

ACCESS SERVICE

(Service previously provided under Verizon Tariff F.C.C. No. 16)

Regulations, Rates and Charges
applying to the provision of Access Services
for connection to interstate communications facilities
for customers within the operating territories of the
CenturyTel Operating Companies
listed on Title Page 2.

All material in this Tariff is new

(X)

Access Services are provided by means of wire, fiber optics, radio or any other suitable technology or a combination thereof.

(X) Issued under authority of Special Permission No. 02-125 of the Federal Communications Commission.

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ISSUING CARRIERS

All Regulations, Rates and Charges presented in this tariff are applicable to the following Issuing Carriers. Wire center locations for these Issuing Carriers are located in National Exchange Carrier Association Tariff FCC No. 4.

CenturyTel of Alabama, LLC
PO Box 4065, Monroe, LA 71211

CenturyTel of Missouri, LLC
PO Box 4065, Monroe, LA 71211

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Check Sheet

Title Pages 1 and 2 and Pages 1 to 20-222, inclusive, of this tariff are effective as of the date shown. The original and revised pages named below contain all changes from the original tariff that are in effect on the date shown.

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* New or Revised

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ACCESS SERVICE

CONCURRING CARRIERS

NO CONCURRING CARRIERS

CONNECTING CARRIERS

NO CONNECTING CARRIERS

OTHER PARTICIPATING CARRIERS

NO OTHER PARTICIPATING CARRIERS

REGISTERED SERVICE MARKS

REGISTERED TRADEMARKS

NONE

NONE

ACCESS SERVICEEXPLANATION OF SYMBOLS

(C)	- To signify changed regulation
(D)	- To signify discontinued rate or regulation
(I)	- To signify increase
(M)	- To signify matter relocated without change
(N)	- To signify new rate or regulation
(R)	- To signify reduction
(S)	- To signify reissued matter
(T)	- To signify a change in text but no change in rate or regulation
(Z)	- To signify a correction

EXPLANATION OF ABBREVIATIONS

ac	- Alternating current
ACNA	- Access Customer Name Abbreviation
AML	- Actual Measured Loss
ANI	- Automatic Number Identification
AP	- Program Audio
ASR	- Access Service Request
AT&T	- American Telephone and Telegraph Company
ATM	- Asynchronous Transfer Mode (ATM) Network Service
BD	- Business Day
BHMC	- Busy Hour Minutes of Capacity
BSA	- Basic Serving Arrangement
BSE	- Basic Service Element
CAC	- Carrier Access Code
CAROT	- Centralized Automatic Reporting on Trunks
CCS7	- Common Channel Signaling System 7
CI	- Changes Interface
CIC	- Carrier Identification Code
CO	- Central Office
COCTX	- Central Office Centrex
Cont'd	- Continued
CPE	- Customer Provided Equipment
Ctx	- Centrex
dB	- decibel
dBrnC	- Decibel Reference Noise C-Message Weighting
dBrnCO	- Decibel Reference Noise C-Message Weighted O
dBv	- Decibel(s) Relative to 1 Volt (Reference)
dBvl	- Decibel(s) Relating to 1 Volt (Reference)
dc	- direct current
DSAL	- Dedicated Switched Access Line
DSAT	- Dedicated Switched Access Transport
EDD	- Envelope Delay Distortion
ELEPL	- Equal Level Echo Path Loss
EML	- Expected Measured Loss
EPL	- Echo Path Loss
ERL	- Echo Return Loss
ESS	- Electronic Switching System
ESSX	- Electronic Switching System Exchange
f	- frequency

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ACCESS SERVICEEXPLANATION OF ABBREVIATIONS (Cont'd)

FID	- Field Identifier
FCC	- Federal Communications Commission
FX	- Foreign Exchange
HC	- High Capacity
Hz	- Hertz
IC	- Interexchange Carrier
ICB	- Individual Case Basis
ICL	- Inserted Connection Loss
Kbps	- Kilobits per second
KHZ	- Kilohertz
LATA	- Local Access and Transport Area
Ma	- Milliampere
Mbps	- Megabits per second
MF	- Multifrequency
MHz	- Megahertz
MMUC	- Minimum Monthly Usage Charge
MRC	- Monthly Recurring Charge
MT	- Metallic
MTS	- Message Telecommunications Service(s)
NPA	- Numbering Plan Area
NRC	- Nonrecurring Charge
NTS	- Non-Traffic Sensitive
NXX	- Three-Digit Central Office Code
OCN	- Optical Carrier Rate
OTPL	- Zero Transmission Level Point
PBX	- Private Branch Exchange
PCM	- Pulse Code Modulation
PLP	- Private Line Ringdown
POT	- Point of Terminations
rms	- root-mean-square
RSM	- Remote Switching Modules
RSS	- Remote Switching Systems
SCP	- Service Control Point
SONET	- Synchronous Optical Network
SRL	- Singing Return Loss
SS7	- Signaling System 7
SSN	- Switched Service Network
SSP	- Service Switching Point
STP	- Signaling Transfer Point
SWC	- Serving Wire Center

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EXPLANATION OF ABBREVIATIONS (Cont'd)

TES	- Telephone Exchange Service(s)
TLP	- Transmission Level Point
TSP	- Telecommunications Service Priority
TSPS	- Traffic Service Position System
TV	- Television
USOC	- Uniform Service Order Code
VG	- Voice Grade
V & H	- Vertical & Horizontal
WA	- Wideband Analog
WATS	- Wide Area Telecommunications Service(s)
WD	- Wideband Data

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ACCESS SERVICEREFERENCE TO OTHER TARIFFS

Whenever reference is made in this tariff to other tariffs of the Telephone Company, the reference is to the tariffs in force as of the effective date of this tariff, and to amendments thereto and successive issues thereof.

REFERENCE TO TECHNICAL PUBLICATIONS

The following technical publications are referenced in this tariff and may be obtained from Telcordia, Inc., Customer Service, 8 Corporate Place, Piscataway, N.J. 08854.

Compatibility Bulletin 106, Issue 2

Issued: January 30, 1998 December, 1981 Available: March 11, 1982

Technical Reference:

PUB 41004 Data Communications Using Voiceband Private Line Channels

Issued: January 30, 1998 October, 1973 Available: October, 1973

PUB 62310 Digital Data System Channel Interface Specification

Issued: January 30, 1998 September, 1983 Available: October, 1983

PUB 62411 High Capacity Digital Service Channel Interface Specifications

Issued: January 30, 1998 September, 1983 Available: October, 1983

TR-NPL-000334 Voice Grade Switched Access Service

Issued: January 30, 1998 June, 1986 Available: July, 1986

TR-NPL-000335 Voice Grade Special Access Service

Issued: January 30, 1998 June, 1986 Available: July, 1986

TR-NPL-000336 Metallic and Telegraph Grade Special
Access Services

Issued: January 30, 1998 October, 1987 Available: October, 1987

TR-NPL-000337 Program Audio Special Access Service

Issued: January 30, 1998 January, 1987 Available: January, 1987

GR-253-CORE, Issue 2

Issued: January 30, 1998 April, 1996 Available: December 29, 1997

GR-1YOD-CORE, Issue 1

Issued: January 30, 1998 March, 1994 Available: December 29, 1997

GR-1374-CORE, Issue 1

Issued: January 30, 1998 March, 1994 Available: December 29, 1997

GR-1089-CORE, Issue 2

Issued: December, 1997 February, 1999 Available: April, 2000

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TR-NPL-000338 Television Special Access and Local Channel Services
Issued: December, 1986 Available: December, 1986

TR-NPL-000339 Wideband Analog Special Access Service
Issued: January, 1987 Available: January, 1987

TR-NPL-000340 Wideband Digital Special Access Service
Issued: September, 1986 Available: January, 1987

TR-NPL-000341 Digital Data Special Access Service
Issued: September, 1986 Available: January, 1987

TR-NPL-000342 High Capacity Digital Special Access Service
Issued: January, 1987 Available: January, 1987

Multiple Exchange Carrier Access Billing Guidelines (MECAB)
Issued: December, 1991 Available: December, 1991

Multiple Exchange Carrier Ordering and Design Guidelines (MECOD)
Issued: November, 1989 Available: November, 1989

TR-NPL-000054 High Capacity Digital Service (1.544 Mbps) Interface
Generic Requirements for End Users
Issued: April, 1989 Available: April 1989

TR-TSV-000905 Common Channel Signaling (CCS) Network Interface
Specification, Issue 1
Issued: August, 1989 Available: August, 1989

TR-NWT-000499 Transport Systems Generic Requirements (TSGR),
Issue 4
Issued: November 1991 Available: November 1991

TR-NWT-000063 Network Equipment Building System (NEBS) Generic
Equipment Requirements, Issue 4
Issued: July 1991 Available: July 1991

TR-TSY-000191 Alarm Indication Signal Requirements and Objectives,
Issue 1
Issued: May 1986 Available: May 1986

TR-TSY-000487 Generic Requirements for Electronic Equipment
Cabinets, Issue 1
Issued: July 1989 Available: July 1989

TR-NPL-000320 Fundamental Generic Requirements for Metallic Digital
Signal Cross Connect Systems DSX-1, -1C, -2, -3,
Issue 1
Issued: April 1988 Available: April 1988

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REFERENCE TO TECHNICAL PUBLICATIONS (Cont'd)

Network Equipment – Building System (NEBS) – SR 3580. Issue 1
Issued: November, 1995 Available: April, 2000

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The following technical publication is referenced in this tariff and may be obtained from the Bell Communications Technical Education Center, Room B02, 6200 Route 53, Lisle, IL 60532.

Telecommunications Transmission Engineering
Volume 3 - Networks and Services (Chapter 6 and 7)
Second Edition, 1980
Issued: June, 1980 Available: June, 1980

The following Technical Publication is referenced in this tariff and may be obtained from the National Exchange Carrier Association, Inc., Director - Tariff and Regulatory Matters, 100 So. Jefferson Road, Whippany, NJ 07981 and the Federal Communications Commission's commercial contractor.

PUB AS No. 1, Issue II
Issued: May, 1984 Available: May, 1984
Addendum: March, 1987 Available: March, 1987

The following tariffs are referenced in this tariff and may be obtained from the Federal Communications Commission's commercial contractor.

National Exchange Carrier Association
Tariff FCC No. 4

The following publication is referenced in this tariff and may be obtained from the Government Printing Office, Superintendent of Documents, Document Control Branch, 941 N. Capitol Street, N.E., Washington, DC 20401.

Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook, National Communications Systems (NCS) H 3-1-2
Dated: July 9, 1990 Available: August 1990

Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service User Manual, National Communications System (NCS) M 3-1-1
Dated: July 9, 1990 Available: August 1990

47 C.F.R. FCC Rules and Regulations, Part 15.109
Dated: October 1, 1995 Available: October 1995

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The following technical publication is referenced in this tariff and may be obtained from the American National Standards Institute, 1430 Broadway, New York, New York 10018.

ANSI T1.102, Issued 1987

ANSI T1.105, Issued 1996

ANSI T1.102, Issued 1996

The following technical publication is referenced in this tariff and may be obtained from the Underwriters Laboratory, Inc., Attention: Publications, 333 Pfingsten Road, Northbrook, Illinois 60062.

UL 94, Issued 1990

The following technical material is referenced in this tariff and may be obtained from the IETF, Corporation for National Research Initiatives (CNRI), Suite 100, Preston White Drive, Reston, VA 22091 and in electronic form at Internet locations <http://www.isi.edu/iab/> and <http://www.ietf.cnri.reston.va.us/>

Internet Engineering Task Force (IETF) and Internet Architecture Board (IAB) documentation on Internet protocol standards.

Changes to this material are readily available via the Internet addresses shown above.

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ACCESS SERVICE1. Application of Tariff

- 1.1 This tariff contains regulations, rates and charges applicable to the provision of Carrier Common Line, End User Access, Lifeline Assistance, Universal Service Fund, Switched Access, Special Access Services, Expanded Interconnection Service, and other miscellaneous services, hereinafter referred to collectively as service(s), provided by the Issuing Carriers of this tariff, hereinafter referred to as the Telephone Company, to customers.

