

- (A) When a service with a one-month minimum period is discontinued prior to the expiration of the minimum period, a one-month charge will apply at the rate level in effect at the time service is discontinued.
- (B) When a service with a minimum period greater than one month is discontinued prior to the expiration of the minimum period, the applicable charge will be the lesser of (1) the Telephone Company's total non-recoverable costs less the net salvage value for the discontinued service or (2) the total monthly charges, at the rate level in effect at the time service is discontinued, for the remainder of the minimum period.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.3 Cancellation of an Order for Service

Provisions for the cancellation of an order for service are set forth in other applicable sections of this tariff.

2.4.4 Credit Allowance for Service Interruptions(A) General

A service is interrupted when it becomes unusable to the customer because of a failure of a facility component used to furnish service under this tariff or in the event that the protective controls applied by the Telephone Company result in the complete loss of service by the customer as set forth in 6.2.1 following. An interruption period starts when an inoperative service is reported to the Telephone Company, and ends when the service is operative.

(B) When a Credit Allowance Applies

In case of an interruption to any service, allowance for the period of interruption, if not due to the negligence of the customer, shall be provided.

For Digital Data Access, D1 through D4 and High Capacity, HC1, Special Access Services, any period during which the error performance is below that specified for the service will be considered as an interruption.

Service interruptions for Specialized Service or Arrangements provided under Section 12. following shall be administered in the same

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) When a Credit Allowance Applies (Cont'd)

manner as those set forth in this section (2.4.4) unless other regulations are specified with the individual case filing.

Credit allowances are computed as follows:

(1) Special Access Service Other than Program Audio and Video and Flat Rated Switched Access Service Rate Elements.

For Special Access Services other than Program Audio Service and Video Services and for flat rated Switched Access Service rate elements (i.e., Entrance Facility, Direct Trunked Transport and Multiplexing), no credit shall be allowed for an interruption of less than 30 minutes. The customer shall be credited for an interruption of 30 minutes or more at the rate of 1/1440 of the monthly charges for the facility or service for each period of 30 minutes or Major Fraction Thereof that the interruption continues.

The monthly charges used to determine the credit shall be as follows:

(a) Two-Point Services

For two-point services, the monthly charge shall be the total of all the monthly rate element charges associated with the service (i.e., two channel terminations, channel mileage and optional features and functions).

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) When a Credit Allowance Applies (Cont'd)(1) Special Access Service Other than Program  
Audio (Cont'd)(b) Multipoint Services

For multipoint services, the monthly charge shall be only the total of all the monthly rate element charges associated with that portion of the service that is inoperative (i.e., a channel termination per customer designated premises, channel mileage and optional features and functions).

(c) Multiplexed Services

For multiplexed services, the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service that is inoperative. When the facility which is multiplexed or the multiplexer itself is inoperative, the monthly charge shall be the total of all the monthly rate element charges associated with the service (i.e., the channel termination, channel mileage and optional features and functions, including the multiplexer on the facility to the hub, and the channel terminations, channel mileages and optional features and functions on the individual services from the hub).

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) When a Credit Allowance Applies (Cont'd)(1) Special Access Service other than Program Audio (Cont'd)(c) Multiplexed Services (Cont'd)

When the service which rides a channel of the multiplexed facility is inoperative, the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service from the hub to a customer premises (i.e., channel termination, channel mileage, direct trunked transport, and optional features and functions).

(d) For flat rated Switched Access Service rate elements, the monthly charge shall be the total of all monthly rate element charges associated with the service (i.e., Transport and Multiplexing).

(2) Program Audio Special Access Service

For Program Audio Service, no credit shall be allowed for an interruption of less than 30 seconds. The customer shall be credited for an interruption of 30 seconds or more as follows:

(a) For two-point services, when monthly rates are applicable, the credit shall be at the rate of 1/8640 of the monthly charges for the service for each period of 5 minutes or fraction thereof that the interruption continues.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) When a Credit Allowance Applies (Cont'd)(2) Program Audio Special Access Service (Cont'd)

- (b) For two-point services, when daily rates are applicable, the credit shall be at the rate of 1/288 of the daily charges for the service for each period of 5 minutes or fraction thereof that the interruption continues.
- (c) For multipoint services, when monthly rates are applicable, the credit shall be at the rate of 1/8640 of the monthly charges for each channel termination, channel mileage and optional features and functions that are inoperative for each period of 5 minutes or fraction thereof that the interruption continues.
- (d) For multipoint services, when daily rates are applicable, the credit shall be at the daily rate of 1/288 of the daily charges for channel termination, channel mileage and optional features and functions that are inoperative for each period of 5 minutes or fraction thereof that the interruption continues.
- (e) For multipoint services, the credit for the monthly or daily charges includes the charges for the

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(B) When a Credit Allowance Applies (Cont'd)(2) Program Audio Special Access Service (Cont'd)

## (e) (Cont'd)

distribution amplifier only when the distribution amplifier is inoperative.

- (f) When two or more interruptions occur during a period of 5 consecutive minutes, such multiple interruptions shall be considered as one interruption.

For CCS/SS7 Interconnection Service, the monthly charge shall be the total of all monthly rate element charges associated with the service (i.e., STP Access Mileage and STP Port Termination).

(3) Switched Access Service Usage Rated Elements

For Switched Access Service, usage rated elements, no credit shall be allowed for an interruption of less than 24 hours. The customer shall be credited for an interruption of 24 hours or more at the rate of 1/30 of any applicable monthly rate or assumed minutes of use charge for each period of 24 hours or major fraction thereof that the interruption continues.

(4) Credit Allowances Cannot Exceed Monthly Rate

The credit allowance(s) for an interruption or for a series of interruptions shall not exceed any monthly rate for the service interrupted in any one monthly billing period.

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(C) When a Credit Allowance Does Not Apply

No credit allowance will be made for:

- (1) Interruptions caused by the negligence of the customer.
- (2) Interruptions of a service due to the failure of equipment or systems provided by the customer or others.
- (3) Interruptions of a service during any period in which the Telephone Company is not afforded access to the premises where the service is terminated.
- (4) Interruptions of a service when the customer has released that service to the Telephone Company for maintenance purposes, to make rearrangements, or for the implementation of an order for a change in the service during the time that was negotiated with the customer prior to the release of that service. Thereafter, a credit allowance as set forth in (B) preceding applies.
- (5) Interruptions of a service which continue because of the failure of the customer to authorize replacement of any element of special construction, as set forth in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 3 for SPECIAL CONSTRUCTION. The period for which no credit allowance is made begins on the

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(C) When a Credit Allowance Does Not Apply

seventh day after the customer receives The Telephone Company's written notification of the need for such replacement and ends on the day after receipt by the Telephone Company of the customer's written authorization for such replacement.

(6) Periods when the customer elects not to release the service for testing and/or repair and continues to use it on a impaired basis.

(7) An interruption or a group of interruptions, resulting from a common cause, that would result in credit in an amount less than one dollar.

(D) Use of an Alternative Service Provided by the Telephone Company

Should the customer elect to use an alternative service provided by the Telephone Company during the period that a service is interrupted, the customer must pay the tariffed rates and charges for the alternative service used.

(E) Temporary Surrender of a Service

In certain instances, the customer may be requested by the Telephone Company to surrender a service for purposes other than maintenance,

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(E) Temporary Surrender of a Service (Cont'd)

testing or activity relating to a service order. If the customer consents, a credit allowance will be granted. The credit allowance will be 1/1440 of the monthly rate for each period of 30 minutes or fraction thereof that the service is surrendered. In no case will the credit allowance exceed the monthly rate for the service surrendered in any one monthly billing period.

2.4.5 Re-establishment of Service Following Fire, Flood or Other Occurrence(A) Nonrecurring Charges Do Not Apply

Charges do not apply for the re-establishment of service following a fire, flood or other occurrence attributed to an Act of God provided that:

- (1) The service is of the same type as was provided prior to the fire, flood or other occurrence.
- (2) The service is for the same customer.
- (3) The service is at the same location on the same premises.
- (4) The re-establishment of service begins within 60 days after Telephone Company service is available. (The 60 day period may be extended a reasonable period if the renovation of the original location on the

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.5 Re-establishment of Service Following Fire, Flood or Other Occurrence  
(Cont'd)(A) Nonrecurring Charges Do Not Apply (Cont'd)

premises affected is not practical within the allotted time period).

(B) Nonrecurring Charges Apply

Nonrecurring Charges apply for establishing service at a different location on the same premises or at a different premises pending re-establishment of service at the original location.

2.4.6 Title or Ownership Rights

The payment of rates and charges by customers for the service offered under the provisions of this tariff does not assign, confer or transfer title or ownership rights to proposals or facilities developed or utilized, respectively, by the Telephone Company in the provision of such services.

2.4.7 Access Services Provided By More Than One Telephone Company

- (A) When an Access Service is provided by more than one Telephone Company, the Telephone companies involved will mutually agree upon one of the billing methods as set forth in (1) and (2) following based upon the interconnection arrangements between the Telephone Companies and the availability of measurement capability.  
The Telephone Company will notify the customer which of the billing methods will be used. The

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Access Services Provided By More Than One Telephone Company (Cont'd)

(A) customer will place the order for the service as set forth in 5.3 following dependent upon the billing method.

(1) Non Meet Point Billing

At the option of the Telephone Company, the Non Meet Point Billing options may be applied to Feature Groups A and B Switched Access Service.