Pursuant to the Commission's Rules at Section 69.4(c), 69.5(d), 69.104(l), 69.116, 69.117, 69.603(c), and 69.603(d), regulations concerning administration and billing of Lifeline Assistance and Universal Service Fund rates and charges for these carrier's carrier elements are contained in Section 8 of the National Exchange Carrier Association, Inc., Tariff F.C.C. No. 5. The National Exchange Carrier Association, Inc., will bill and collect all Lifeline Assistance and Universal Service Fund charges on behalf of the Telephone Company.

- 1.2 The provision of such services by the Telephone Company as set forth in this tariff does not constitute a joint undertaking with the customer for the furnishing of any service.

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ACCESS SERVICE2. General Regulations2.1 Undertaking of the Telephone Company2.1.1 Scope

- (A) The Telephone Company does not undertake to transmit messages under this tariff.
- (B) The Telephone Company shall be responsible only for the installation, operation and maintenance of the services it provides.
- (C) The Telephone Company will, for maintenance purposes, test its services only to the extent necessary to detect and/or clear troubles.
- (D) Services are provided 24 hours daily, seven days per week, except as set forth in other applicable sections of this tariff.
- (E) The Telephone Company does not warrant that its facilities and services meet standards other than those set forth in this tariff.

2.1.2 Limitations

- (A) The customer may not assign or transfer the use of services provided under this tariff; however, where there is no interruption of use or relocation of the services, such assignment or transfer may be made to:
 - (1) another customer, whether an individual, partnership, association or corporation, provided the assignee or transferee assumes all outstanding indebtedness for such services, and the unexpired portion of the minimum period and the termination liability applicable to such services, if any; or

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2. General Regulations (Cont'd)

2.1 Undertaking of the Telephone Company (Cont'd)

2.1.2 Limitations (Cont'd)

(A) (Cont'd)

- (2) a court-appointed receiver, trustee or other person acting pursuant to law in bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings, provided the assignee or transferee assumes the unexpired portion of the minimum period and the termination liability applicable to such services, if any.

In all cases of assignment or transfer, the written acknowledgment of the Telephone Company is required prior to such assignment or transfer which acknowledgment shall be made within 15 days from the receipt of notification. All rates, regulations and conditions contained in this tariff shall apply to such assignee or transferee.

- (B) The assignment or transfer of services does not relieve or discharge the assignor or transferor from remaining jointly or severally liable with the assignee or transferee for any obligation existing at the time of the assignment or transfer.

- (C) The regulations for the restoration and installation of Telecommunications Service Priority (TSP) System services shall be in accordance with Part 64, Subpart D, Appendix A, of the Federal Communications Commission's Rules and Regulations and Section 8.8 following.

- (D) Subject to compliance with the rules mentioned in (B) preceding, the services offered herein will be provided to customers on a first-come, first-served basis, except as outlined in (D) following.

When an end office is scheduled to be converted to an equal access end office, and a shortage of facilities exists, the Telephone Company will allocate available resources to participating ICs as set forth in 5.1.5(A) following.

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ACCESS SERVICE2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.3 Liability

- (A) The Telephone Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a customer or by any others, for damages associated with the installation, provision, preemption, termination, maintenance, repair or restoration, of service, and subject to the provisions of (B) through (H) following, the Telephone Company's liability if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. This liability for damages shall be in addition to any amounts that may otherwise be due the customer under this tariff as a Credit Allowance for a Service Interruption.
- (B) The Telephone Company shall not be liable for any act or omission of any other carrier or customer providing a portion of a service, nor shall the Telephone Company for its own act or omission hold liable any other carrier or customer providing a portion of a service.
- (C) The Telephone Company is not liable for damages to the customer premises resulting from the furnishing of a service, including the installation and removal of equipment and associated wiring, unless the damage is caused by the Telephone Company's negligence.
- (D) The Telephone Company shall be indemnified, defended and held harmless by the customer against any claim, loss or damage arising from the customer's use of services offered under this tariff, involving:
- (1) Claims for libel, slander, invasion of privacy, or infringement of copyright arising from the customer's own communications.

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ACCESS SERVICE

- 2. General Regulations (Cont'd)
- 2.1 Undertaking of the Telephone Company (Cont'd)
- 2.1.3 Liability (Cont'd)
- (D) (Cont'd)
 - (2) Claims for patent infringement arising from the customer's acts combining or using the service furnished by the Telephone Company in connection with facilities or equipment furnished by the customer or;
 - (3) All other claims arising out of any act or omission of the customer in the course of using services provided pursuant to this tariff.
- (E) The Telephone Company does not guarantee or make any warranty with respect to its services when used in an explosive atmosphere. The Telephone Company shall be indemnified, defended and held harmless by the customer from any and all claims by any person relating to such customer's use of services so provided.
- (F) No license under patents (other than the limited license to use) is granted by the Telephone Company or shall be implied or arise by estoppel, with respect to any service offered under this tariff.
- (G) The Telephone Company's failure to provide or maintain services under this tariff shall be excused by labor difficulties, governmental orders, civil commotions, criminal actions taken against the Telephone Company, acts of God and other circumstances beyond the Telephone Company's reasonable control, subject to the Credit Allowance for a Service Interruption as set forth in 2.4.4 following.

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ACCESS SERVICE2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.4 Provision of Services

The Telephone Company, to the extent that such services are or can be made available with reasonable effort, and after provision has been made for the Telephone Company's telephone exchange services, will provide to the customer upon reasonable notice services offered in other applicable sections of this tariff at rates and charges specified therein.

2.1.5 Installation and Termination of Services

Except as provided for Expanded Interconnection Service specified in Section 17, the services provided under this tariff (A) will include any entrance cable or drop wiring and wire or intrabuilding cable to that point where provision is made for termination of the Telephone Company's outside distribution network facilities at a location at the customer-designated premises and (B) will be installed by the Telephone Company to such Point of Termination. The Telephone Company will work cooperatively with the customer to determine the location of the Point of Termination in accordance with the Telephone Company's standard operating procedures.

Each Access Service has only one Point of Termination per customer premises. Any additional terminations beyond such Point of Termination are the sole responsibility of the customer. Moves of the Point of Termination are handled as set forth in 6.5.4(C) and 7.2.1(D)(3).

2.1.6 Maintenance of Services

- (A) The services provided under this tariff shall be maintained by the Telephone Company. The customer or others may not rearrange, move, disconnect, remove or attempt to repair any facilities provided by the Telephone Company, other than by connection or disconnection to any interface means used, except with the written consent of the Telephone Company.
- (B) Customer provided transmission facilities and equipment terminating in the Telephone Company wire center or Telephone Company access tandem for purposes of physical Expanded Interconnection Service (EIS), as set forth in Section 17, will not be maintained by the Telephone Company. Customer provided facilities and equipment terminating in Telephone Company manhole or similar location for virtual EIS will be maintained by the Telephone Company.

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ACCESS SERVICE2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.7 Changes, Substitutions and Rearrangements

Except as provided for equipment and systems subject to FCC Part 68 Regulations at 47 C.F.R Section 68.110(b), the Telephone Company may, where such action is reasonably required in the operation of its business;

- (A) Substitute, change or rearrange any facilities used in providing service under this tariff, including but not limited to;
- (1) substitution of different metallic facilities,
 - (2) substitution of carrier or derived facilities for metallic facilities used to provide other than metallic facilities, and
 - (3) substitution of metallic facilities for carrier or derived facilities used to provide other than metallic facilities; and
 - (4) change in the routing of access service traffic.
- (B) Change minimum protection criteria;
- (C) Change operating or maintenance characteristics of facilities or,
- (D) Change operations or procedures of the Telephone Company.

In case of any such substitution, change or rearrangement, the transmission parameters will be within the range as set forth in 6., 7. and 9. following. The Telephone Company shall not be responsible if any such substitution, change or rearrangement renders any customer furnished services obsolete or requires modification or alteration thereof or otherwise affects their use or performance. If such substitution, change or rearrangement materially affects the operating characteristics of the facility, the Telephone Company will provide reasonable notification to the customer in writing. Reasonable time will be allowed for any redesign and implementation required by the change in operating characteristics. The Telephone Company will work cooperatively with the customer to determine reasonable notification procedures.

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ACCESS SERVICE2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.8 Refusal and Discontinuance of Service

(A) Unless the provisions of 2.2.1(B) or 2.5.1 following apply, if a customer fails to comply with the regulations set forth in: 2.1.6, Maintenance of Service; 2.2.2, Unlawful Use; 2.3.1, Damages; 2.3.4, Availability for Testing; 2.3.5, Balance; and 2.4, Payment Arrangements and Credit Allowances or, if applicable, 2.5.3, 2.5.4, 17.3.4 and 17.7.6(D), Expanded Interconnection Service (EIS) or fails to make any payment to be made by it on the dates and times herein specified, the Telephone Company may, on thirty (30) days written notice by Certified U.S. Mail to the person designated by that customer to receive such notices of noncompliance:

- (1) Refuse additional applications for service and/or refuse to complete any pending orders for service by the non-complying customer; and/or
- (2) Discontinue the provision of the services to the noncomplying customer. In the case of such discontinuance, all applicable charges including termination charges shall become due.

If the Telephone Company does not refuse additional applications for service on the date specified in the thirty (30) days notice given pursuant to (1) above, or does not discontinue its provision of services involved on the date specified in the thirty (30) day notice given pursuant to (2) above and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to refuse additional applications for service to the non-complying customer without further notice.

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ACCESS SERVICE2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.8 Refusal and Discontinuance of Service (Cont'd)

- (B) When access service is provided by more than one Telephone Company, the Companies involved in providing the joint service may individually or collectively deny service to a customer for nonpayment. Where the Telephone Company(s) affected by the nonpayment is incapable of effecting discontinuance of service without cooperation from the other joint providers of Switched Access Service, such other Telephone Company(s) will, if technically feasible, assist in denying the joint service to the customer. Service denial for such joint service will only include calls originating or terminating within, or transiting, the operating territory of the Telephone Companies initiating the service denial for nonpayment. When more than one of the joint providers must deny service to effectuate termination for nonpayment in cases where a conflict exists in the applicable tariff provisions, the tariff regulations of the end office Telephone Company shall apply for joint service discontinuance.
- (C) If the National Exchange Carrier Association, Inc., notifies the Telephone Company that the customer has failed to comply with Section 8 of the National Exchange Carrier Association, Inc., Tariff F.C.C. No. 5 (Lifeline Assistance and Universal Service Fund charges) including any customer's failure to make payments on the date and times specified therein, the Telephone Company, may, on thirty days' written notice to the customer by Certified U.S. Mail, take any of the following actions: - (1) refuse additional applications for service and/or (2) refuse to complete any pending orders for service, (3) discontinue the provision of service to the customer. In the case of discontinuance, all applicable charges including termination charges, shall become due.

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ACCESS SERVICE2. General Regulations (Cont'd)2.1 Undertaking of the Telephone Company (Cont'd)2.1.9 Limitation of Use of Metallic Facilities

Signals applied to a metallic facility shall conform to the limitations set forth in Technical Reference Publication AS No. 1. In the case of applications of dc telegraph signaling systems, the customer shall be responsible, at its expense, for the provision of current limiting devices to protect the Telephone Company facilities from excessive current due to abnormal conditions and for the provision of noise mitigation networks when required to reduce excessive noise.

2.1.10 Notification of Service-Affecting Activities

The Telephone Company will provide the customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements, routine preventative maintenance and major switching machine change-out. Generally, such activities are not individual customer service specific, they affect many customer services. No specific advance notification period is applicable to all service-affecting activities. The Telephone Company will work cooperatively with the customer to determine the notification requirements.

2.1.11 Coordination with Respect to Network Contingencies

The Telephone Company intends to work cooperatively with the customer to develop network contingency plans in order to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

2.1.12 Provision and Ownership of Telephone Numbers

The Telephone Company reserves the reasonable right to assign, designate or change telephone numbers, any other call number designations associated with Access Services, or the Telephone Company serving central office prefixes associated with such numbers, when necessary in the conduct of its business. Should it become necessary to make a change in such number(s), the Telephone Company will furnish to the customer 6 months notice, by Certified U.S. Mail, of the effective date and an explanation of the reason(s) for such change(s).

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ACCESS SERVICE2. General Regulations (Cont'd)2.2 Use2.2.1 Interference or Impairment

(A) The characteristics and methods of operation of any circuits, facilities or equipment provided by other than the Telephone Company, including customer transmission equipment and facilities used with Expanded Interconnection Services, and associated with the facilities utilized to provide services under this tariff shall not interfere with or impair service over any facilities of the Telephone Company, its affiliated companies, or its connecting and concurring carriers involved in its services, cause damage to their plant, impair the privacy of any communications carried over their facilities or create hazards to the employees of any of them or the public.

(B) Except as provided for equipment or systems subject to the FCC Part 68 Rules in 47 C.F.R Section 68.108, if such characteristics or methods of operation are not in accordance with (A) preceding, the Telephone Company will, where practicable, notify the customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to preclude the Telephone Company's right to temporarily discontinue forthwith the use of a service if such action is reasonable under the circumstances. In case of such temporary discontinuance, the customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in 2.4.4 following is not applicable.

2.2.2 Unlawful Use

The service provided under this tariff shall not be used for an unlawful purpose.

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ACCESS SERVICE2. General Regulations (Cont'd)2.3 Obligations of the Customer2.3.1 Damages

The customer shall reimburse the Telephone Company for damages to Telephone Company facilities utilized to provide services under this tariff caused by the negligence or willful act of the customer, or resulting from the customer's improper use of the Telephone Company facilities, or due to malfunction of any facilities or equipment provided by other than the Telephone Company. Nothing in the foregoing provision shall be interpreted to hold one customer liable for another customer's actions. The Telephone Company will, upon reimbursement for damages, cooperate with the customer in prosecuting a claim against the person causing such damage and the customer shall be subrogated to the right of recovery by the Telephone Company for the damages to the extent of such payment.

2.3.2 Ownership of Facilities and Theft

Facilities utilized by the Telephone Company to provide service under the provisions of this tariff shall remain the property of the Telephone Company. Such facilities shall be returned to the Telephone Company by the customer, whenever requested, within a reasonable period following the request in as good condition as reasonable wear will permit.

2.3.3 Equipment Space and Power

(A) Except as specified in (B), the customer shall furnish or arrange to have furnished to the Telephone Company, at no charge, equipment space and electrical power required by the Telephone Company to provide services under this tariff at the points of termination of such services. The selection of ac or dc power shall be mutually agreed to by the customer and the Telephone Company. The customer shall also make necessary arrangements in order that the Telephone Company will have access to such spaces at reasonable times for installing, testing, repairing or removing Telephone Company services.

(B) Where available, the Telephone Company shall make available wire center or Telephone Company access tandem floor space and electrical power by the customer for the provision of Expanded Interconnection Service at charges set forth in Section 17.

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ACCESS SERVICE2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.4 Availability for Testing

The services provided under this tariff shall be available to the Telephone Company at times mutually agreed upon in order to permit the Telephone Company to make tests and adjustments appropriate for maintaining the services in satisfactory operating condition. Such tests and adjustments shall be completed within a reasonable time. No credit will be allowed for any interruptions involved during such tests and adjustments.

2.3.5 Balance

All signals for transmission over the services provided under this tariff shall be delivered by the customer balanced to ground except for ground start, duplex (DX) and McCulloh-Loop (Alarm System) type signaling and dc telegraph transmission at speeds of 75 baud or less.

2.3.6 Design of Customer Services

Subject to the provisions of 2.1.7 preceding, the customer shall be solely responsible, at its own expense, for the overall design of its services and for any redesigning or rearrangement of its services which may be required because of changes in facilities, operations or procedures of the Telephone Company, minimum protection criteria or operating or maintenance characteristics of the facilities.

2.3.7 References to the Telephone Company

The customer may advise End Users that certain services are provided by the Telephone Company in connection with the service the customer furnishes to End Users; however, the customer shall not represent that the Telephone Company jointly participates in the customer's services.

2.3.8 Claims and Demands for Damages

- (A) With respect to claims of patent infringement made by third persons, the customer shall defend, indemnify, protect and save harmless the Telephone Company from and against all claims arising out of the combining with, or use in connection with, the services provided under this tariff, any circuit, apparatus, system or method provided by the customer.

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ACCESS SERVICE2. General Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.8 Claims and Demands for Damages (Cont'd)

(B) The customer shall defend, indemnify and save harmless the Telephone Company from and against any suits, claims, losses or damages, including punitive damages, attorney fees and court costs by third persons arising out of the construction, installation, operation, maintenance, or removal of the customer's circuits, facilities, or equipment connected to the Telephone Company's services provided under this tariff, including, without limitation, Workmen's Compensation claims, actions for infringement of copyright and/or unauthorized use of program material, libel and slander actions based on the content of communications transmitted over the customer's circuits, facilities or equipment, and proceedings to recover taxes, fines, or penalties for failure of the customer to obtain or maintain in effect any necessary certificates, permits, licenses, or other authority to acquire or operate the services provided under this tariff; provided, however, the foregoing indemnification shall not apply to suits, claims, and demands to recover damages for damage to property, death, or personal injury unless such suits, claims or demands are based on the tortuous conduct of the customer, its officers, agents or employees.

(C) The customer shall defend, indemnify and save harmless the Telephone Company from and against any suits, claims, losses or damages, including punitive damages, attorney fees and court costs by the customer or third parties arising out of any act or omission of the customer in the course of using services provided under this tariff.

2.3.9 Coordination with Respect to Network Contingencies

The customer shall, in cooperation with the Telephone Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

2.3.10 Sectionalization and Trouble Reporting

The customer will be responsible for reporting troubles sectionalized to Telephone Company facilities and/or equipment. When trouble cannot be clearly sectionalized to the Telephone Company facilities and/or equipment, the Telephone Company will test cooperatively or independently to assist in trouble sectionalization.

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ACCESS SERVICE

- 2. General Regulations (Cont'd)
- 2.4 Payment Arrangements and Credit Allowances
- 2.4.1 Payment of Rates, Charges and Deposits
- (A) Deposits

The Telephone Company will, in order to safeguard its interests, only require a customer which has a proven history of late payments to the Telephone Company or does not have established credit, to make a deposit prior to or at any time after the provision of a service to the customer to be held by the Telephone Company as a guarantee of the payment of rates and charges. No such deposit will be required of a customer which is a successor of a company which has established credit and has no history of late payments to the Telephone Company. Such deposit may not exceed the actual or estimated rates and charges for the service for a two month period. The fact that a deposit has been made in no way relieves the customer from complying with the Telephone Company's regulations as to the prompt payment of bills. At such time as the provision of the service to the customer is terminated, the amount of the deposit will be credited to the customer's account and any credit balance which may remain will be refunded.

Such a deposit will be refunded or credited to the account when the customer has established credit or, in any event, after the customer has established a one-year prompt payment record at any time prior to the termination of the provision of the service to the customer. In case of a cash deposit, for the period the deposit is held by the Telephone Company, the customer will receive simple annual interest at a rate of 1% per month or 12% annually. Should a deposit be credited to the customer's account, as indicated above, no interest will accrue on the deposit from the date such deposit is credited to the customer's account.

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ACCESS SERVICE

- 2. General Regulations (Cont'd)
- 2.4 Payment Arrangements and Credit Allowances (Cont'd)
- 2.4.1 Payment of Rates, Charges and Deposits (Cont'd)
- (B) Payment of Rates and Charges

Unless otherwise provided in 2.4.1(A), the Telephone Company shall bill on a current basis all charges incurred by and credits due to the customer under this tariff attributable to services established or discontinued during the preceding billing period. In addition, the Telephone Company shall bill in advance charges for all services to be provided during the ensuing billing period except for charges associated with service usage and for the Federal Government which will be billed in arrears. The bill day (i.e., the billing date of a bill for a customer for Access Service under this tariff), the period of service each bill covers and the payment date will be as follows:

- (1) For End User Access Service and Presubscription Service, the Telephone Company will establish a bill day each month for each end user account. The bill will cover End User Access Service charges for the ensuing billing period except for End User Access Service for the Federal Government which will be billed in arrears. Any applicable Presubscription Charges, any known unbilled charges for prior periods and any known unbilled adjustments for prior periods for End User Access Service and Presubscription Service will be applied to this bill. Such bills are due when rendered.
- (2) For Switched Access Service, Special Access Service, and Miscellaneous Service charges, the Telephone Company will establish a bill day each month for each customer account. The bill will cover nonusage sensitive service charges for the ensuing billing period for which the bill is rendered, any known unbilled nonusage sensitive charges for prior periods and unbilled usage charges for the period after the last bill day through the current bill day. Any known unbilled usage charges for prior periods and known unbilled adjustments will be applied to this bill. Payment for such bills is due as set forth in (3) following. If payment is not received by the payment date, as set forth in (3) following in immediately available funds, a late payment penalty will apply as set forth in (C) following.
- (3) Unless otherwise provided in 2.4.1(A), all bills dated as set forth in (2) preceding for service, provided to the customer by the Telephone Company are due 31 days (payment date) after the bill date or by the next bill date (i.e., same date in the following month as the bill date), whichever is the shortest interval, except as

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ACCESS SERVICE

- 2. General Regulations (Cont'd)
- 2.4 Payment Arrangements and Credit Allowances (Cont'd)
- 2.4.1 Payment of Rates, Charges and Deposits (Cont'd)
- (B) Payment of Rates and Charges (Cont'd)
- (3) (Cont'd)

provided herein, and are payable in immediately available funds. If such payment date would cause payment to be due on a Saturday, Sunday or Holiday (i.e., New Year's Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, the first Tuesday in November and the day when Washington's Birthday, Memorial Day or Columbus Day is legally observed), payment for such bills will be due from the customer as follows:

If such payment date falls on Sunday or on a Holiday which is observed on a Monday, the payment date shall be the first non-Holiday day following such Sunday or Holiday. If such payment date falls on a Saturday or on a Holiday which is observed on Tuesday, Wednesday, Thursday or Friday, the payment date shall be the last non-Holiday day preceding such Saturday or Holiday.

- (C) Late Payment Penalty

If the entire amount billed is not received by the Telephone Company in immediately available funds by the payment date, an additional charge (late payment charge) equal to 1/365th of the percentage rate for deposit interest as that in 2.4.1(A) of the unpaid balance will be applied for each day or portion thereof that an outstanding balance remains.

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- 2. General Regulations (Cont'd)
- 2.4 Payment Arrangements and Credit Allowances (Cont'd)
- 2.4.1 Payment of Rates, Charges and Deposits (Cont'd)
- (D) Billing Disputes

In the event that a billing dispute occurs concerning any charges billed to the customer by the Telephone Company the following regulations will apply.

- (1) The date of the dispute shall be the date on which the customer furnishes the Telephone Company sufficient documentation to investigate the claim. Documentation must include, at the minimum, the account number under which the bill has been rendered, the date of the bill, the specific items on the bill being disputed, and, when possible, the applicable tariff section if the dispute is predicated on a tariff rate or regulation.
- (2) The date of resolution shall be the date on which the Telephone Company completes its investigation of the dispute, notifies the customer of the disposition and applies a credit for the amount of the dispute resolved in the customer's favor or late payment penalty as appropriate. The Telephone Company will work cooperatively with any customer to resolve billing disputes.
- (3) If a billing dispute is resolved in favor of the Telephone Company, any payments withheld pending resolution of the dispute shall be subject to the late payment penalty as set forth in (C) preceding.
- (4) If the customer pays the total billed amount and disputes all or part of the amount, the Telephone Company will refund any overpayment and will apply a credit for a disputed amount penalty as set forth in (a) following.
- (a) If a customer disputes a bill within ninety (90) days of the payment date established by the Telephone Company, and the billing dispute is resolved in favor of the customer, the customer will receive a credit for a disputed amount penalty from the Telephone Company for the period starting with the date of overpayment and ending on the date of resolution. The credit for a disputed amount penalty shall be an amount equal to the disputed amount resolved in the customer's favor times a penalty factor as set forth in (b) following.