(a) Single Company Billing

The Telephone Company receiving the order from the customer, as specified in 5.3.1(A)(1) following, will arrange to provide the service, determine the applicable charges and bill the customer for the entire service in accordance with its access Services tariff.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.7 Access Services Provided By More Than One Telephone Company (Cont'd)

(A) (Cont'd)

(1) Non Meet Point Billing (Cont'd)

(b) Primary Exchange Carrier/Secondary  
Exchange Carrier Billing Option (Cont'd)

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.7 Access Services Provided By More Than One Telephone Company (Cont'd)

(A) (1) Non Meet Point Billing (Cont'd)

(b) Primary Exchange Carrier/Secondary Exchange Carrier Billing Option (Cont'd)

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.7 Access Services Provided By More Than One Telephone Company (Cont'd)

(A) (Cont'd)

(1) Non Meet Point Billing (Cont'd)

(b) Primary Exchange Carrier/Secondary Exchange Carrier Billing Option (Cont'd)

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Access Services Provided By More Than One Telephone Company (Cont'd)

## (A) (Cont'd)

(2) Meet Point Billing

Meet Point Billing is required when an access service is provided by multiple Telephone Companies for Feature Groups B and D Switched Access Services and Special Access. It is optional for Feature Group A Switched Access Services.

For usage rated access services the access minutes of use will be determined by the Initial Billing Company and used by the Initial Billing Company and any subsequent Billing Company(s) for the development of access charges.

- The Initial Billing Company for Feature Groups B and D Switched Access Services is normally the end user's end office, for WATS usage the Initial Billing Company is normally the WATS serving office.

When the Initial Billing Company is other than the normally designated Telephone Company office, the Telephone Company will notify the customer.

- The Subsequent Billing Company(s) is any Telephone Company(s) in whose territory a segment of Local Transport is

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

provided and/or where the customer's Point of Termination is located.

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Access Services Provided By More Than One Telephone Company (Cont'd)

## (A) (Cont'd)

(2) Meet Point Billing (Cont'd)

There are three Meet Point Billing options-- Single Bill/Single Tariff, Single Bill/Multiple Tariff, and Multiple Bill. The Single Bill/Single Tariff and Single Bill/Single Tariff Methods will be applied by the Company to switched access service, and the Multiple Bill Method will be applied to special access service.

The Telephone Company must notify the customer of:

- the Meet Point Billing Option that will be used,
- The Telephone Company that will render the bill(s)
- The Telephone Company to whom payment(s) should be remitted, and
- The Telephone Company that will provide the bill inquiry function.

The Telephone Company shall provide such notification at the time that orders are placed for access service. Additionally, the Telephone Company shall provide this notice in writing 30 days in advance of any changes.

The Telephone Company that renders the bill- the Bill Rendering Telephone Company- will include on the access

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Access Services Provided By More Than One Telephone Company (Cont'd)

## (A) (Cont'd)

(2) Meet Point Billing (Cont'd)

service bill, based upon Industry Standards as described in the Multiple Exchange Carrier Access Billing Guidelines and the Multiple Exchange Carrier Ordering and Design Guidelines, cross reference(s) to the other Telephone Company(s) service and the common circuit identifiers. Should a billing dispute arise, the terms and conditions of the Bill Rendering Telephone Company will apply.

(a) Single Bill/Single Tariff

When FGB switched access is jointly provided by more than one exchange carrier, and the Company receiving the order from the customer is not the Telephone Company, the other Company will determine the applicable charges and bill the customer for the entire service in accordance with its own Access Tariff, and then reimburse the Telephone Company for its portion in accordance with the rates and charges set forth in Section 17 following.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Access Services Provided By More Than One Telephone Company (Cont'd)

(A) (Cont'd)

(2) Meet Point Billing (Cont'd)(b) Single Bill/Multiple Tariff Option  
(Cont'd)

Each Telephone Company will receive an order or a copy of the order from the customer as specified in 5.3.2 following and arrange to provide the service. The Bill Rendering Telephone Company will:

- determine and include all other recurring and nonrecurring rates and charges for each involved Telephone Company;
- identify each involved Telephone Company's rates and charges separately on the bill;
- forward the bill to the customer; and
- advise the customer how to remit the payment, either directly to each Telephone

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Access Services Provided By More Than One Telephone Company (Cont'd)

(A) (Cont'd)

(2) Meet Point Billing (Cont'd)(b) Single Bill/Multiple Tariff Option (Cont'd)

Company involved in the provision of this meet point billed service; or, as a single payment made to the Bill Rendering Telephone Company. If payments are to be sent directly to the Bill Rendering Telephone Company, the non-bill rendering Telephone Company(s) will provide the customer with written authorization for the payment arrangement.

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.7 Access Services Provided By More Than One Telephone Company (Cont'd)

(A) (Cont'd)

(2) Meet Point Billing (Cont'd)

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.7 Access Services Provided By More Than One Telephone Company (Cont'd)

(A) (Cont'd)

(2) Meet Point Billing (Cont'd)

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Access Services Provided By More Than One Telephone Company (Cont'd)

(A) (Cont'd)

(2) Meet Point Billing (Cont'd)(c) Multiple Bill Option

Each Telephone Company will receive an order or a copy of the order from the customer as specified in 5.3.2 following. Each Telephone Company will be the Bill Rendering Telephone Company and will:

- prepare its own bill;
- determine its charge(s) for Local Transport, Directory Transport and/or Channel Mileage as set forth in (c) following;
- determine and include all other recurring and nonrecurring rates and charges of its access tariff;
- bill in accordance with its access tariff; and
- forward its bill to the customer.

The customer will remit payment directly to each Bill Rendering Telephone Company.

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.7 Access Services Provided By More Than One Telephone Company (Cont'd)

(A) (Cont'd)

(2) Meet Point Billing (Cont'd)

(d) Determination of Meet Point Billed  
Local Transport and Channel Mileage Charges

Each Telephone Company's portion of the Local Transport and Channel Mileage will be determined as follows:

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Access Services Provided By More Than One Telephone Company (Cont'd)

(A) (Cont'd)

(2) Meet Point Billing (Cont'd)(d) Determination of Meet Point Billed Local Transport, and Channel Mileage Charges (Cont'd)

- (i) Determine the appropriate Local Transport or Channel Mileage by computing the number of airline miles between the Telephone Company premises (end office, access tandem or serving wire centers for Switched Access or serving wire centers for Special Access) using the V&H method set forth respectively in 6.4.6 and 7.2.5 following.
- (ii) Determine the billing percentage (BP), as set forth in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4, which represents the portion of the service provided by each Telephone Company;

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Access Services Provided By More Than One Telephone Company (Cont'd)

(A) (Cont'd)

(2) Meet Point Billing (Cont'd)(d) Determination of Meet Point Billed Local Transport and Channel Mileage Charges (Cont'd)

(iii) For Feature Groups A, B and D Tandem Switched Transport using BP Method, (a) multiply the number of originating and terminating access minutes of use routed over the facility times the number of airline miles, as set forth in (i) preceding, times the BP for each Telephone Company, as set forth in (ii) preceding, times the Tandem Switched Facility rate; (b) multiply the Tandem Switched Terminating rate times the number of originating and terminating access minutes routed over the facility; (c) multiply the tandem switching rate times the number of originating and terminating access minutes that are switched at the tandem.

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Access Services Provided By More Than One Telephone Company (Cont'd)

(A) (Cont'd)

(2) Meet Point Billing (Cont'd)(d) Determination of Meet Point Billed Local  
Transport and Channel Mileage Charges (Cont'd)

(iii) (Cont'd)

The Tandem Switched Transportation rates are applied as set forth in 6.1.3(A) following.

The Switched Access Nonrecurring Charges are applied as set forth in 6.4.1(B) following. (Note: The BP is not applied to the Tandem Switched Termination and Tandem Switching rates or any non-recurring charge.)

(iv) For Feature Groups A, B and D, Direct Trunked Transport, (a) multiply the number of airline miles, as set forth in (i) preceding, times the BP for each telephone company as set forth in (ii) preceding, times the Direct Trunked Facility Rate; (b) the Direct Trunked Transport rates are applied as set forth in 6.1.3(A) following. The Switched Access non-recurring charges are applied as set forth in 6.4.1(B) following. (Note: The BP is not applied to either the Direct Trunked Termination rate or any non-recurring charge.)

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Access Services Provided By More Than One Telephone Company (Cont'd)

(A) (Cont'd)

(2) Meet Point Billing (Cont'd)(d) Determination of Meet Point Billed Local  
Transport and Channel Mileage Charges (Cont'd)

- (v) For Feature Groups A, B and D, the Billing Percentage (BP) is not applicable to the Entrance Facility or Multiplexer.
- (vi) For Special Access using BP method, multiply the number of airline miles, as set forth in (i) preceding, times the BP for each telephone company, as set forth in (ii) preceding, times the Channel Mileage Facility rate. Add the Channel Mileage Termination rate for each termination provided by the Telephone Company.
- (vii) When three or more telephone companies are involved in providing an Access Service, the intermediate telephone company(s) will determine the appropriate charges as set forth in (iii) through (vi) preceding. Additionally, when a segment of the Tandem Switched Facility, Direct Trunked Facility or Channel Mileage Facility is measured to the intermediate office(s), the Tandem Switched Termination, Direct Trunked Termination or Channel Mileage Termination rates are also applied at the intermediate telephone company(s) office(s).

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Access Service Provided By More Than One Telephone Company (Cont'd)

(A) (Cont'd)

(2) Meet Point Billing (Cont'd)(d) Determination of Meet Point Billed Local Transport and Channel Mileage Charges (Cont'd)

(v) Nonrecurring charges (NRCs) are not subject to jointly provided services. The Company's NRCs are developed based on Company specific operational costs and are one-time charges that apply for a company specific work activity (i.e., installation or change to and existing service). Specific nonrecurring charges are set forth in Section 17.1.1.