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ACCESS SERVICE

- 2. General Regulations (Cont'd)
- 2.4 Payment Arrangements and Credit Allowances (Cont'd)
- 2.4.1 Payment of Rates, Charges and Deposits (Cont'd)
- (D) Billing Disputes (Cont'd)
 - (4) (Cont'd)
 - (b) If a customer disputes a bill after ninety (90) days from the payment date established by the Telephone Company, and the billing dispute is resolved in favor of the customer, the customer will receive a credit for a disputed amount penalty from the Telephone Company for the period starting with the latter of the date of claim or date of overpayment and ending on the date of resolution. The credit for a disputed amount penalty shall be an amount equal to the disputed amount resolved in the customer's favor times 1% per month or 12% annually.
- (E) Billing Adjustments and Rounding

Adjustments for the quantities of services established or discontinued in any billing period beyond the minimum period set forth for services in other sections of this tariff will be prorated to the number of days or major fraction of days based on a 30 day month. When a rate as set forth in this tariff is shown to more than two decimal places, the charges will be determined using the rate shown. The resulting amount will then be rounded to the nearest penny (i.e., rounded to two decimal places).

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ACCESS SERVICE

2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Rates, Charges and Deposits (Cont'd)(F) Provision of Access Service Billing and Bill Verification

- (1) The Telephone Company will, upon reasonable request and if available, furnish such detailed information as may be required for verification of any bill.
- (2) The customer will receive its monthly bills in a standard paper format, or, at the customer's option, on magnetic tape in standard industry format for those access services for which the Telephone Company is technically capable of providing magnetic tape billing. Additional copies of the customer's bill may be provided in standard paper format at the rates and charges set forth in (3) following. When the customer requests a paper copy of the customer's bill in addition to the customer bill provided on magnetic tape, the rate set forth in (3) following shall apply per page.
- | | |
|--|-----------------------|
| (3) Additional copies of the customer's monthly bill or service and features record in standard paper format, per page | <u>Rate</u>
\$0.00 |
|--|-----------------------|

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ACCESS SERVICE2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.2 Minimum Periods

The minimum period for which services are provided are for which rates and charges are applicable is one month except as otherwise specified. The minimum periods for which Expanded Interconnection Services are provided and which rates are applicable are in Section 17. The minimum periods for Optical Networking term plan services are provided and which rates and charges are applicable are in Section 20. The minimum period for which service is provided and for which rates and charges are applicable for a Specialized Service or Arrangement provided on an individual case basis as set forth in 12 following, is one month unless a different minimum period is established which the individual case filing. When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not, as follows:

- (A) When a service with a one month minimum period is discontinued prior to the expiration of the minimum period, a one month charge will apply at the rate level in effect at the time service is discontinued.
- (B) When a service with a minimum period greater than one month is discontinued prior to the expiration of the minimum period, the applicable charge will be the lesser of:
 - (1) the Telephone Company's total nonrecoverable costs less the net salvage value for the discontinued service, or
 - (2) the total monthly charges, at the rate level in effect at the time service is discontinued, for the remainder of the minimum period.

2.4.3 Cancellation of an Order for Service

Provisions for the cancellation of an order for service are set forth in Section 5.3.2 following.

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ACCESS SERVICE

- 2. General Regulations (Cont'd)
- 2.4 Payment Arrangements and Credit Allowances (Cont'd)
- 2.4.4 Credit Allowance for Service Interruption
- (A) General

A service is interrupted when it becomes unusable to the customer because of failure of a facility component used to furnish service under this tariff or in the event that the protective controls applied by the Telephone Company result in the complete loss of service by the customer as set forth in 6.4(A) following. An interruption period starts when an inoperative service is reported to, or discovered by, the Telephone Company designated trouble reporting office and ends when the service is operative. The customer is responsible for sectionalizing trouble to the Telephone Company facilities and/or equipment as set forth in 2.3.10 preceding.

In case of an interruption to any service, allowance for the period of interruption, if not due to the negligence of the customer, shall be calculated as set forth in (B) and (C) following. Interruptions for which no credit allowance applies are set forth in (D) following.

The credit allowance for an interruption or for a series of interruptions shall not exceed the monthly rate and minimum monthly usage charge for the service interrupted in any one monthly billing period.

For purposes of this section of the tariff, "major fraction" is defined as that time period representing one-half or more of the incremental time period used to apply the credit allowance for those specific services listed in (B) following.

Service interruptions for Specialized Service or Arrangements provided under the provisions of 12. following shall be administered in the same manner as those set forth in this section (2.4.4) unless other regulations are specified with the individual case filing.

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ACCESS SERVICE

- 2. General Regulations (Cont'd)
- 2.4 Payment Arrangements and Credit Allowances (Cont'd)
- 2.4.4 Credit Allowance for Service Interruption (Cont'd)
- (A) General (Cont'd)

An out of service credit will apply for the following Optical Networking rate elements, where applicable, should the service be interrupted due to the Telephone Company's system's failure to switch to protected electronics and/or facilities within one (1) second in those locations connected to the Telephone Company surveillance system unless such interruptions are a result of conditions outside the Telephone Company's control:

- Shared Ring Connect
- Ring Connect
- LAN-wide Premium Transport
- Ring-per-mile Transport
- ON-net Banded Optical Transport provisioned via a ring topology
- Custom Connect configured via a Ring topology.

Credit will be predicated on information provided by the Telephone Company's and the customer's network surveillance systems associated with this service arrangement. The Telephone Company and the customer shall each have the opportunity to perform an annual inspection of the other party's network surveillance system to confirm its accuracy. The out-of-service credit will be calculated based on the monthly rate element charges of that portion of the inter-office network rendered inoperative. A maximum limit of one month's recurring charge per rate element will be allotted for an interruption or series of interruptions within any one billing period.

The credit allowance for all other Optical Networking access services will be as shown in 2.4.4(B).

- (B) Special Access Services

For Special Access Services (other than Program Audio and Video Services) and for Switched Access Entrance Facilities, Direct-Trunked Transport and Multiplexing services, no credit shall be allowed for an interruption of less than 30 minutes. The customer shall be credited for an interruption of 30 minutes or more at the rate of 1/1440 of the monthly charges for the facility or service for each period of 30 minutes or major fraction thereof that the interruption continues.

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ACCESS SERVICE

- 2. General Regulations (Cont'd)
- 2.4 Payment Arrangements and Credit Allowances (Cont'd)
- 2.4.4 Credit Allowance for Service Interruptions (Cont'd)
- (B) Special Access Services (Cont'd)

- (1) (Cont'd)

The monthly charges used to determine the credit shall be as follows:

- (a) For two point services, the monthly charge subject to credit shall be the total of all the monthly rate element charges associated with the service (i.e., two circuit terminations, circuit mileage and optional features and functions).
- (b) For multipoint services, the monthly charge subject to credit shall be only the total of all the monthly rate element charges associated with that portion of the service that is inoperative (i.e., a circuit termination per customer premises, circuit mileage and optional features and functions).
- (c)

For multiplexed services, the monthly charge subject to credit shall be the total of all the monthly rate element charges associated with that portion of the service that is inoperative. When the facility which is multiplexed or the multiplexer itself is inoperative, the monthly charge shall be the total of all the monthly rate element charges associated with the service (i.e., the circuit termination, circuit mileage and optional features and functions, including the multiplexer on the facility to the hub, and the circuit terminations, circuit mileage and optional features and functions on the individual services from the hub). When the service which rides a circuit of the multiplexed facility is inoperative, the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service from the Hub to a customer premises (i.e., circuit termination, circuit mileage and optional features and functions).

- (2) (a) For Program Audio and Video Special Access Services, no credit shall be allowed for an interruption of less than 30 seconds. The customer shall be credited for an interruption of 30 seconds or more as follows:

For two-point services, when monthly rates are applicable, the credit shall be at the rate of 1/8640 of the monthly charges for the service for each period of 5 minutes or major fraction thereof that the interruption continues.

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ACCESS SERVICE

- 2. General Regulations (Cont'd)
- 2.4 Payment Arrangements and Credit Allowances (Cont'd)
- 2.4.4 Credit Allowance for Service Interruptions (Cont'd)
- (B) Special Access Services (Cont'd)
 - (2) (Cont'd)
 - (b) For two-point services, when daily rates are applicable, the credit shall be at the rate of 1/288 of the daily charges for the service for each period of 5 minutes or major fraction thereof that the interruption continues.
 - (c) For multipoint services, when monthly rates are applicable, the credit shall be at the rate of 1/8640 of the monthly charges for each circuit termination, circuit mileage and optional features and functions that is inoperative for each period of 5 minutes or major fraction thereof that the interruption continues.
 - (d) For multipoint services, when daily rates are applicable, the credit shall be at the daily rate of 1/288 of the daily charges for each circuit termination, circuit mileage and optional features and functions that is inoperative for each period of 5 minutes or major fraction thereof that the interruption continues.
 - (e) For multipoint services, the credit for the monthly or daily charges includes the charges for the distribution amplifier only when the distribution amplifier is inoperative.
 - (f) When two or more interruptions occur during a period of 5 consecutive minutes, such multiple interruptions shall be considered as one interruption.
 - (3) For certain Special Access services (Wideband Digital, WD1-3; Digital Data Access, DA1-4; and High Capacity, HC1), any period during which the error performance is below that specified for the service will be considered as an interruption.

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ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.4 Credit Allowance for Service Interruptions (Cont'd)

(B) Special Access Services (Cont'd)

- (4) Except as noted, all Special Access Services will be eligible for a credit allowance for each occurrence of a service interruption period greater than 30 minutes. The maximum credit allowance will be \$200.00 for each out of service condition within the Telephone Company's facilities and will not exceed the monthly charge for the interrupted service. The credit allowance will not be applied more than once per calendar month. This credit allowance is applicable in all jurisdictions. The credit allowance is in addition to the credit allowance in 2.4.4(B)(1). A credit allowance will not be extended in accordance with conditions in 2.1.3 and 2.4.4(D) for repair of Telephone Company owned facilities.

The exceptions to this credit allowance are Program Audio Service - Daily Rates in 7.6.5, Video Services in 7.7, Individual Case Basis Services in 7.12 and Specialized Service Arrangements in 12.

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ACCESS SERVICE

- 2. General Regulations (Cont'd)
- 2.4 Payment Arrangements and Credit Allowances (Cont'd)
- 2.4.4 Credit Allowance for Service Interruptions (Cont'd)
- (C) Switched Access Service

For Switched Access Service, other than Entrance Facilities, Direct-Trunked Transport and Multiplexing, no credit shall be allowed for an interruption of less than 24 hours. The customer shall be credited for an interruption of 24 hours or more at the rate of 1/30 of any applicable monthly charge, assumed usage, or minimum monthly usage charge for each period of 24 hours or major fraction thereof that the interruption continues.

For Switched Access service interrupted by an NXX isolation a credit will be given the billed customer of record utilizing the following formula:

300 Minutes of Use X the appropriate switched access rate X the number of trunks out of service = the credit allowance

NXX isolation is defined as a situation whereby a customer in an NPA-NXX is unable to originate a call to the carrier network and/ or receive a call from the carrier network.

The credit will apply when an out of service condition of 30 minutes or more occurs within the Telephone Company's switched facilities. The credit allowance will not be applied more than once per calendar month. A credit allowance will not be extended in accordance with conditions in 2.1.3 and 2.4.4(D) for repair of Telephone Company owned facilities.

Switched Access Service Entrance Facilities, Direct-Trunked Transport and Multiplexing will be eligible for a credit allowance for each occurrence of a service interruption period greater than 30 minutes. The maximum credit allowance will be \$200.00 for each out of service condition within the Telephone Company's facilities. The credit allowance will not exceed the monthly charge for the interrupted service and will not be applied more than once per calendar month. This credit allowance is applicable in all jurisdictions. A credit allowance will not be extended in accordance with conditions in 2.1.3 and 2.4.4(D) for repair of Telephone Company owned facilities.

For Common Channel Signaling System 7 (CCS7) Access Service, described in Section 6.2.7, a credit allowance will be made for an interruption period of 30 minutes or more. The allowance will be calculated at the rate of 1/1440 of the monthly charge for the portion of the service affected, for each 30 minutes or major fraction thereof that the interruption continues.

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- 2. General Regulations (Cont'd)
- 2.4 Payment Arrangements and Credit Allowances (Cont'd)
- 2.4.4 Credit Allowance for Service Interruptions (Cont'd)
- (C) Switched Access Service (Cont'd)

Switched Access Service Entrance Facilities, Direct-Trunked Transport and Multiplexing will be eligible for a credit allowance for each occurrence of a service interruption period greater than 30 minutes. The maximum credit allowance will be \$200.00 for each out of service condition within the Telephone Company's facilities. The credit allowance will not exceed the monthly charge for the interrupted service and will not be applied more than once per calendar month. This credit allowance is applicable in all jurisdictions. A credit allowance will not be extended in accordance with conditions in 2.1.3 and 2.4.4(D) for repair of Telephone Company owned facilities.