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

ACCESS SERVICE

2. General Regulations (Cont'd)

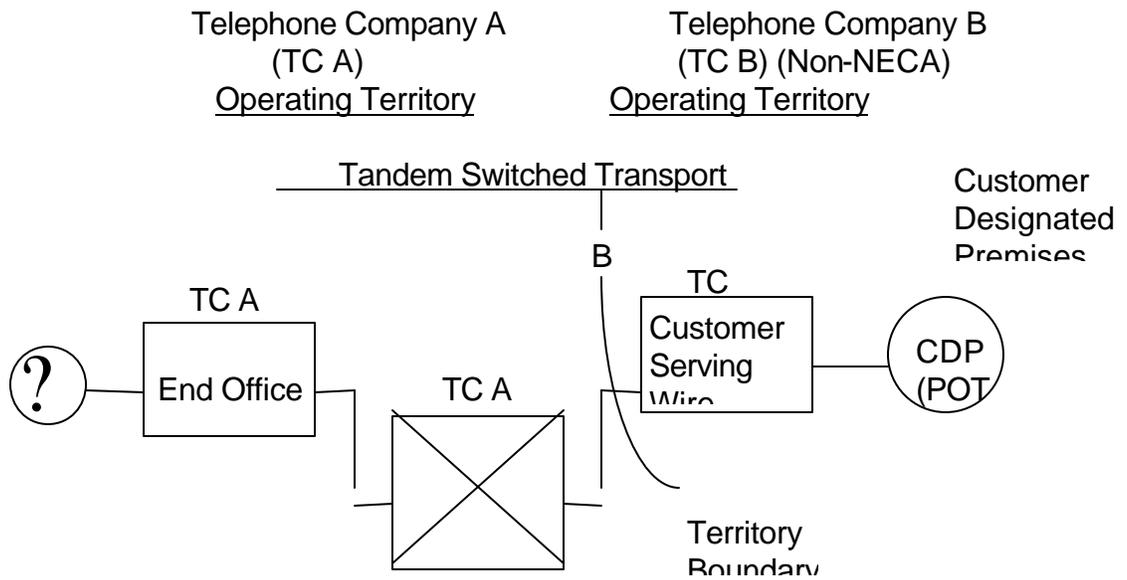
2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.7 Access Services Provided By More Than One Telephone Company (Cont'd)

(B) Example - Switched Access

(1) Layout

- (a) Feature Group D Switched Access is ordered to End Office A.
- (b) End Office A is in operating territory of Telephone Company A (TC-A).
- (c) Customer designated premises is in operating territory of Telephone Company B (Non-NECA).



Access

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

BP = Billing

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Access Services Provided By More Than One Telephone Company (Cont'd)(B) Example - Switched Access (Cont'd)

The following examples reflect the rate calculations for an end office company (TC A).

## (2) Assume:

Airline miles (ALM) TC A premises to TC B premises = 22.1, rounded = 23.

Billing Percentage (BP)

TC A = 20%

TC B = 80%

Access Minutes (AM) = 9000

Tandem Switched Facility Rate = TSF

Tandem Switched Termination Rate = TST

Tandem Switching Rate = TS

Carrier Common Line Charge = CCL

End Office Charges = EO

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.7 Access Services Provided By More Than One Telephone Company (Cont'd)(B) Example - Switched Access (Cont'd)

## (3) Determination of Meet Point Billed Local Transport and Channel Mileage Charges

Formula:

Tandem Switched Facility charge  
- 9,000 min. x 23 mi. x 20% x TSF rateTandem Switched Termination charge  
- 9,000 min. x TST rateTandem Switching charge  
- 9,000 min. x TS rateCarrier Common Line charge  
- 9,000 min. x CCL rateEnd Office charges  
- 9,000 min. x EO rates

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.5 Connections

Equipment and Systems (i.e., terminal equipment, multi-line terminating systems and communications systems) may be connected with Switched and Special Access Service furnished by the Telephone Company where such connection is made in accordance with the provisions specified in Technical Reference Publication AS No. 1 and in 2.1 preceding.

2.6 Definitions

Certain terms used herein are defined as follows:

Access Code

The term "Access Code" denotes a uniform five or seven digit access code assigned by the Telephone Company to an individual customer. The five digit access code has the form 10XXX, and the seven digit code has the form 950-XXXX.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Access Minutes

For the purpose of calculating chargeable usage, the term "Access Minutes" denotes customer usage of exchange facilities in the provision of interstate or foreign service. On the originating end of an interstate or foreign call, usage is measured from the time the originating end user's call is delivered by the Telephone Company to and acknowledged as received by the customer's facilities connected with the originating exchange. On the terminating end of an interstate or foreign call, usage is measured from the time the call is received by the end user in the terminating exchange. Timing of usage at both originating and terminating ends of an interstate or foreign call shall terminate when the call or calling party disconnects, whichever event is recognized first in the originating and terminating exchanges, as applicable.

Access Tandem

The term "Access Tandem" denotes a Telephone Company switching system that provides a concentration and distribution function for originating or terminating traffic between end offices and a customer designated premises.

Answer/Disconnect Supervision

The term "Answer/Disconnect Supervision" denotes the transmission of the switch trunk equipment supervisory signal (off-hook or on-hook) to the customer's point of termination as an indication that the called party has answered or disconnected.

Aggregator

The term "Aggregator" denotes any entity that, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for interstate telephone calls using a provider of operator services.

Attenuation Distortion

The term "Attenuation Distortion" denotes the difference in loss at specified frequencies relative to the loss of 1004 Hz, unless otherwise specified.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Authorized Billing Agent

The term "Authorized Billing Agent" denotes a third party hired by a telecommunications service provider to perform billing and collection services for the telecommunications service provider.

Balance (100 Type) Test Line

The term "Balance (100 Type) Test Line" denotes an arrangement in an end office which provides for balance and noise testing.

Billing Name and Address

The term "Billing Name and Address" denotes the name and address provided to a local exchange company by each of its local exchange customers to which the local exchange company directly bill for its services.

Bit

The term "Bit" denotes the smallest unit of information in the binary system of notation.

Blocking

The term "Blocking" denotes a central office call blocking service that allows the Utility's residential and business subscribers to block directly dialed, operator-assisted and operator-entered billing calls placed from their telephone(s) to California 976 programs within California, California 900 programs or 900 Interexchange Carrier service program calls originating within California and calls placed to LEC 900 numbers outside of California.

Bulk Basis

The term "Bulk Basis" denotes the billing name and address information for all the local exchange service subscribers of a local exchange carrier.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Business Day

The term "Business Day" denotes the times of day that a company is open for business. Generally, in the business community, these are 8:00 or 9:00 a.m. to 5:00 or 6:00 p.m., respectively, with an hour for lunch, Monday through Friday.

Busy Hour Minutes of Capacity (BHMC)

The term "Busy Hour Minutes of Capacity (BHMC)" denotes the customer specified maximum amount of Switched Access Service access minutes the customer expects to be handled in an end office switch during any hour in an 8:00 a.m. to 11:00 p.m. period for the Feature Group ordered. This customer specified BHMC quantity is the input data the Telephone Company uses to determine the number of transmission paths for the Feature Group.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Call

The term "Call" denotes a customer attempt for which complete address information (e.g., 0-, 911, or 10 digits) is provided to the serving dial tone office.

Carrier Identification Code

The term "Carrier Identification Code" (CIC) denotes a unique three-digit code used to identify an interexchange carrier.

Carrier or Common Carrier

See Interexchange Carrier.

CCS

The term "CCS" denotes a hundred call seconds, which is a standard unit of traffic load that is equal to 100 seconds of usage or capacity of a group of server (e.g., trunks).

Central Office

See End Office.

Central Office Maintenance Technician

The term "Central Office Maintenance Technician" denotes a Telephone Company employee who performs installation and/or repair work, including testing and trouble isolation, within the Telephone Company Central Office.

Central Office Prefix

The term "Central Office Prefix" denotes the first three digits (NXX) of the seven digit telephone number assigned to a customer's Telephone Exchange Service when dialed on a local basis.

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Channel(s)

The term "Channel(s)" denotes an electrical or photonic, in the case of fiber optic-based transmission systems, communications path between two or more points of termination.

Channel Service Unit

The term "Channel Service Unit" denotes equipment which performs one or more of the following functions: termination of a digital facility, regeneration of digital signals, detection and/or correction of signal format error, and remote loop back.

Channelize

The term "Channelize" denotes the process of multiplexing -demultiplexing wider bandwidth or higher speed channels into narrower bandwidth or lower speed channels.

C-Message Noise

The term "C-Message Noise" denotes the frequency weighted average noise within an idle voice channel. The frequency weighting, called C- message, is used to simulate the frequency characteristic of the 500-type telephone set and the hearing of the average subscriber.

C-Notched Noise

The term "C-Notched Noise" denotes the C-message frequency weighted noise on a voice channel with a holding tone, which is removed at the measuring end through a notch (very narrow band) filter.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Coin Station

See Pay Telephone.

Common Line

The term "Common Line" denotes a line, trunk, pay telephone line or other facility provided under the general and/or local exchange service tariffs of the Telephone Company, terminated on a central office switch. A common line -residence is a line or trunk provided under the residence regulations of the general and/or local exchange service tariffs.

A common line-business is a line provided under the business regulations of the general and/or local exchange service tariffs.

Common Channel Signaling (CCS)

The term "Common Channel Signaling" refers to a system with a high speed packet switched communications network which is separate (out of band) from the public packet switched and message networks. Its purpose is to carry addressed signaling messages for individual trunk circuits and/or database related services between Signaling Points in the CCS network.

Communications System

The term "Communications System" denotes channels and other facilities which are capable of communications between terminal equipment provided by other than the Telephone Company.

Customer(s)

The term "Customer(s)" denotes any individual, partnership, association, joint-stock company, trust, corporation, or governmental entity or other entity which subscribes to the services offered under this tariff, including both Interexchange Carriers (ICs) and End Users.