For Common Channel Signaling System 7 (CCS7) Access Service, described in Section 6.2.7, a credit allowance will be made for an interruption period of 30 minutes or more. The allowance will be calculated at the rate of 1/1440 of the monthly charge for the portion of the service affected, for each 30 minutes or major fraction thereof that the interruption continues.

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ACCESS SERVICE2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(D) When a Credit Allowance Does Not Apply

- (1) No credit allowance will be made for:
- (2) Interruptions caused by the negligence of the customer.
- (3) Interruptions of a service due to the failure of equipment or systems provided by the customer or others.
- (4) Interruptions of service during any period in which the Telephone Company is not afforded access to the premises where the service is terminated.
- (5) Interruptions of service when the customer has released that service to the Telephone Company for maintenance purposes, to make rearrangements, or for the implementation of an order for a change in the service during the time that was negotiated with the customer prior to the release of that service. Thereafter, a credit allowance as set forth in (B) preceding applies.
- (6) Interruptions of a service which continue because of the failure of the customer to authorize replacement of any element of special construction, as set forth in CenturyTel Operating Companies Tariff FCC No. 5 for Special Construction. The period for which no credit allowance is made begins on the seventh day after the customer receives the Telephone Company's written notification of the need for such replacement and ends on the day after receipt by the Telephone Company of the customer's written authorization for such replacement.
- (7) Periods when the customer elects not to release the service of testing and/or repair and continues to use it on an impaired basis.
- (8) An interruption or a group of interruptions, resulting from a common cause, for amounts less than one dollar.
- (9) Periods when the Telephone Company must temporarily interrupt an EIS, as defined in Section 17, in order to prevent damage or disruption to the Telephone Company's network due to the customer's equipment.

For EIS elements, specified in Section 17, no credit allowance will be made.

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ACCESS SERVICE2. General Regulations (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.4 Credit Allowance for Service Interruptions (Cont'd)(E) Use of an Alternative Service Provided by the Telephone Company

Should the customer elect to use an alternative service provided by the Telephone Company during the period that a service is interrupted, the customer must pay the tariffed rates and charges for the alternative service used.

(F) Temporary Surrender of a Service

In certain instances, the customer may be requested by the Telephone Company to surrender a service for purposes other than maintenance, testing or activity relating to a service order. If the customer consents, a credit allowance will be granted. The credit allowance will be 1/440 of the monthly rate for each period of 30 minutes or fraction thereof that the service is surrendered. In no case will the credit allowance exceed the monthly rate for the service surrendered in any one monthly billing period.

2.4.5 Re-establishment of Service Following Fire, Flood or Other Occurrence(A) Nonrecurring Charges Do Not Apply

Charges do not apply for the re-establishment of service following a fire, flood or other occurrence attributed to an Act of God provided that:

- (1) The service is of the same type as was provided prior to the fire, flood or other occurrence.
- (2) The service is for the same customer.
- (3) The service is at the same location on the same premises.
- (4) The re-establishment of service begins within 60 days after Telephone Company service is available. (The 60 day period may be extended a reasonable period if the renovation of the original location on the premises affected is not practical within the allotted time period).

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ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.5 Re-establishment of Service Following Fire, Flood or Other Occurrence (Cont'd)

(B) Nonrecurring Charges Apply

Nonrecurring Charges apply for establishing service at a different location on the same premises or at a different premises pending re-establishment of service at the original location.

2.4.6 Title or Ownership Rights

The payment of rates and charges by Customers for the services offered under the provisions of this tariff does not assign, confer or transfer title or ownership rights to proposals or facilities developed or utilized, respectively, by the Telephone Company in the provision of such services.

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ACCESS SERVICE

- 2. General Regulations (Cont'd)
- 2.4 Payment Arrangements and Credit Allowances (Cont'd)
- 2.4.7 Access Services Provided by More Than One Telephone Company

The Telephone Company will perform the rating and billing of Access Services under this tariff where more than one Telephone Company is involved in the provision of Access Service as set forth in (A) or (B) following. The Single Company Billing arrangement as set forth in (A) following will be used for FGA and BSA-A Switched Access Services except where interconnection arrangements between the telephone companies involved permit the use of the Multiple Company Billing arrangement as set forth in (B) following. The Telephone Company will notify the customer of the billing arrangement when the customer orders FGA or BSA-A service. The Multiple Company Billing arrangement, as set forth in (B) following, will be used for all FGB, FGC, FGD, BSA-B, BSA-C, BSA-D, 800/877/888 Access, and 900 Access Switched Access Services and Special Access Services.

(A) Single Company Billing

The Telephone Company receiving the order from the customer as specified in 5.2(A) following will arrange to provide the service, determine the applicable charges and bill the customer for the entire service in accordance with its Access Services tariff.

(B) Multiple Company Billing

- (1) For access services subject to Multiple Company Billing, the customer will be billed in accordance with the Exchange Carrier Standards Association's Multiple Exchange Carrier Access Billing Guidelines (MECAB) and Multiple Exchange Carrier Ordering and Design Guidelines (MECOD). One of the following methods will be used:

Single Bill - The customer will receive a single bill for all access services provided by multiple Telephone Companies. The single bill will include all rate elements applicable to the access service provided under one billing account.

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ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.7 Access Services Provided by More Than One Telephone Company (Cont'd)

(B) Multiple Company Billing (Cont'd)

(1) Multiple Bill -The customer will receive a bill from each Telephone Company providing the access service. Multiple bills will include all charges applicable to the individual portion of the access service provided by each Telephone Company. Such bills will include the following information in accordance with the MECAB Guidelines:

- Billing Account Reference (BAR)
- Billing Account Cross Reference (BACR)
- Billing Account Number (BAN)
- End Office NPA/NXX or End Office CLLI Code
- Common EC Circuit Identifiers (Special Access)
- Billing Percentages as listed in NECA Tariff No. 4
- Percent Interstate Usage (PIU)
- Usage "from" and "through" dates

The choice of billing method shall be determined by the Telephone Companies involved. The Telephone Company will notify the customer which method applies when the customer orders access service and will provide the customer thirty days' notice in the event that the billing method is changed.

(2) For Switched Access Tandem-Switched Transport Services, the Telephone Company will determine the applicable charges as follows:

(a) Determine the distance in airlines miles using the V&H method set forth in National Exchange Carrier Association Tariff FCC No. 4, between the Telephone Company's end office and the customer's serving wire center, or between the Telephone Company access tandem and the end office if Direct-Trunked Transport is ordered directly to the Telephone Company access tandem.

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ACCESS SERVICE

2. General Regulations (Cont'd)

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.7 Access Services Provided by More Than One Telephone Company (Cont'd)

(B) Multiple Company Billing (Cont'd)

(2) (Cont'd)

- (b) The airline distance in miles developed in (a) will be multiplied by the Tandem-Switched Transport Facility rate times the number of access minutes of use times the billing percentage to determine the appropriate Local Transport charges. The billing percentage is that portion of local transport to be billed by each company and is mutually agreed upon by the Telephone Companies involved in providing Access Services to the customer. Billing percentages are listed in National Exchange Carrier Association Tariff FCC No. 4.
- (c) The total Local Transport charge shall be the Tandem-Switched Transport Facility charge as determined in (b) plus the Tandem-Switched Transport Termination rate times the number of access minutes of use times the number of terminations.

Where the Tandem-Switched Transport-Facility is provided by more than one telephone company, the Tandem-Switched Transport-Termination rate applies for the termination at the Telephone Company end of the Tandem-Switched Transport (i.e., the first point of switching or the end office serving the end user). The Switched Transport Termination rate will not apply when the Telephone Company is the intermediate provider of the Switched Transport Facility.

- (d) All other appropriate recurring and nonrecurring charges in each Telephone Company's access tariff are applicable. The Nonrecurring Charges for Switched Access, as set forth in 6.5.4, apply in full.
- (3) For Special Access Services and Switched Access Direct-Trunked Transport, the Telephone Company will determine the applicable charges as follows:
- (a) Determine the distance in airline miles using the V&H method set forth in National Exchange Carrier Association Tariff No. 4 between the locations involved; i.e., the serving wire center associated with a customer designated premise and an end office, or a Telephone Company hub, or two Telephone Company hubs, a hub to an end office, or a hub to a Telephone Company access tandem.

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ACCESS SERVICE

- 2. General Regulations (Cont'd)
- 2.4 Payment Arrangements and Credit Allowances (Cont'd)
- 2.4.7 Access Services Provided by More Than One Telephone Company (Cont'd)
- (B) Multiple Company Billing (Cont'd)
 - (3) (Cont'd)
 - (b) The airline distance in miles developed in (a) preceding will be multiplied by the Special Access Circuit Mileage-Per Mile or Switched Access Direct-Trunked Transport Mileage rate element times the billing percentage to determine the appropriate charges. The billing percentage is that portion of circuit mileage to be billed by each company involved in providing Access Services to the customer. Billing percentages are listed in National Exchange Carrier Association Tariff FCC No. 4.
 - (c) For Special Access, the total Circuit Mileage charges shall be the Circuit Mileage-Per Mile charge determined in (b) preceding plus the Circuit Mileage-Fixed charges. The Circuit Mileage-Fixed charge is always applied in full, once per circuit mileage facility, whether the Telephone Company provides one, or more than one, circuit mileage facility termination(s). The Circuit Mileage-Fixed rate does not apply when the Telephone Company provides an intermediate portion of a circuit mileage facility and no circuit mileage terminations.
 - (d) For Switched Access, the total Direct-Trunked Transport charges shall be the Direct-Trunked Transport Mileage charge determined in (b) preceding plus the Direct-Trunked Transport - Fixed charges. The Fixed charge is always applied in full, once per Direct-Trunked Transport facility whether the Telephone Company provides one, or more than one, facility termination(s). The Fixed charge does not apply when the Telephone Company provides an intermediate portion of a Direct-Trunked Transport facility and no terminations.
 - (e) All other appropriate recurring and nonrecurring charges in each Telephone Company's access tariff are applicable. The Special Access Nonrecurring Charge for circuit installation applies in full once per Circuit Termination provided by the Telephone Company.
 - (4) The Interconnection Charge for Switched Transport shall be billed by the Telephone Company in whose territory the end office is located.

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ACCESS SERVICE

- 2. General Regulations (Cont'd)
- 2.4 Payment Arrangements and Credit Allowances (Cont'd)
- 2.4.7 Access Services Provided by More Than One Telephone Company (Cont'd)
- (B) Multiple Company Billing (Cont'd)
 - (5) The shared trunk port for Tandem-Switched Transport shall be billed by the Telephone Company in whose territory the end office is located.
 - (6) For tandem routed trunks, the dedicated trunk port shall be billed by the Telephone Company owning the tandem. For end office direct routed trunks, the dedicated trunk port shall be billed by the Telephone Company owning the end office on a single bill, single tariff or multiple bill, multiple tariff meet point billing arrangement.
 - (7) The shared multiplexing charge will be assessed to the interexchange carrier by the Telephone Company owning the access tandem under the multiple bill, multiple tariff meet point billing option, and to the initial billing company, by the Telephone Company owning the access tandem, under the single bill, single tariff meet point billing option.

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ACCESS SERVICE2. General Regulations (Cont'd)2.5 Connections2.5.1 General

Equipment and Systems (i.e., terminal equipment, multiline terminating systems and communications systems) may be connected with Switched and Special Access Service furnished by the Telephone Company where such connection or interconnection is made in accordance with the provisions specified in Technical Reference Publication AS No. 1 and in 2.1.

2.5.2 Standard Access Service Connections

Access services are provided by means of wire, fiber optics, radio or any other suitable technology or a combination thereof. Special Access service connections are made directly or through a Telephone Company hub where bridging or multiplexing functions are performed. These connections can either be analog or digital.

2.5.3 Expanded Interconnection Service (EIS) - Fiber Optic

Fiber Optic EIS provides a customer with space and associated requirements such as power and environmental conditioning within or near a Telephone Company wire center or Telephone Company access tandem to locate certain fiber optic facilities and equipment, and an interconnection with certain Telephone Company provided facilities.

EIS will be provided subject to the regulations and rates and charges set forth in Section 17.

2.5.4 Expanded Interconnection Service (EIS) - Microwave

Microwave EIS provides a customer with space and associated requirements such as power and environmental conditioning within a Telephone Company wire center or Telephone Company access tandem to locate certain microwave facilities and equipment, and a connection to certain Telephone Company provided facilities.

Customer-provided microwave facilities, equipment and support structures may be located in, on or above the exterior walls and roof of Telephone Company wire center or Telephone Company access tandem. Such interconnection must be made in accordance with the provisions specified in 2.1. These interconnections will be provided subject to the regulations and rates and charges set forth in Section 17.

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ACCESS SERVICE2. General Regulations (Cont'd)2.6 Definitions

Certain terms used herein are defined as follows:

Access Area

The term "Access Area" denotes a specific calling area serviced by one or more Central Offices associated with the various Switched Access Services offered under this tariff. The size and configuration of the Access Area a customer obtains is dependant upon the Feature Group type and the specific characteristics of the Central Office or Telephone Company Access Tandem Network in which the connection is made.

Access Code

The term "Access Code" applies to Switched Access Service. It denotes a uniform seven digit code dialed by an end user to access an Interexchange Carrier's facilities. The five or seven digit FGD code has the form 101XXXX, and the seven digit FGB code has the form 950-XXXX.

Access Minutes

The term "Access Minutes" denotes that usage of exchange facilities in interstate or foreign service for the purpose of calculating chargeable usage. On the originating end of an interstate or foreign call, usage is measured from the time the originating end user's call is delivered by the Telephone Company to and acknowledged as received by the customer's facilities connected with the originating exchange. On the terminating end of an interstate or foreign call, usage is measured from the time the call is received by the end user in the terminating exchange. Timing of usage at both originating and terminating ends of an interstate or foreign call shall terminate when the calling or called party disconnects, whichever event is recognized first in the originating and terminating exchanges, as applicable.

Access Tandem

The term "Access Tandem" denotes a Telephone Company switching system that provides a concentration and distribution function for originating and/or terminating traffic between end offices and a customer's premises.

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ACCESS SERVICE2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Access Tandem Network

The term "Access Tandem Network" denotes the network of trunk groups that provide a concentration and distribution function for originating and/or terminating Switched Access traffic between a single Telephone Company access tandem and Telephone Company subtending end offices.

Add/Drop Multiplexing

The term "Add/Drop Multiplexing" denotes a multiplexing function that allows lower level signals to be added or dropped with the remaining traffic continuing through the network.

Agent

The term "Agent," as used in Section 8.5 of this tariff, is defined as that person or entity that the Telephone Company acknowledges as the possessor of authority to make decisions pertaining to instrument placement, subscription authorization, and access or usage control of Pay Telephone Service or, that person or entity duly authorized to act in that capacity by the owner of the premises.

Aggregator

The term "Aggregator" denotes any individual, partnership, association, joint-stock company, trust or corporation that, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for interstate telephone calls using a provider of operator services.

Answer Message

The term "Answer Message" denotes an SS7 message sent in the backward direction to indicate that the call has been answered.

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ACCESS SERVICE2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Answer/Disconnect Supervision

The term "Answer/Disconnect Supervision" denotes the transmission of the switch trunk equipment supervisory signal (off-hook or on-hook) to the customer's point of termination as an indication that the called party has answered or disconnected.

Attenuation Distortion

The term "Attenuation Distortion" denotes the difference in loss at specified frequencies relative to the loss at 1004 Hz, unless otherwise specified.

Balance (100 Type) Test Line

The term "Balance (100 Type) Test Line" denotes an arrangement in an end office which provides for balance and noise testing.

Basic Service Element

The term "Basic Service Element (BSE)" denotes an unbundled service option available only with Basic Serving Arrangements.

Basic Serving Arrangement

The term "Basic Serving Arrangement (BSA)" denotes a category of Switched Access Service differentiated by technical characteristics, e.g., line side versus trunk side connection at the Telephone Company's first point of switching.

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ACCESS SERVICE2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Bit

The term "Bit" denotes the smallest unit of information in the binary system of notation.

Business Day

The term "Business Day" denotes the times of day that a company is open for business. Generally, in the business community, these are 8:00 or 9:00 A.M. to 5:00 or 6:00 P.M., respectively, with an hour for lunch, Monday through Friday, resulting in a standard forty (40) hour work week. However, Business Day hours for the Telephone Company may vary based on company policy, union contract and location. To determine such hours for an individual company, or company location, contact the issuing officer at the address shown on Title Page 1.

Busy Hour Minutes of Capacity (BHMC)

The term "Busy Hour Minutes of Capacity (BHMC)" denotes the customer specified maximum amount of Switched Access Service access minutes the customer expects to be handled in an end office switch during any hour in an 8:00 A.M. to 11:00 P.M. period for the Switched Access Arrangement ordered. This customer furnished BHMC quantity is the input data the Telephone Company uses to determine the number of transmission paths or facility requirements for the Switched Access Arrangement ordered.

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ACCESS SERVICE2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Call

The term "Call" denotes a customer attempt for which the complete address code (e.g., 0-, 911, or 10 digits) is provided to the serving dial tone office.

Carrier or Common Carrier

See Interexchange Carrier.

Carrier Identification Code

The term "Carrier Identification Code (CIC)" denotes the uniform access code associated with a specific Interexchange Carrier.

Carrier Identification Parameter

The term "Carrier Identification Parameter (CIP)" denotes a field in the SS7 Initial Address Message (IAM) that identifies and transmits the CIC information in a forward direction to an IC customer.

CCS

The term "CCS" denotes a hundred call seconds, which is a standard unit of traffic load that is equal to 100 seconds of usage or capacity of a group of servers (e.g., trunks).

Cellular Mobile Carrier (CMC)

The term "Cellular Mobile Carrier (CMC)" denotes a Common Carrier authorized by the Federal Communications Commission to provide cellular mobile radio telecommunications services.

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ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Central Office

The term "Central Office" denotes a local Telephone Company switching system where Telephone Exchange Service customer station loops are terminated for purposes of interconnection to each other and to trunks.

Central Office Prefix

The term "Central Office Prefix" denotes the first three digits (NXX) of the seven digit telephone number assigned to a customer's Telephone Exchange Service when dialed on a local basis.

Centralized Automatic Reporting on Trunks Testing

The term "Centralized Automatic Reporting on Trunks Testing" denotes a type of testing which includes the capacity for measuring operational and transmission parameters.

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ACCESS SERVICE2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Channel Service Unit

The term "Channel Service Unit" denotes customer premises equipment which performs one or more of the following functions: termination of a digital facility, regeneration of digital signals, detection and/or correction of signal format error, and remote loop back.

Channelize

The term "Channelize" denotes the process of multiplexing-demultiplexing wider bandwidth or higher speed channels into narrow band-width or lower speed channels.

Circuit(s)

The term "Circuit(s)" denotes an electrical or photonic, in the case of fiber optic-based transmission systems, communications path between two or more points of termination.

Circuit Code

The term "Circuit Code" denotes the service class routing of an SS7 call that indicates the interexchange carrier trunk group to which the traffic will be routed (e.g., 0+, 0-, 500, 900, etc.)

C-Message Noise

The term "C-Message Noise" denotes the frequency weighted average noise within an idle voice channel. The frequency weighing, called C-message, is used to simulate the frequency characteristic of the 500-type telephone set and the hearing of the average subscriber.

C-Notched Noise

The term "C-Notched Noise" denotes the Gmessage frequency weighted noise on a voice channel with a holding tone, which is removed at the measuring end through a notch (very narrow band) filter.

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ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Coin Station

The term "Coin Station" denotes a location where Telephone Company equipment is provided in a public or semipublic place where Telephone Company customers can originate telephone communications and pay the applicable charges by inserting coins into the equipment.

Concatenated

The term "Concatenated" denotes the linking together of various data structures, e.g., two bandwidths joined to form a single bandwidth.

Common Channel Signaling System 7 Network (CCS7)

The term "Common Channel Signaling System 7 Network (CCS7)" denotes a dedicated out-of-band signaling network which utilizes Signaling System 7 (SS7) protocol to provide call handling and data base access services.

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ACCESS SERVICE2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Common Line

The term "Common Line" denotes a line, trunk, pay telephone line or other facility provided under the general and/or local exchange service tariffs of the Telephone Company, terminated on a central office switch. A common line-residence is a line or trunk provided under the residence regulations of the general and/or local exchange service tariffs. A common line-business is a line provided under the business regulations of the general and/or local exchange service tariffs.

Communications System

The term "Communications System" denotes channels and other facilities which are capable of communications between terminal equipment provided by other than the Telephone Company.

Customer(s)

The term "Customer(s)" denotes any individual, partnership, association, joint-stock company, trust corporation, or governmental entity or other entity which subscribes to the services offered under this tariff.

Data Transmission (107 Type) Test Line

The term "Data Transmissions (107 Type) Test Line" denotes an arrangement which provides for a connection to a signal source which provides test signals for one-way testing of data and voice transmission parameters.

Decibel

The term "Decibel" denotes a unit used to express relative differences in power, usually between acoustic or electric signals, equal to ten (10) times the common logarithm of the ratio of two signal powers.

Decibel Reference Noise C-Message Weighting

The term "Decibel Reference Noise C-Message Weighting" denotes noise power measurements with C-Message Weighting in decibels relative to a reference 1000 Hz tone of 90 dB below 1 milliwatt.

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ACCESS SERVICE2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Decibel Reference Noise C-Message Referenced to 0

The term "Decibel Reference Noise C-Message Referenced to 0" denotes noise power in "Decibel Reference Noise C-Message Weighing" referred to or measured at a zero transmission level point.

Dual Tone Multifrequency Address Signaling

The term "Dual Tone Multifrequency Address Signaling" denotes a type of signaling that is an optional feature of Switched Access Feature Group A and BSA-A. It may be utilized when Feature Group A or BSA-A is being used in the terminating direction (from the point of termination with the customer to the local exchange and office). An office arranged for Dual Tone Multifrequency Signaling would expect to receive address signals from the customer in the form of Dual Tone Multifrequency signals.

Echo Control

The term "Echo Control" denotes the control of reflected signals in a telephone transmission path.

Echo Path Loss

The term "Echo Path Loss" denotes the measure of reflected signal at a 4wire point of interface without regard to the send and receive Transmission Level Point.

Echo Return Loss

The term "Echo Return Loss" denotes a frequency weighted measure of return loss over the middle of the voiceband (approximately 500 to 2500 Hz), where talker echo is most annoying.

Effective 2-Wire

The term "Effective 2-Wire" denotes a condition which permits the simultaneous transmission in both directions over a channel, but it is not possible to insure independent information transmission in both directions. Effective 2wire channels may be terminated with 2-wire or 4-wire interfaces.

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ACCESS SERVICE2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Effective 4-Wire

The term "Effective 4Wire" denotes a condition which permits the simultaneous independent transmission of information in both directions over a channel. The method of implementing effective 4-wire transmission is at the discretion of the Telephone Company (physical, time domain, frequency-domain separation or echo cancellation techniques). Effective 4-wire channels may be terminated with a 2wire interface at the customer's premises. However, when terminated 2-wire, simultaneous independent transmission cannot be supported because the two wire interface combines the transmission paths into a single path.

End Office Switch

The term "End Office Switch" denotes a local Telephone Company switching system where Telephone Exchange Service customer station loops are terminated for purposes of interconnection to each other and to trunks. Included may be Remote Switching Modules and Remote Switching Systems served by a host office in a different wire center.

End User

The term "End User" denotes any customer of interstate or foreign telecommunications service that is not a carrier, except that a carrier shall be deemed to be an "end user" to the extent that such carrier uses a telecommunications service for administrative purposes, without making such service available to others, directly or indirectly.

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ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Entry Switch

See First Point of Switching.

Envelope Delay Distortion

The term "Envelope Delay Distortion" denotes a measure of the linearity of the phase versus frequency of a channel.

Equal Level Echo Path Loss

The term "Equal Level Echo Path Loss" (ELEPL) denotes the measure of Echo Path Loss (EPL) at a 4-wire interface which is corrected by the difference between the send and receive Transmission Level Point (TLP). [ELEPL = TLP (send) + TLP (receive)]

Exchange

The term "Exchange" denotes a unit generally smaller than a local access and transport area, established by the Telephone Company for the administration of communications service in a specified area which usually embraces a city, town or village and its environs. It consists of one or more central offices together with the associated facilities used in furnishing communications service within the area. One or more designated exchanges comprise a given local access and transport area.