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Customer Designated Premises

The term "Customer Designated Premises" denotes the premises specified by the customer for the provision of Access Service.

Customer Signaling Point Code (CSPC)

The term "Customer Signaling Point Code" denotes a code that identifies the customer's signaling point in the CCS network.

Data Base - 800 Access Service

Data Base - 800 Access Service consists of regional data bases that contain call-processing information specified by 800 Access Service customers. The data base contains the customer record information necessary to perform carrier identification and 800 number translation.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS TARIFFS

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Data Transmission (107 Type) Test Line

The term "Data Transmission (107 Type) Test Line" denotes an arrangement which provides for a connection to a signal source which provides test signals for one-way testing of data and voice transmission parameters.

Decibel

The term "Decibel" denotes a unit used to express relative difference in power, usually between acoustic or electric signals, equal to ten (10) times the common logarithm of the ratio of two signal powers.

Decibel Reference Noise C-Message Weighting

The term "Decibel Reference Noise C-Message Weighting" denotes noise power measurements with C-Message Weighting in decibels relative to a reference 1000 Hz tone of 90 dB below 1 milliwatt.

Decibel Reference Noise C-Message Referenced to 0

The term "Decibel Reference Noise C-Message Referenced to 0" denotes noise power in "Decibel Reference Noise C-Message Weighting" referred to or measured at a zero transmission level point.

Detail Billing

The term "Detail Billing" denotes the listing of each message and/or rate element for which charges to a customer are due on a bill prepared by the Telephone Company.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Direct-Trunked Transport

The term "Direct-Trunked Transport" denotes transport from the serving wire center to the end office or from the serving wire center to the access tandem on circuits dedicated to the use of a single customer.

Dual Tone Multi-frequency Address Signaling

The term "Dual Tone Multi-frequency Address Signaling" denotes a type of signaling that is an optional feature of Switched Access Feature Group A. It may be utilized when Feature Group A is being used in the terminating direction (from the point of termination with the customer to the local exchange end office). An office arranged for Dual Tone Multi-frequency Signaling would expect to receive address signals from the customer in the form of Dual Tone Multi-frequency signals.

Echo Control

The term "Echo Control" denotes the control of reflected signals in a telephone transmission path.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Echo Path Loss

The term "Echo Path Loss" denotes the measure of reflected signal at a 4-wire point of interface without regard to the send and receive Transmission Level Point.

Echo Return Loss

The term "Echo Return Loss" denotes a frequency weighted measure of return loss over the middle of the voiceband (approximately 500 to 2500 Hz), where talker echo is most annoying.

Effective 2-Wire

The term "Effective 2-Wire" denotes a condition which permits the simultaneous transmission in both directions over a channel, but it is not possible to insure independent information transmission in both directions. Effective 2-wire channels may be terminated with 2-wire or 4-wire interfaces.

Effective 4-Wire

The term "Effective 4-Wire" denotes a condition which permits the simultaneous independent transmission of information in both directions over a channel. The method of implementing effective 4-wire transmission is at the discretion of the Telephone Company (physical, time domain, frequency-domain separation or echo cancellation techniques). Effective 4-wire channels may be terminated with a 2-wire interface at the customer premises. However, when terminated 2-wire, simultaneous independent transmission cannot be supported because the two wire interface combines the transmission paths into a single path.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)End Office

The term "End Office" denotes a local Telephone Company switching system where Telephone Exchange Service customer station loops are terminated for purposes of inter-connection to each other and to trunks. This term includes Remote Switching Modules/Systems served by a Host Central Office in a different wire center.

End User

The term "End User" means any customer of an interstate or foreign telecommunications service that is not a carrier, except that a carrier other than a telephone company shall be deemed to be an "end user" when such carrier uses a telecommunications service for administrative service exclusively as a reseller shall be deemed to be an "end user" if all resale transmissions offered by such reseller originate on the premises of such reseller.

Enhanced Service

The term "Enhanced Service," as defined in Part 64 of the F.C.C.'s Rules and Regulations, are services" ...offered over common carrier transmission facilities used in interstate communications, which employ computer processing applications that act on the format, content, code, protocol or similar aspects of the subscriber's transmitted information; provide the subscriber additional, different, or restructured information; or involve subscriber interaction with stored information."

Entrance Facility

The term "Entrance Facility" denotes a Switched Access Service dedicated Local Transport facility between the customer's serving wire center and the customer's designated premises.

Entry Switch

See First Point of Switching.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Envelope Delay Distortion

The term "Envelope Delay Distortion" denotes a measure of the linearity of the phase versus frequency of a channel.

Equal Level Echo Path Loss

The term "Equal Level Echo Path Loss" (ELEPL) denotes the measure of Echo Path Loss (EPL) at a 4-wire interface which is corrected by the difference between the send and receive Transmission Level Point (TLP). [ELEPL = EPL - TLP (send) + TLP (receive)].

Exchange

The term "Exchange" denotes a unit generally smaller than a local access and transport area, established by the Telephone Company for the administration of communications service in a specified area which usually embraces a city, town or village and its environs. It consists of one or more central offices together with the associated facilities used in furnishing communications service within that area. The exchange includes any Extended Area Service area that is an enlargement of a Telephone Company's exchange area to include nearby exchanges. One or more designated exchanges comprise a given local access and transport area.

Exchange Company Signaling Point Code (ECSPC)

The term "Exchange Company Signaling Point Code" denotes a code that identifies the Telephone Company's signaling point in the CCS network.

Expected Measured Loss

The term "Expected Measured Loss" denotes a calculated loss which specifies the end-to-end 1004-Hz loss on a terminated test connection between two readily accessible manual or remote test points. It is the sum of the inserted connection loss and test access loss including any test pads.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Extended Area Service

See Exchange.

First Point of Switching

The term "First Point of Switching" denotes the first Telephone Company location at which switching occurs on the terminating path of a call proceeding from the customer designated premises To the terminating end office and, at the same time, the last Telephone Company location at which switching occurs on the originating path of a call proceeding from the originating end office to the customer designated premises.

Frequency Shift

The term "Frequency Shift" denotes the change in the frequency of a tone as it is transmitted over a channel.

Grandfathered

The term "Grandfathered" denotes Terminal Equipment, Multi-line Terminating Systems and Protective Circuitry directly connected to the facilities utilized to provide services under the provisions of this tariff, and which are considered grandfathered under Part 68 of the F.C.C.'s Rules and Regulations.

Host Central Office

The term "Host Central Office" denotes an electronic local Telephone Company End Office where Telephone Exchange Service customer station loops are terminated for purposes of interconnection to each other and to trunks. Additionally, this type of End Office contains the central call processing functions which service itself and its Remote Switching Modules/Systems.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Immediately Available Funds

The term "Immediately Available Funds" denotes a corporate or personal check drawn on a bank account and funds which are available for use by the receiving party on the same day on which they are received and include U.S. Federal Reserve bank wire transfers, U.S. Federal Reserve notes (paper cash), U.S. coins, U.S. Postal Money Orders and New York Certificates of Deposit.

Impedance Balance

The term "Impedance Balance" denotes the method of expressing Echo Return Loss and Singing Return Loss at a 4-wire interface whereby the gains and/or loss of the 4-wire portion of the transmission path, including the hybrid, are not included in the specification.

Impulse Noise

The term "Impulse Noise" denotes any momentary occurrence of the noise on a channel over a specified level threshold. It is evaluated by counting the number of occurrences which exceed the threshold.

Individual Case Basis

The term "Individual Case Basis" denotes a condition in which the regulations, if applicable, rates and charges for an offering under the provisions of this tariff are developed based on the circumstances in each case.

Inserted Connection Loss

The term "Inserted Connection Loss" denotes the 1004 Hz power difference (in dB) between the maximum power available at the originating end and the actual power reaching the terminating end through the inserted connection.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Installation and Repair Technician

The term "Installation and Repair Technician" denotes a Telephone Company employee who performs installation and/or repair work, including testing and trouble isolation, outside of the Telephone Company Central Office and generally at the customer designated premises.

Interconnecting Signaling Transfer Point (STP)

The term "Interconnecting Signaling Transfer Point" denotes the point that routes messages between its own and other Common Channel Signaling networks.

Interexchange Carrier (IC) or Interexchange Common Carrier

The terms "Interexchange Carrier" (IC) or "Interexchange Common Carrier" denotes any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged for hire in interstate or foreign communication by wire or radio, between two or more exchanges.

Intermodulation Distortion

The term "Intermodulation Distortion" denotes a measure of the nonlinearity of a channel. It is measured using four tones, and evaluating the ratios (in dB) of the transmitted composite four-tone signal power to the second-order products of the tones (R2), and the third-order products of the tones (R3).

Interstate Communications

The term "Interstate Communications" denotes both interstate and foreign communications.

Intrastate Communications

The term "Intrastate Communications" denotes any communications within a state subject to oversight by a state regulatory commission as provided by the laws of the state involved.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

LEC Joint Use Card

The term "LEC Joint Use Card" denotes a calling card bearing an account number assigned by a local exchange carrier, used for the services of the local exchange carrier and a designated interexchange carrier, and validated by access to data maintained by the local exchange carrier.

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Legal Holiday

The term "Legal Holiday" denotes days other than Saturday or Sunday for which the Telephone Company is normally closed. These include New Year's Day, Independence Day, Thanksgiving Day, Christmas Day and a day when Washington's Birthday, Memorial Day or Columbus Day is legally observed and other locally observed holidays when the Telephone Company is closed.

Line Side Connection

The term "Line Side Connection" denotes a connection of a transmission path to the line side of a local exchange switching system.

Link Type (LT)

The term "Link Type" identifies the functionality of the signaling link providing interconnection/signaling paths between nodes of the Common Channel Signaling (CCS) network. There are six types of signaling links that make up the CCS architecture. These links are grouped into categories depending on the nodes they interconnect. Access links (A-links) connect SP/SSP switches to STPs and STPs to SCPs. Bridge links (B-Links) connect mated STP pairs together and are provisioned in quads (four way connectivity). Connecting links (C-links) connect mated STPs. Diagonal links (D-links) connect STPs of different levels (local vs. regional) together and are provisioned in quads. E-links provide access from an SP/SSP to a remote STP mated pair. F-links connect SPs directly without routing through an STP.

Local Access and Transport Area (LATA)

The term "Local Access and Transport Area" denotes a geographic area established for the provision and administration of communications service. It encompasses one or more designated exchanges, which are grouped to serve common social, economic and other purposes.

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Loss Deviation

The term "Loss Deviation" denotes the variation of the actual loss from the designed value.

Major Fraction Thereof

The term "Major Fraction Thereof" denotes any period of time in excess of 1/2 of the stated amount of time. As an example, in considering a period of 24 hours, a major fraction thereof would be any period of time in excess of 12 hours exactly. Therefore, if a given service is interrupted for a period of thirty-six hours and fifteen minutes, the customer would be given a credit allowance for two twenty four hours periods for a total of forty eight hours.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Message

The term "Message" denotes a "call" as defined preceding.

Milliwatt (102 Type) Test Line

The term "Milliwatt (102 Type) Test Line" denotes an arrangement in an end office which provides a 1004 Hz tone at 0 dBmO for one-way transmission measurements towards the customer's premises from the Telephone Company end office.

Network Control Signaling

The term "Network Control Signaling" denotes the transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charge signals), address signaling (e.g., dialing), calling and called number identifications, rate of flow, service selection error control and audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of the telecommunications system.

Nonsynchronous Test Line

The term "Nonsynchronous Test Line" denotes an arrangement in step-by-step end offices which provides operational tests which are not as complete as those provided by the synchronous test lines, but can be made more rapidly.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)North American Numbering Plan

The term "North American Numbering Plan" denotes a three-digit area code (Numbering Plan Area - NPA) and a seven-digit telephone number made up of a three-digit Central Office prefix plus a four-digit station number.

Off-hook

The term "Off-hook" denotes the active condition of a Switched Access or a Telephone Exchange Service line.

On-hook

The term "On-hook" denotes the idle condition of a Switched Access or a Telephone Exchange Service line.

Open Circuit Test Line

The term "Open Circuit Test Line" denotes an arrangement in an end office which provides an AC open circuit termination of a trunk or line by means of an inductor of several Henries.

Originating Direction

The term "Originating Direction" denotes the use of access service for the origination of calls from an End User Premises to an IC Premises.

Pay Telephone

The term "Pay Telephone" denotes a coin or coinless instrument provided in a public or semipublic place where Payphone Service Provider customers can originate telephonic communications and pay the applicable charges by (1) inserting coins into the equipment, or (2) using a credit card, or (3) third party billing the call, or (4) calling collect.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS TARIFF

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Payphone Service Provider

The term "Payphone Service Provider" denotes an entity that provides pay telephone service.

Phase Jitter

The term "Phase Jitter" denotes the unwanted phase variations of a signal.

Point of Termination

The term "Point of Termination" denotes the point of demarcation within a customer-designated premises at which the Telephone Company's responsibility for the provision of Access Service ends.

Premises

The term "Premises" denotes a building or buildings on continuous property (except Railroad Right-of-Way, etc.) not separated by a public highway.

Public Access Line Service (PAL)

The term "Public Access Line Service" denotes an end user access line for use with a pay telephone.

Remote Switching Modules/Systems

The term "Remote Switching Modules/Systems" denotes small, remotely controlled electronic end office switches which obtain their call processing capability from an electronic Host Central Office. The Remote Switching Modules/Systems cannot accommodate direct trunks to an IC.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Return Loss

The term "Return Loss" denotes a measure of the similarity between the two impedances at the junction of two transmission paths. The higher the return loss, the higher the similarity.

Registered Equipment

The term "Registered Equipment" denotes the customer's premises equipment which complies with and has been approved within the Registration Provisions of Part 68 of the F.C.C.'s Rules and Regulations.

Secondary Exchange Carrier

The term "Secondary Exchange Carrier" denotes the Local Exchange Telephone Company in whose exchange a customer's end users end office is located and where the customer's first point of switching is provided by a Primary Exchange Carrier who is not the same Exchange Carrier as the Secondary Exchange Carrier.

Service Access Code

The Term "Service Access Code" denotes a 3 digit code in the NPA format which is used as the first three digits of a 10 digit address and which is assigned for special network uses. Whereas NPA codes are normally used for identifying specific geographical areas, Certain Service Access Codes have been allocated in the North American Numbering Plan to identify generic services or to provide access capability. Examples of Service Access Codes include the 800 and 900 codes.

Service Control Point

The term "Service Control Point" denotes the node in the SS7 network where several independent data base applications receive and respond to SS7 queries.

Service Switching Point (SSP)

The term "Service Switching Point" denotes an end office or tandem which, in addition to having SS7 and SP capabilities, is also equipped to query centralized data bases.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Serving Wire Center

The term "Serving Wire Center" denotes the wire center from which the customer designated premises would normally obtain dial tone from the Telephone Company.

Seven Digit Manual Test Line

The term "Seven Digit Manual Test Line" denotes an arrangement which allows the Customer to select balance, milliwatt and synchronous test lines by manually dialing a seven digit number of the associated access connection.

Shortage of Facilities or Equipment

The term "Shortage of Facilities or Equipment" denotes a condition which occurs when the Telephone Company does not have appropriate cable, switching capacity, bridging or, multiplexing equipment, etc., necessary to provide the Access Service requested by the customer.

Short Circuit Test Line

The term "Short Circuit Test Line" denotes an arrangement in an end office which provides for an ac short circuit termination of a trunk or line by means of a capacitor of at least four microfarads.

Signal-to-C-Notched Noise Ratio

The term "Signal-to-C-Notched Noise Ratio" denotes the ratio in dB of a test signal to the corresponding C-Notched Noise.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Signaling Link (SL)

The term "Signaling Link" denotes a specialized digital data link that provides interconnection/signaling paths between the various signal and processing nodes of the Common Channel Signaling network. Signaling Links may be routed directly between signaling points or indirectly via a Signal Transfer Point (STP).

Signaling Link Code (SLC)

The term "Signaling Link Code" denotes a code that identifies a signaling link within the Common Channel Signaling/Signaling System 7 (CCS/SS7) link set.

Signaling Point of Interface (SPOI)

The term "Signaling Point of Interface" denotes a node in the Common Channel Signaling network that originates and/or receives signaling messages.

Signaling Return Loss

The term "Signaling Return Loss" denotes the frequency weighted measure of return loss at the edges of the voiceband (200 to 500 Hz and 2500 to 3200 Hz), where signaling (instability) problems are most likely to occur.

Signaling System 7 (SS7)

The term "Signaling System 7" denotes the signaling protocol Version 7 used in the Common Channel Signaling network based on the American National Standards Institute (ANSI) standards.

Signaling Transfer Point (STP)

The term "Signaling Transfer Point" denotes a packet switch in the Common Channel Signaling network that is used to route signaling messages between signaling nodes. STP's also transfer signaling messages to other CCS networks.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Subtending End Office of an Access Tandem

The term "Subtending End Office of an Access Tandem" denotes an end office that has final trunk group routing through that tandem.

Synchronous Test Line

The term "Synchronous Test Line" denotes an arrangement in an end office which performs marginal operational tests of supervisory and ring-tripping functions.

Tandem Switched Transport

The term "Tandem Switched Transport" denotes transport from the serving wire center to the end office, or from the tandem to the end office, that is switched at a tandem.

Telecommunications Service Provider

The term "Telecommunications Service Provider" denotes inter exchange carriers, operator service providers, enhanced service provider, and any other provider of telecommunications services.

Terminating Direction

The term "Terminating Direction" denotes the use of Access Service for the completion of calls from an IC premises to an End User Premises.

Transmission Measuring (105 Type) Test Line/Responder

The term "Transmission Measuring (105 Type) Test Line/Responder" denotes an arrangement in an end office which provides far-end access to a responder and permits two-way loss and noise measurements to be made on trunks from a near end office.

Transmission Path

The term "Transmission Path" denotes an electrical path capable of transmitting signals within the range of the

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Transmission Path (Cont'd)

service offering, e.g., a voice grade transmission path is capable of transmitting voice frequencies within the approximate range of 300 to 3000 Hz. A transmission path is comprised of physical or derived facilities consisting of any form or configuration of plant typically used in the telecommunications industry.

Trunk

The term "Trunk" denotes a communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

Trunk Group

The term "Trunk Group" denotes a set of trunks which are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are interchangeable.

Trunk Side Connection

The term "Trunk Side Connection" denotes the connection of a transmission path to the trunk side of a local exchange switching system.

Two-Wire to Four-Wire Conversion

The term "Two-Wire to Four-Wire Conversion" denotes an arrangement which converts a four-wire transmission path to a two-wire transmission path to allow a four-wire facility to terminate in a two-wire entity (e.g., a central office switch).

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

2. General Regulations (Cont'd)2.6 Definitions (Cont'd)V and H Coordinates Method

The term "V and H Coordinates Method" denotes a method of computing airline miles between two points by utilizing an established formula which is based on the vertical and horizontal coordinates of the two points.

WATS Serving Office

The term "WATS Serving Office" denotes a Telephone Company designated serving wire center where switching, screening and/or recording functions are performed in connection with the closed-end of WATS or WATS-type services.