Existing Suitable Space

The term "Existing Suitable Space" denotes a space in which ac/dc power, heat and air conditioning, battery and generator back-up power, and other requirements necessary for provision of wire center or access tandem equipment currently exists.

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ACCESS SERVICE2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Exit Message

The term "Exit Message" denotes an SS7 message sent to an end office by the Telephone Company tandem switch to mark the Connect Time when the Telephone Company's tandem switch sends an Initial Address Message to a customer.

Expected Measured Loss

The term "Expected Measured Loss" denotes a calculated loss which specifies the end-to-end 1004-Hz loss on a terminated test connection between two readily accessible manual or remote test points. It is the sum of the inserted connection loss and test access loss including any test pads.

Extended Area Service

The term "Extended Area Service" denotes a telephone exchange service in which a customer in one exchange can call a local number in another exchange that is part of the extended area without paying a toll charge.

Facility

The term "Facility" denotes generically the various transmission media used for the transmission of telecommunications service. This included, but is not limited to, cable (copper pair, coaxial and fiber optic) and microwave radio equipment.

Field Identifier

The term "Field Identifier" denotes two to four characters that are used on service orders to convey specific instructions. Field Identifiers may or may not have associated data. Selected Field Identifiers are used in Telephone Company billing systems to generate nonrecurring charges.

First Come - First Served

The term "First Come - First Served" denotes a procedure followed by the Telephone Company to process fully completed Access Orders according to the sequence in which they are received.

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ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

First Point of Switching

The term "First Point of Switching" denotes the first Telephone Company location at which switching occurs on the terminating path of a call proceeding from the customer premises to the terminating end office and, at the same time, the last Telephone Company location at which switching occurs on the originating path of a call proceeding from the originating end office to the customer premises.

Flexible Automatic Number Identification (FLEX ANI)

The term "Flexible Automatic Number Identification" denotes an optional feature or Basic Service Element that provides additional values for the information indicator digits available with the ANI feature on originating calls. These additional digits identify the type of line that is originating the call for billing, screening and routing purposes.

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2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Frame

The term "Frame" denotes a group of data bits, in specific format, with a flag at either end to indicate the beginning and end of the frame. The defined format enables network equipment to recognize the meaning and purpose of specific bits.

Frequency Shift

The term "Frequency Shift" denotes the change in the frequency of a tone as it is transmitted over a channel.

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ACCESS SERVICE2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Grandfathered

The term "Grandfathered" denotes Terminal Equipment, Multiline Terminating Systems and Protective Circuitry directly connected to the facilities utilized to provide services under the provisions of this tariff, and which are considered grandfathered under Part 68 of the F.C.C.'s Rules and Regulations.

Host Office

The term "Host Office" denotes an electronic switching system which provides call processing capabilities for one or more Remote Switching Modules or Remote Switching Systems.

Immediately Available Funds

The term "Immediately Available Funds" denotes a corporate or personal check drawn on a bank account and funds which are available for use by the receiving party on the same day on which they are received and include U.S. Federal Reserve bank wire transfers, U.S. Federal Reserve notes (paper cash), U.S. coins, U.S. Postal Money Orders and New York Certificates of Deposit.

Impedance Balance

The term "Impedance Balance" denotes the method of expressing Echo Return Loss and Singing Return Loss at a 4-wire interface whereby the gains and/or loss of the 4 wire portion of the transmission path, including the hybrid, are not included in the specification.

Impulse Noise

The term "Impulse Noise" denotes any momentary occurrence of the noise on a channel over a specified level threshold. It is evaluated by counting the number of occurrences which exceed the threshold.

Individual Case Basis

The term "Individual Case Basis" denotes a condition in which the regulations, if applicable, rates and charges for an offering under the provisions of this tariff are developed based on the circumstances in each case.

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ACCESS SERVICE2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Initial Address Message (IAM)

The term "Initial Address Message (IAM)" denotes an SS7 message sent in the forward direction to initiate trunk set up with the busying of an outgoing trunk which carries the information about that trunk along with other information relating to the routing and handling of the call to the next switch.

Inserted Connection Loss

The term "Inserted Connection Loss" denotes the 1004 H2 power difference (in dB) between the maximum power available at the originating end and the actual power reaching the terminating end through the inserted connection.

Interconnection

The term "Interconnection" denotes the termination of a customer's basic transmission facilities, including optical terminating equipment and multiplexers at or near Telephone Company wire center or Telephone Company access tandem. Interconnection may be provided as either physical or virtual.

Interconnection Point

The term "Interconnection Point" denotes physical EIS arrangements as the point where the customer-owned cable facilities connect to the Telephone Company termination equipment. The interconnection point for virtual EIS arrangements is the demarcation between ownership of the cable facilities.

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ACCESS SERVICE2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Interexchange Carrier (IC) or Interexchange Common Carrier

The terms "Interexchange Carrier" (IC) or "Interexchange Common Carrier" denotes any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged for hire in interstate or foreign communications by wire or radio, between two or more exchanges.

Intermodulation Distortion

The term "Intermodulation Distortion" denotes a measure of the nonlinearity of a channel. It is measured using four tones, and evaluating the ratios (in dB) of the transmitted composite four-tone signal power to the second-order products of the tones (R2), and the third-order products of the tones (R3).

Interstate Communications

The term "Interstate Communications" denotes both interstate and foreign communications.

Intrastate Communications

The term "Intrastate Communications" denotes any communications within a state subject to oversight by a state regulatory commission as provided by the laws of the state involved.

Line Side Connection

The term "Line Side Connection" denotes a connection of a transmission path to the line side of a local exchange switching system.

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ACCESS SERVICE

2. General Regulations (Cont'd)

2 .6 Definitions (Cont'd)

Local Access and Transport Area

The term "Local Access and Transport Area" (LATA) denotes a geographic area established by the Telephone Company for the provision and administration of its communications service. It encompasses one or more Telephone Company designated exchanges which are configured in relative proximity to one another and may be reconfigured by the Telephone Company in the normal operation of its business. As used herein, the term LATA refers only to these Telephone Company designated exchanges and does not necessarily have any predetermined association with the term LATA used by other exchange carriers.

Logical Channel

The term "Logical Channel" denotes a communication channel which allows two-way simultaneous transmission of data packets through the network. No circuit capability is preassigned to a logical channel. Capacity is made available as the data is transmitted. Each virtual connection utilizes one logical channel.

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ACCESS SERVICE

2. General Regulations (Cont'd)

2 .6 Definitions (Cont'd)

Loop Around Test Line

The term "Loop Around Test Line" denotes an arrangement utilizing a Telephone Company central office to provide a means to make certain two-way transmission tests on a manual basis. This arrangement has two central office terminations, each reached by means of separate telephone numbers and does not require any specific customer premises equipment. Equipment subject to this test arrangement is at the discretion of the customer.

Loss Deviation

The term "Loss Deviation" denotes the variation of the actual loss from the designed value.

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ACCESS SERVICE2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Message

The term "Message" denotes a "call" as defined preceding.

Milliwatt (102 Type) Test Line

The term "Milliwatt (102 Type) Test Line" denotes an arrangement in an end office which provides a 1004 Hz tone at 0 dBm0 for one-way transmission measurements towards the customer's premises from the Telephone Company end office.

Mobile Telephone Switching Office (MTSO)

The term "Mobile Telephone Switching Office (MTSO)" denotes a Cellular Mobile Carrier (CMC) Switching System that is used to originate or terminate calls on the CMC network, or originate or terminate calls between the CMC and the public switched telephone network.

Network Control Signaling

The term "Network Control Signaling" denotes the transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charge signals), address signaling (e.g., dialing), calling and called number identifications, rate of flow, service selection error control and audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of the telecommunications system.

Node

The term "Node" denotes a SONET ring service element that designates either a customer designated location or a Telephone Company wire center location on the SONET ring. It also denotes the location/address of where a channelized service originates or terminates on a ring.

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2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Nonsynchronous Test Line

The term "Nonsynchronous Test Line" denotes an arrangement in step-by-step end offices which provides operational tests which are not as complete as those provided by the synchronous test lines, but can be made more rapidly.

North American Numbering Plan

The term "North American Numbering Plan" denotes a three digit area (Numbering Plan Area) code and a seven-digit telephone number made up of a three-digit Central office code plus a four-digit station number.

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ACCESS SERVICE2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Off-hook

The term "off-hook" denotes the active condition of Switched Access or a Telephone Exchange Service Line.

On-hook

The term "On-hook" denotes the idle condition of Switched Access or a Telephone Exchange Service line.

Open Circuit Test Line

The term "Open Circuit Test Line" denotes an arrangement in an end office which provides an ac circuit termination of a trunk or line by means of an inductor of several Henries.

Optical Carrier Rate (OC-N)

The term "OC-N" denotes an Optical Networking transmission signal, speed, line rate, commonly referred to as follows:

<u>OC-N Rate</u>	<u>Bandwidth Capacity</u>
OC-1	51.84 Mbps
OC-3	155.52 Mbps
OC-12	622.08 Mbps
OC-24	1.25 Gbps
OC-48	2.488 Gbps

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ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Originating Direction

The term "Originating Direction" denotes the use of access service for the origination of calls from an End User Premises to an IC Premises.

OZZ Code

The term "OZZ Code" denotes the service class routing code of a multifrequency (MF) call that indicates the interexchange carrier trunk group to which the traffic will be routed (e.g., 0+, 0-, 500, 900, etc.).

Payload

The term "Payload" denotes the portion of the SONET signal available to carry service signals such as DS0, DS1, and DS3.

Pay Telephone

The term "Pay Telephone" denotes Telephone Company provided instruments and related facilities that are available to the general public for public convenience and necessity, including public and semipublic telephones, and coinless telephones.

Phase Jitter

The term "Phase Jitter" denotes the unwanted phase variations of a signal.

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ACCESS SERVICE2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Physical EIS

The term "Physical EIS" denotes an offering that enables customers to place equipment needed to terminate basic transmission facilities, including optical terminating equipment and multiplexers, within or upon the Telephone Company's wire center or Telephone Company access tandem buildings, use such equipment to connect customer's fiber optic systems or microwave radio transmission facilities (where reasonably feasible) with the local exchange carrier's equipment and facilities used to provide interstate switched and special access services.

Plant Test Date

The term "Plant Test Date" denotes the date on which installation is completed and the Telephone Company to customer testing can begin.

Point of Termination

The term "Point of Termination" denotes the point of demarcation at a customer-designated premises at which the Telephone Company's responsibility for the provision of Access Service ends.

Premises

The term "Premises" denotes a building or buildings on continuous property (except Railroad Right-of-Way, etc.) not separated by a public highway.

Release Message

The term "Release Message" denotes an SS7 Message sent in either direction to indicate that a specific circuit is being released.

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ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

Remote Switching Modules and/or Remote Switching Systems

The term "Remote Switching Modules and/or Remote Switching Systems" denotes remotely controlled electronic end office switches which obtain their call processing capability from an ESS-type Host Office. The Remote Switching Modules and/or Remote Switching Systems cannot accommodate direct trunks to an IC.

Return Loss

The term "Return Loss" denotes a measure of the similarity between the two impedances at the junction of two transmission paths. The higher the return loss, the higher the similarity.

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ACCESS SERVICE2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Registered Equipment

The term "Registered Equipment" denotes the customer's premises equipment which complies with and has been approved within the Registration Provisions of Part 68 of the FCC's Rules and Regulations.

Service Control Point

The term "Service Control Point (SCP)" denotes an SS7 network control interface element between the Telephone Company's SS7 network and one or more data bases.

Service Switching Point (SSP)

The term "Service Switching Point" (SSP) denotes a signal point equipped with the ability to halt call process, formulate and send a SS7 query to a remote location and route the call based on information contained in the response.

Serving Wire Center

That Telephone Company designated wire center serving the customer's designated premises and used for mileage measurement to determine local transport or circuit mileage charges for Access Service.

Seven Digit Manual Test Line

The term "Seven Digit Manual Test Line" denotes an arrangement which allows the Customer to select balance, milliwatt and synchronous test lines by manually dialing a seven digit number over the associated access connection.