Wire Center

The term "Wire Center" denotes a building in which one or more central offices, used for the provision of Telephone Exchange Services, are located.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

3. Carrier Common Line Access Service3.1 General Description

The Telephone Company will provide Carrier Common Line Access Service (Carrier Common Line Access) to customers in conjunction with Switched Access Service provided in Section 6. of this tariff.

3.2 Regulations, Rates and Charges

Regulations, Rates and Charges for Carrier Common Line Access Service, Federal Universal Service charge and ISDN line ports are the same as those set forth in Section 3 of the National Exchange Carrier Association Tariff F.C.C. No. 5.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville. California 95678

ACCESS SERVICE

4. End User Access Service

4.1 General Description

The Telephone Company will provide End User Access Service (End User Access) to end users who obtain local exchange service from the Telephone Company under its general and/or local exchange tariffs.

4.2 Regulations, Rates and Charges

Regulations, Rates and Charges for End User Access Service are the same as those set forth in Section 4 of the National Exchange Carrier Association Tariff F.C.C. No. 5.

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

5. Access Ordering5.1 General

This section sets forth the regulations and order related charges for services set forth in other sections of this tariff. Order related charges are in addition to other applicable charges for the services provided.

An Access Order is an order to provide the customer with Switched and Special Access or Access Related Service or to provide changes to existing services.

The regulations, rates and charges for special construction are set forth in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC., TARIFF F.C.C. NO. 3 and are in addition to the regulations, rates and charges specified in this section.

A customer may order any number of services of the same type and between the same premises on a single Access Order. All details for services for a particular order must be identical except for those for multipoint service.

The customer shall provide to the Telephone Company the order information required in 5.2 following, and in addition the customer must also provide:

- Customer name and premises address(es).
- Billing name and address (when different from customer name and address).
- Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.

5.1.1 Service Installation

The Telephone Company will provide the Access Service in accordance with the customer's requested service date, subject to the constraints established by the Telephone Company schedule of applicable service dates.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.1 General (Cont'd)5.1.1 Service Installation (Cont'd)

The Telephone Company shall make available to all customers, upon request, a schedule of applicable service intervals for Switched and Special Access Services.

The schedule shall specify the applicable service interval for services and the quantities of services that can be provided by a requested service date. Any associated material will be provided upon receipt and within a reasonable period of time.

The Telephone Company will not accept orders for service dates which exceed the applicable service date by more than six month.

Access Services will be installed during Telephone Company business days. If a customer requests that installation be done outside of scheduled work hours, and the Telephone Company agrees to this request, the customer will be subject to applicable Additional Labor Charges as set forth in 17.3.3(A) following.

5.1.2 Expedited Orders

When placing an Access Order, a customer may request a service date that is prior to the applicable service date. Additionally, a customer may also request an earlier service date on a pending Access Order. In this case, an access order modification as set forth in 5.4 following would be required. If the Telephone Company determines that the service can be provided on the requested date and that additional labor cost or extraordinary costs are required to meet the requested service date, the customer will be notified and will be provided with an estimate of the additional charges involved. Charges will be billed at actual cost, not to exceed ten percent over estimated charges. Such additional charges will be determined and billed to the customer as explained following.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.1 General (Cont'd)5.1.2 Expedited Orders (Cont'd)

For Switched Services and Special Access Services, additional labor charges will be calculated upon authorization from the customer to incur the additional labor charges. The Telephone Company will keep track of the additional labor hours used to meet the request of the customer and will bill the customer at the applicable Additional Labor charges as set forth in 17.3.3(A) following.

When the request for expediting occurs subsequent to the issuance of the Access Order, a Service Date Change Charge as set forth in 17.3.1(B) following also applies.

5.1.3 Selection of Facilities for Access Orders

The option to request a specific transmission path or channel is not provided except for High Capacity Facilities Special Access, or as provided for under Special Facilities Routing as set forth in Section 11 following.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.1 General (Cont'd)5.1.3 Selection of Facilities for Access Orders (Cont'd)

When there are High Capacity facilities to a hub on order or in service for the customer's use, the customer may request a specific channel or transmission path be used to provide the Switched or Special Access Service requested in an Access Order. The Telephone Company will make a reasonable effort to accommodate the customer request.

5.2 Ordering Requirements5.2.1 Switched Access Service

When ordering Switched Access service, the customer must specify whether the service is to be provided as (1) Direct Trunked Transport to the end office, (2) Direct Trunked Transport to a tandem which connects with Tandem Switched Transport from the tandem to the end office or (3) Tandem Switched Transport to the end office. When all or a portion of service is ordered as Direct Trunked Transport, the customer must specify the type and quantity of Direct Trunked Transport facility (e.g., Voice Grade or High Capacity DS1 or DS3).

The customer must also specify the type of Entrance Facility to be used for Switched Access (e.g., Voice Grade or High Capacity). For High Capacity Entrance Facilities, the customer must specify the facility assignment and the channel assignment for each trunk.

Direct Trunked Transport is available at all tandems and at all end offices except those end offices identified in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4. as not having the capability to provide Direct Trunked Transport. Direct Trunked Transport is not available: (1) from end offices that provide equal access through a centralized equal access arrangement, (2) from end offices that lack recording or measurement capability, and (3) for originating 800 calls from non-Service Switching Point (SSP) equipped end offices that can not accommodate direct trunking of originating 800 calls, unless identified in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC., TARIFF F.C.C. No. 4.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.2 Ordering Requirements (Cont'd)5.2.1 Switched Access Service (Cont'd)

When the customer has both Tandem Switched Transport and Direct Trunked Transport at the same end office, the customer will be provided Alternate Traffic Routing as set forth in 6.3.3 for FGB service, 6.7.3 for FGC service and 6.8.3 for FGD service following.

At customer request, their Local Transport may be connected to the Entrance Facility of another customer, providing the other customer submits a Letter of Authorization for this connection and assumes full responsibility for the cost of the Entrance Facility.

(A) Feature Group A

Orders for Feature Group A Switched Access Service shall be in lines.

When placing an order for Feature Group A Switched Access Service, the customer shall provide the following information in addition to that set forth in 5.1 preceding:

- The number of lines and the first point of switching (i.e., Dial Tone Office)
- Optional Features
- Whether the Off-hook Supervisory Signaling is provided by the customer's equipment before the called party answers, or is forwarded by the customer's equipment when the called party answers
- Lines to be provided as single lines

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.2 Ordering Requirements (Cont'd)5.2.1 Switched Access Service (Cont'd)(A) Feature Group A (Cont'd)

- Lines to be arranged in multi-line hunt group arrangements
- Directionality (1-way, 2-way, etc.)
- A projected percentage of interstate use (PIU) as set forth in 2.3.11 preceding
- The Interexchange Carrier to which the service is connected or, in the alternative, specify the means by which the FGA access communications are transported to another state.

(B) Feature Group B

Orders for Feature Group B Switched Access Service shall be in trunks.

When placing an order for Feature Group B Service, the customer shall provide the following information in addition to that set forth in 5.1 preceding:

- The number of trunks
- The end office when direct routing is desired
- The access tandem office when tandem routing is desired
- Optional Features

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.2 Ordering Requirements (Cont'd)5.2.1 Switched Access Service (Cont'd)(B) Feature Group B (Cont'd)

- Trunks to be provided as single trunks
- Trunks to be arranged in trunk group arrangements
- Directionality (1-way, 2-way, etc.)
- A projected percentage of interstate use (PIU) as set forth in 2.3.11 preceding
- The Interexchange Carrier to which the service is connected or, in the alternative, specify the means by which the FGB access communications are transported to another state.
- The access code dialing arrangement (i.e., a uniform access code of 950-XXXX).

(C) Feature Group D and Interim NXX Translation

When placing an order for Feature Group D Switched Access Service, the customer shall provide:

- The number of BHMC from the customer designated premises to the end office by Feature Group and by type of BHMC, or
- For customers other than AT&T, the number of trunks desired between customer designated premises and an entry switch.
- Option Features
- Interim NXX Translation options.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.2 Ordering Requirements (Cont'd)5.2.1 Switched Access Service (Cont'd)(C) Feature Group D and Interim NXX Translation (Cont'd)

When BHMC information is provided it is used to determine the number of transmission paths as set forth in 6.2.5 following.

The BHMC may be determined by the customer in the following manner. For each day (8 am to 11 pm, Monday through Friday, excluding national holidays), the customer shall determine the highest number of minutes of use for a single hour (e.g., 55 minutes in the 10-11 AM hour). The customer shall, for the same hour period (i.e., busy hour) for each of twenty consecutive business days, pick the twenty consecutive business days in a calendar year which add up to the largest number of minutes of use. Both originating and terminating minutes shall be included. The customer shall then determine the average busy hour minutes of capacity (i.e., BHMC) by dividing the largest number of minutes of use figure for the same hour period for the consecutive twenty business day period by 20. This computation shall be performed for each end office the customer wishes to serve. These determinations thus establish the forecasted BHMC for each end office.

Customers may, at their option, order FGD by specifying the number of trunks desired between customer designated premises and an end office or access tandem. When ordering by trunk quantities rather than BHMC quantities to an access

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.2 Ordering Requirements (Cont'd)5.2.1 Switched Access Service (Cont'd)(C) Feature Group D and Interim NXX Translation (Cont'd)

tandem, the customer must also provide the Telephone Company an estimate of the amount of traffic it will generate to and/or from each end office subtending the access tandem to assist the Telephone Company in its own efforts to project further facility requirements.

When Feature Group D is ordered with the Interim NXX Translation optional feature, the customer shall specify the Service Access Code(s) (e.g., 800 or 900) and their associated NXX codes(s) to be translated within the entire LATA or Market Area. The initial and subsequent orders to add, change, or delete Interim NXX Translation codes shall be placed separately or in combination with orders to change Feature Group D Switched Access BHMC or trunks. Customer assigned NXX codes which have not been ordered will be blocked.

Orders for the Interim NXX Translation optional feature shall not be required until such time as a customer other than an MTS/WATS provider requests Interim NXX Translation of Service Access Codes. Upon receipt of such order, the Telephone Company shall notify the MTS/WATS provider of the activation of the Interim NXX Translation Service for the Service Access Code. Following such initial activation, all customers are required to place orders for Interim NXX Translation of the Service Access Code and the Interim NXX Translation charge for

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.2 Ordering Requirements (Cont'd)5.2.1 Switched Access Service (Cont'd)(C) Feature Group D and Interim NXX Translation (Cont'd)

the Service Access Code shall apply as set forth in 17.1.1(B) following.

(D) Common Channel Signaling System 7 (CCS/SS7)

For Common Channel Signaling System 7 Interconnection Service, the customer must provide the following information to the Telephone Company at the time of ordering:

- Number of access links
- Link type
- Signaling Link Code
- Customer Signaling Point Code
- Common Language Location Identifier (CLLI) code of the Telephone Company interconnecting Signal Transfer Point
- Contact telephone number for installation and maintenance of the customer's designated premises

When ordering CCS/SS7 Interconnection Service, the customer will provide an estimate of the total annual volume and busy hour busy month volume projected for a period of three years. The forecast should be itemized by message type. The telephone Company will utilize this forecast in its own efforts to project further facility requirements.

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.2 Ordering Requirements (Cont'd)5.2.2 Special Access Service

When placing an order for Special Access Service the customer must specify:

- the customer designated premises or hubs involved
- type of service (e.g., Voice Grade, High Capacity, etc.)
- the channel interface(s)
- options desired
- for multipoint services, the channel interface at each customer designated premises may, at the request of the customer, be different but all such interfaces shall be compatible.

All Program Audio service is subject to a service inquiry. A service inquiry is a request to the Telephone Company to determine if facilities exist to provide the service ordered and to determine the service date on which service can be provided to the customer.

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.2 Ordering Requirements (Cont'd)5.2.2 Special Access Service (Cont'd)

Where the Special Access Service is exempt from the Special Access Surcharge, as set forth in 7.3 following the customer shall furnish written certification to that effect as set forth in 7.3.3 following.

5.2.3 WATS or WATS-Type Services

Special Access Service may be ordered for connection with FGA, FGB, FGC or FGD Switched Access Service at Telephone Company designated WATS Serving Offices (WSOs) for the provision of WATS or WATS-type Services and may be ordered separately by a customer other than the customer which orders the FGA, FGB, FGC or FGD Switched Access Service. For the Special Access Service the customer shall specify:

- the customer designated premises at which the Special Access service terminates
- the type of line (i.e., two-wire or four-wire)
- the type of calling (i.e., originating, terminating or two-way)
- type of Supervisory Signaling.

When the optional screening, switching and/or recording functions are not provided at the customer serving wire center, Channel Mileage, as set forth in 7.2.1 following, must be ordered between that wire center and the nearest WSO where the screening, switching and/or recording functions can be provided.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.2 Ordering Requirements (Cont'd)5.2.3 WATS or WATS-Type Services (Cont'd)

Mixed use is the provision of both Switched and Special Access Services over the same High Capacity facilities. Mixed use facilities to a hub will be ordered and provided as Special Access Service.

5.2.4 Mixed Use Facilities - Switched and Special Access

Where mixed use is employed, individual services utilizing these facilities must be ordered either as Switched Access Service or Special Access Service as further elaborated and set forth in 6.4.7 and 7.2.7 following. When placing the order for the individual service(s), the customer must specify a channel assignment for each service ordered.

5.2.5 Miscellaneous Services

Testing Service, Additional Labor, Telecommunications Service Priority and Special Facilities Routing shall be ordered with an Access Order or may subsequently be added to a pending order at any time up to and including the service date for the access service. When miscellaneous services are added to a pending order a service date change may be required. When a service date change is required, the service date charge as set forth in 17.3.1(B) following will apply. When miscellaneous services are added to a pending order, charges for a design change as set forth in 17.3.1(C) following will apply when an engineering review is required. If both a service date change and an engineering review are required, both the Service Date Change Charge and the Design Change Charge will apply as set forth in 5.4.3(B) following.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.2 Ordering Requirements (Cont'd)5.2.5 Miscellaneous Services (Cont'd)

The rates and charges for these services, as set forth in Section 17. of this tariff, will apply in addition to the ordering charges set forth in Section 17. and the rates and charges for the Access Service with which they are associated.

Additional Engineering is not an ordering option, but will be applied to an Access Order when the Telephone Company determines that Additional Engineering is necessary to accommodate a customer request. Additional Engineering will only be required as set forth in 13.1 following. When it is required, the customer will be so notified and will be furnished with a written statement setting forth the justification for the Additional Engineering as well as an estimate of the charges. If the customer agrees to the Additional Engineering, a firm order will be established. If the customer does not want the service or facilities after being notified that Additional Engineering of Telephone Company facilities is required, the order will be withdrawn and no charges will apply. Once a firm order has been established, the total charge to the customer for the Additional Engineering may not exceed the estimated amount by more than 10%.

5.3 Access Orders for Services Provided by More Than One Telephone Company

Access Services provided by more than one Telephone Company are services where one end of the Local Transport, Directory Transport or Channel Mileage element is in the operating territory of one telephone Company and the other end of the element is in the operating territory of a different Telephone Company or where the Interim NXX Translation service and the end office are not provided by the same Telephone Company.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.3 Access Orders for Services Provided by More Than One Telephone Company (Cont'd)

The ordering procedure for this service is dependent upon the billing arrangement, as set forth in 2.4.7 preceding, to be used by the Telephone Companies involved in providing the Access Service. The Telephone Company will notify the customer which of the ordering procedures will apply.

5.3.1 Non Meet Point Billing Ordering(A) Single Company Billing Ordering

The Telephone Company receiving the order from the customer will arrange to provide the service and bill the customer as set forth in 2.4.7(A)(1). The customer will place the order with the Telephone Company as follows:

- (1) For Switched Access Services the customer will place the order with the Telephone Company in whose territory the first point of switching is located. The first point of switching is:
  - FGA - dial tone office
  - FGB - access tandem or end office

When the first point of switching is not in the same Telephone Company's territory as the Interexchange Carrier premises, the customer must supply a copy of the order to the Telephone Company in whose territory the Interexchange Carrier premises is located.

- (2) For Special Access Services without the use of a hub, the customer will place the order with the Telephone Company in whose territory the customer designated premises is located.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.3 Access Orders for Services Provided by More Than One Telephone Company (Cont'd)5.3.1 Non Meet Point Billing Ordering (Cont'd)(A) Single Company Billing Ordering (Cont'd)

- (3) For Special Access Services with a hub, the customer will place the order with the Telephone Company in whose territory the hub is located.

5.3.2 Meet Point Billing Ordering

Each Telephone Company will provide its portion of the Access Service within its operating territory to an interconnection point(s) (IP) with the other Telephone Company(s). The interconnection point(s) and Billing Percentages will be determined by the Telephone Companies involved in providing the Access Service and listed in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC., TARIFF F.C.C. NO. 4. Each Telephone Company will bill

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.3 Access Orders for Services Provided by More Than One Telephone Company (Cont'd)5.3.2 Meet Point Billing Ordering (Cont'd)

the customer for its portion of the service as set forth in 2.4.7. All other appropriate charges in each Telephone Company tariff are applicable.

For the service(s) ordered as set forth following, the customer must also supply a copy of the order to the Telephone Company in whose operating territory a customer designated premises is located and any other Telephone Company(s) involved in providing the service.

- (A) For Feature Group A and B Switched Access Services, the customer must place an order with the Telephone Company in whose territory the first point of switching is located (i.e., FGA - dial tone office, FGB - access tandem or end office).
- (B) For Feature Group C and D Switched Access Services, the customer must place an order with the Telephone Company in whose territory the end office is located. Customers may, at their option, order FGD to the access tandem. When ordered to the access tandem, and the access tandem and the end office are not in the same Telephone Company operating territory, the customer must also supply a copy of the order to each additional Telephone Company subtending the access tandem.
- (C) Customers ordering Special Access Service to be interconnected with Switched Access Services at

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.3 Access Orders for Services Provided by More Than One Telephone Company (Cont'd)5.3.2 Meet Point Billing Ordering (Cont'd)

Telephone Company designated WATS Serving Offices for the provision of WATS or WATS-type Services must place an order with each Telephone Company in whose territory the end office and the WATS Serving Office are located, if they are not collocated.

- (D) Except for Special Access Service as set forth in (C) above or as set forth in (E) below, the customer may place the order for a Special Access Service with either Exchange Telephone Company.
- (E) For Special Access Service involving a hub(s) the customer must place the order with the Telephone Company(s) in whose territory the hub(s) is located.
- (F) For initiation, additions, changes or deletions to the Interim NXX Translation code(s), the customer must place an order with the Telephone Company who provides the Interim NXX Translation. The customer must also provide a copy of the order to the Telephone Companies subtending the Interim NXX Translation office.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.4 Charges Associated with Access Ordering5.4.1 Access Order Charge

The Access Order Charge is applied to all customer requests for new Special and Switched Access Service.

In addition, the Access Order Charge is applicable to customer requests for additions, changes or rearrangements to existing Special and Switched Access Service.

The Access Order Charge will be applied on a per order basis to each order received by the Telephone Company or copy of an order received by the Telephone Company pursuant to 5.3.1(B), 5.3.2, 5.3.2(B) and 5.3.2(F) preceding and is in addition to other applicable charges as set forth in this and other sections of this tariff.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.4 Charges Associated with Access Ordering (Cont'd)5.4.2 Miscellaneous Service Order Charge

A Miscellaneous Service Order Charge, as set forth in 17.3.1(D) following, applies to any service, or combination of services ordered simultaneously from Section 13. of the Tariff for which a service order is not already pending (with the exception of Presubscription (13.4) which does not have the charge applied). The Miscellaneous Service Order Charge is an administrative charge designed to compensate for the expenses associated with service order issuance.

The charge always applies to the following services since a pending service order would not exist:

- Overtime Repair (13.2.2),
- Standby Repair (13.2.3),
- Testing and Maintenance with Other Telephone Companies other than when in conjunction with Acceptance Testing (13.2.4),
- Other Labor (13.2.5),
- Maintenance of Service (13.3.2),
- Originating Line Screening (OLS) Service (13.6).

The Miscellaneous Service Order Charge will also apply to the following services if they are ordered subsequent to the initial installation of the associated access service, thereby necessitating the issuance of another service order:

- Telecommunications Priority Service (13.3.3),
- Controller Arrangement [13.3.4(A)],
- International Blocking Service (13.3.5).

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.4 Charges Associated With Access Ordering (Cont'd)5.4.2 Miscellaneous Service Order Charge (Cont'd)

The charge does not apply to the following services since there would exist a pending service order:

- Additional Engineering (13.1),
- Overtime Installation (13.2.1),
- Standby Acceptance Testing (13.2.3),
- Testing and Maintenance with Other Telephone Companies when in conjunction with Acceptance Testing (13.2.4),
- Additional Cooperative Acceptance Testing [13.3.1(A)(1) and 13.3.1(B)(1)].
- Public Access Line (PAL) Coin Supervision/Transmission Service (13.8)

5.4.3 Access Order Change Charges

Access Order changes involve service data changes and design changes. The customer may request a change of its Access Order prior to the service date. The Telephone Company will make every effort to accommodate a requested change when it is able to do so with the normal work force assigned to complete such an order within normal business hours. If the change cannot be made with the normal work force during normal business hours, the Telephone Company will notify the customer. If the customer still desires the Access Order Change, the Telephone Company will schedule a new service date as set forth in 5.1.2 preceding. All charges for Access Order change as set forth in 17.3.1(B) and (C) will apply on a per occurrence basis.

Any increase in the number of Special Access Service channels or Switched Access Service lines, trunks or busy hour minutes of capacity, or CCS/SS7 STP port terminations, will be treated as a new Access Order (for the increased amount only).

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.4 Charges Associated With Access Ordering (Cont'd)5.4.3 Access Order Change Charges (Cont'd)

If order changes are necessary to satisfy the transmission performance for a Special Access Service ordered by a customer, these changes will be made without order change charges being incurred by the customer.

(A) Service Date Change

The customer may request a change of service date on a pending Access Order prior to the service date. A change of service date is a change of the scheduled service date by the customer to either an earlier date or a later date which does not exceed 30 calendar days from the original service date.

If the Telephone Company determines that the customer's request can be accommodated without delaying the service dates for orders of other customers, the service date will be changed and the Service Date Change Charge, as set forth in 17.3.1(B) following, will be applied to the order.

If the service date is change to an earlier date, and the Telephone Company determines additional labor or extraordinary costs are necessary to meet the earlier service date requested by the customer, the customer will be notified by the Telephone Company that Expedited Order Charges as set forth in 5.1.2 preceding apply. Such charges will apply in addition to the Service Date Change Charge.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.4 Charges Associated With Access Ordering (Cont'd)5.4.3 Access Order Change Charges (Cont'd)(A) Service Date Change (Cont'd)

If the requested service date exceeds 30 calendar days following the original service date, and the Telephone Company determines that the customer's request can be accommodated, the Telephone Company will cancel the original order and apply the Cancellation Charges as set forth in 5.5.3 following. A new Access Order with a new service date will be issued. The Service Date Change Charge will not apply, however, the Access Order Charge will apply to the new order.

If the service date is changed due to a design change as set forth in (B) following, the Service Date Change Charge will apply.

(B) Design Change

The customer may request a design change to the service ordered prior to the requested service date. A design change is any change to an Access Order which requires engineering review. An engineering review is a review by Telephone Company personnel, of the service ordered and the requested changes to determine what changes in the design, if any, are necessary to meet the changes requested by the customer. Design changes include such things as the addition or deletion of optional features or functions or a change in the type of Transport Termination (Switched Access only), type

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.4 Charges Associated With Access Ordering (Cont'd)5.4.3 Access Order Change Charges (Cont'd)(B) Design Change (Cont'd)

of channel interface, type of Interface Group or technical specification package. Design changes do not include a change of customer designated premises, end office switch, Feature Group type or Special Access Service channel type. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.

The Telephone Company will review the requested change, notify the customer whether the change is a design change, if the change can be accommodated and if a new service date is required. If the customer authorized the Telephone Company to proceed with the design change, a Design Change Charge as set forth in 17.3.1(C) following will apply in addition to the charge for Additional Engineering as set forth in 17.3.2 following. If a change of service date is required, the Service Date Change Charge as set forth in 17.3.1(B) following will also apply.

(C) Common Channel Signaling Network Configuration

Common Channel Signaling Network reconfiguration charges apply on conversion of Feature Group D trunks from multi-frequency (MF) to Common Channel Signaling (CCS) in addition to other applicable charges as described in Section 5.4.

A minimum reconfiguration charge as set forth in 17.3.1 following will apply to each reconfiguration order received. Trunk reconfiguration charges will apply as set forth in 17.3.1 following per Feature Group D trunk in excess of 48 trunks reconfigured from MF to CCS in any single service order

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.5 Minimum Periods and Cancellations5.5.1 Minimum Periods

The minimum period for Part-Time Program Audio Special Access Service is one day even though the service will be provided only for the duration of the event specified on the order (e.g., one-half hour, two hours, five hours, etc.).

The minimum period for Switched Access High Capacity DS3 Entrance Facilities and Direct Trunked Transport is as set following.

The minimum period for CCS/SS7 Interconnection Service is set forth in 8.6.3 following.

Switched Access usage rate services (i.e., End Office, Common Line and Tandem Switched Transport) have no minimum period.

The minimum period for Special Access DS3 High Capacity Service is twelve months.

The minimum period for which all other Access Service is provided and for which charges are applicable, is one month.

5.5.2 Development of Minimum Period Charges

When Access Service is disconnected after commencement of service but prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. A disconnect constitutes facilities being returned to available inventory.

The Minimum Period Charge for monthly billed services will be determined as follows:

- (A) For Switched Access Service, the charge for a month or fraction thereof is equal to the applicable recurring charges plus any non-recurring and/or special construction charge(s) that may be due.

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

Transmittal No. 1

---

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.5 Minimum Period and Cancellations (Cont'd)5.5.2 Development of Minimum Period Charges (Cont'd)

- (B) For Special Access Service and flat rated Switched Access Service, the charge for a month or fraction thereof is the applicable monthly rates for the appropriate channel type plus any optional features, nonrecurring and/or special construction charge(s) that may apply.

The Minimum Period Charge for Program Audio Service is the applicable daily rate for the appropriate channel type as set forth in 7.2.4 following.

5.5.3 Cancellation of an Access Order

- (A) A customer may cancel an Access Order for the installation of service on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the order is to be canceled. The verbal notice must be followed by written confirmation within 10 days. If a customer or a customer's end user is unable to accept Access Service within 30 calendar days after the original service date, the customer has the choice of the following options:

- The Access Order shall be canceled and charges set forth in (B) following will apply or,
- Billing for the service will commence.

In such instances, the cancellation date or the billing date, depending on which option is selected by the customer, shall be the 31st day beyond the original service date of the Access Order.

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.5 Minimum Period and Cancellations (Cont'd)5.5.3 Cancellation of an Access Order (Cont'd)

- (B) When a customer cancels an Access Order for the installation of service, a Cancellation Charge will apply as follows:
- (1) Installation of Switched or Special Access Service facilities is considered to have started when the Telephone company incurs any cost in connection therewith or in preparation thereof which would not otherwise have been incurred.
  - (2) Where the customer cancels an Access Order prior to the start of installation of access facilities, no charges shall apply.
  - (3) Where installation of access facilities has been started prior to the cancellation, the lesser of the charges specified in (a) or (b) following, shall apply, except for DS3 service. For DS3 service, (a) following will always apply.
    - (a) A charge equal to the costs incurred in such installation, less estimated net salvage. Such costs include the nonrecoverable cost of equipment and material ordered, provided or used, plus the nonrecoverable cost of installation and removal including the costs of engineering, labor, supervision, transportation, rights-of-way and other associated costs;
    - (b) The charge for the minimum period of Switched or Special Access Service ordered by the customer.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.5 Minimum Period and Cancellations (Cont'd)5.5.3 Cancellation of an Access Order (Cont'd)

- (C) When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.
- (D) If the Telephone Company misses a service date by more than 30 days and such delay is not requested or caused by the customer (excluding those circumstances where the date is missed due to acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel the Access Order without incurring cancellation charges.

5.5.4 Partial Cancellation Charge

Any decrease in the number of ordered Special Access Service channels or Switched Access Service lines, trunks or busy hour minutes of capacity or CCS/SS7 STP port terminations will be treated as a partial cancellation as set forth in 5.5.3(B) preceding will apply.

---

Transmittal No. 1

Issued: October 9, 2003

Effective: October 24, 2003

Brian H. Strom, President - CEO  
SureWest Telephone  
200 Vernon Street  
Roseville, California 95678