Shortage of Facilities or Equipment

The term "Shortage of Facilities or Equipment" denotes a condition which occurs when the Telephone Company does not have appropriate cable, switching capacity, bridging or, multiplexing equipment, etc., necessary to provide the Access service requested by the customer.

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ACCESS SERVICE2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Short Circuit Test Line

The term "Short Circuit Test Line" denotes an arrangement in an end office which provides for an ac short circuit termination of a trunk or line by means of a capacitor of at least four microfarads.

Signal-to-C-Notched Noise Ratio

The Term "Signal-to-C-Notched Noise Ratio" denotes the ratio in dB of a test signal to the corresponding C-Notched Noise.

Signaling Point

The term "Signaling Point (SP)" denotes an SS7 network interface element capable of originating and/or terminating SS7 messages.

Signaling System 7 (SS7)

The term "Signaling System 7 (SS7)" denotes the layered protocol used for standardized common channel signaling in the United States.

Signal Transfer Point (STP)

The term "Signal Transfer Point (STP)" denotes a packet switch which provides access to the Telephone Company's SS7 network and performs SS7 message signal routing and screening. The technical interface specifications, transmission specifications, and diversity requirements for interconnecting to the Telephone Company's SS7 network at the STP are as described in Bellcore Technical Reference Publication TR-TSV-000905.

Signal Transfer Point (STP) Port

The term "Signal Transfer Point (STP) Port" denotes the physical point of termination and interconnection to the STP.

Singing Return Loss

The term "Singing Return Loss" denotes the frequency weighted measure of return loss at the edges of the voiceband (200 to 500 Hz and 2500 to 3200 Hz), where singing (instability) problems are most likely to occur.

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ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

SONET

The term "SONET" (Synchronous Optical Network) denotes a family of fiber optic transmission bit rates starting at 51.84 Mbps, designed to provide the flexibility needed to transport many digital signals with different capacities.

Statistical Multiplexing

The term "Statistical Multiplexing" denotes a technique in which timeslots are dynamically allocated on the basis of need rather than being predetermined. The data is typically transmitted on a first come, first served basis.

Subtending End Office of the Telephone Company Access Tandem

The term "Subtending End Office of the Telephone Company Access Tandem" denotes an end office that has final trunk group routing through the Telephone Company access tandem.

Synchronous Test Line

The term "Synchronous Test Line" denotes an arrangement in an end office which performs marginal operational tests of supervisory and ring-tripping functions equivalent information needed to perform tandem switching functions.

Synchronous Transport Signal (STS)

STS-1 has the capacity to transport up to twenty-eight (28) DS1s or one (1) DS3.

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ACCESS SERVICE2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Terminating Direction

The term "Terminating Direction" denotes the use of Access Service for the completion of calls from an IC premises to an End User Premises.

Transmission Measuring (105 Type) Test Line/Responder

The term "Transmission Measuring (105 Type) Test Line/Responder" denotes an arrangement in an end office which provides far-end access to a responder and permits two-way loss and noise measurements to be made on trunks from a near end office.

Transmission Path

The term "Transmission Path" denotes an electrical path capable of transmitting signals within the range of the service offering, e.g., a voice grade transmission path is capable of transmitting voice frequencies within the approximate range of 300 to 3000 Hz. A transmission path is comprised of physical or derived facilities consisting of any form or configuration of plant typically used in the telecommunications industry.

Trunk

The term "Trunk" denotes a communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

Trunk Group

The term "Trunk Group" denotes a set of trunks which are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are interchangeable.

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ACCESS SERVICE2. General Regulations (Cont'd)2.6 Definitions (Cont'd)Trunk Side Connection

The term "Trunk Side Connection" denotes the connection of a transmission path to the trunk side of a local exchange switching system.

Two-Wire to Four-Wire Conversion

The term "Two-Wire to Four-Wire Conversion" denotes an arrangement which converts a four-wire transmission path to a two-wire transmission path to allow a four-wire facility to terminate to a two-wire entity (e.g., a central office switch).

Uniform Service Order Code

The term "Uniform Service Order Code" denotes a three or five character alphabetic, numeric, or an alphanumeric code that identifies a specific item of service or equipment. Uniform Service Order Codes are used in the Telephone Company billing system to generate recurring rates and nonrecurring charges.

V&H Coordinates

The term "V and H Coordinates Method" denotes a method of computing airline miles between two points by utilizing an established formula which is based on the vertical and horizontal coordinates of the two points.

Virtual EIS

The term "Virtual EIS" denotes an offering that enables customers to designate or specify equipment needed to terminate basic transmission facilities, including optical terminating equipment and multiplexers, to be located within or upon the Telephone Company's wire center or Telephone Company's access tandem buildings, and dedicated to such customer's use.

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ACCESS SERVICE

2. General Regulations (Cont'd)

2.6 Definitions (Cont'd)

WATS Serving Office

"WATS Serving Office" denotes a Telephone Company switching office capable of performing the optional screening functions used in Combined Access Service Arrangements.

Wire Center

The term "Wire Center" denotes (1) a building in which one or more central offices, including end office switches, used for the provision of Telephone Exchange Services, are located, or (2) in the case of a centralized Telephone Company equal access tandem arrangement, a building in which Telephone Company access facilities are located for purposes of interconnection to customer premises.

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ACCESS SERVICE3. Carrier Common Line Access Service

The Telephone Company will provide Carrier Common Line Access Service (Carrier Common Line Access) to customers in conjunction with Switched Access Service provided in Section 6. of this tariff.

The Switched Access Service associated with Carrier Common Line Access shall be ordered by the customer in accordance with regulations set forth in Section 5 following.

3.1

General Description

Carrier Common Line Access provides for the use of end users' Telephone Company provided common lines by customers for access to such end users to furnish Interstate Communications at rates and charges set forth in 3.7.1 following. The customer facilities at the premises of the ordering customer shall provide the necessary on-hook and off-hook supervision.

Premium Access is (1) Switched Access Service provided to customers under this tariff which furnish interstate MTS/WATS, (2) Switched Access Service in an end office converted to equal access.

Non Premium Access is Switched Access Service provided in an end office not yet converted to equal access to customers that do not furnish interstate MTS/WATS.

A Special Access Surcharge will apply to interstate special access service provided by the Telephone Company to a customer, in accordance with rates and regulations as set forth in 7.2.1(E) following.

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ACCESS SERVICE3. Carrier Common Line Access Service (Cont'd)3.2 Limitations3.2.1 Exclusions

Neither a telephone number nor detail billing are provided with Carrier Common Line Access. Additionally, directory listings and intercept arrangements are not included in the rates and charges for Carrier Common Line Access.

3.2.2

Access Groups

All line side connections provided in the same access group will be limited to the same features and operating characteristics. All trunk side connections provided in the same access group will be limited to the same features and operating characteristics.

3.2.3

Switched Access Interface Arrangements (WATS Access Lines)

Where Switched Access Services are connected with Special Access Services [Switched Access Interface Arrangements as set forth in 6.3.2(T) following] at Telephone Company Designated WATS Serving Offices for the provision of WATS or WATS-type Services, Switched Access Service minutes which are carried on that end of the service (i.e., originating minutes for outward WATS and WATS-type services and terminating minutes for inward WATS and WATS-type services) shall not be assessed Carrier Common Line Access per minute charges with the following exception. Carrier Common Line Access per minute charges shall apply when FGA, FGB, BSA-A or BSA-B switched access is ordered from a non equal access telephone company office that does not have measurement capabilities and the assumed average access minutes, as set forth in 6.5.5(G) following are used.

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ACCESS SERVICE3. Carrier Common Line Access Service (Cont'd)3.3 Determination of Usage Subject to Carrier Common Line Access Charges

Except as set forth herein, all Switched Access Service provided to the customer will be subject to Carrier Common Line Access charges.

3.3.1 Determination of Jurisdiction

The Switched Access Service provided by the Telephone Company includes the Switched Access Service provided for both interstate and intrastate communications. When the customer reports interstate and intrastate use of Switched Access Service, the associated Carrier Common Line Access used by the customer for interstate will be determined as set forth in 3.6.4 following (Percentage Interstate Use-PIU).

3.3.2 Case Involving Usage Recording By the Customer

Where FGC or BSA-C end office switching is provided without Telephone Company recording and the customer records minutes of use used to determine Carrier Common Line Access charges (i.e., Feature Group C or BSA-C operator, and calls such as operator-DDD, operator-person, collect, credit-card, third number and/or other like calls), the customer shall furnish such minutes of use detail to the Telephone Company in a timely manner. If the customer does not furnish the data, the customer shall identify all Switched Access Services which could carry such calls in order for the Telephone Company to accumulate the minutes of use through the use of special Telephone Company measuring and recording equipment.

3.3.3 Local Exchange Access and Enhanced Services Exemption

Where access to the local exchange is required to provide a customer service (e.g., MTS/WATS-type, telex, Data, etc.) that uses a resold private line service, Switched Access Service Rates and Regulations, as set forth in Section 6. following will apply, except when such access to the local exchange is required for the provision of an enhanced service. Carrier Common Line Access rates and charges as set forth in 3.7.1 following apply in accordance with the resale rate regulations as set forth in 3.4.4 following.

3.3.4 Common Channel Signaling System 7 (CCS7) Access Service

Carrier Common Line charges do not apply to CCS7 Access Service as described in Section 6.2.7.

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ACCESS SERVICE

- 3. Carrier Common Line Access Service (Cont'd)
- 3.4 Resold Services
- 3.4.1 Scope

Where the customer is reselling MTS and/or MTS-type service(s) on which the Carrier Common Line and Switched Access charges have been assessed, the customer may, at the option of the customer, obtain FGA, FGB, FGD, BSA-A, BSA-B or BSA-D Switched Access Service under this tariff as set forth in Section 6. following for originating and/or terminating access in the local exchange. Such access group arrangements whether single lines or trunks or multiline hunt groups or trunk groups will have Carrier Common Line Access charges applied as set forth in 3.7.1 following in accordance with the resale rate regulations set forth in 3.4.4 following. For purposes of administering this provision:

Resold interstate terminating MTS and MTS-type service(s) shall include collect calls, third number calls and credit card calls where the reseller pays the underlying carrier's service charges; and shall not include intrastate minutes of use.

Resold interstate originating MTS and MTS-type service(s) shall not include collect, third number, credit card or intrastate minutes of use.

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ACCESS SERVICE3. Carrier Common Line Access Service (Cont'd)3.4 Resold Services (Cont'd)3.4.2 Customer Obligation Concerning the Resale of MTS and MTS-Type Services

When the customer is reselling MTS and/or MTS-type service as set forth in 3.4.1 preceding, the customer will be charged Carrier Common Line Access charges in accordance with the resale rate regulations as set forth in 3.4.4 following if the customer or the provider of the MTS service furnishes documentation of the MTS usage and/or the customer furnishes documentation of the MTS/type usage. Such documentation supplied by the customer shall be supplied each month and shall identify the involved resold MTS and/or MTS-type services.

The monthly period used to determine the minutes of use for resold MTS and/or MTS-type service(s) shall be the most recent monthly period for which the customer has received a bill for such resold service(s). This information shall be delivered to the Telephone Company, at a location specified by the Telephone Company, no later than 15 days after the bill date shown on the resold MTS and/or MTS-type service bill. If the required information is not received by the Telephone Company, the previously reported information, as described preceding, will be used for the next two months. For any subsequent month, no allocation or credit will be made until the required documentation is delivered to the Telephone Company by the customer.

3.4.3 Resale Documentation Provided By the Customer

When the customer utilizes Switched Access Service as set forth in 3.4.2 preceding, the Telephone Company may request a certified copy of the customer's resold MTS or MTS-type usage billing from either the customer or the provider of the MTS-type Service. Request for billing will relate back no more than 12 months prior to the current billing period.

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ACCESS SERVICE3. Carrier Common Line Access Service (Cont'd)3.4 Resold Services (Cont'd)3.4.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services

When the customer is provided an access group or BSA to be used in conjunction with the resale of MTS and/or MTS-type services as set forth in 3.4.1 preceding, subject to the limitations as set forth in 3.2 preceding, and the billing entity receives the usage information required as set forth in 3.4.2 preceding, to calculate the adjustment of Carrier Common Line Access charges the customer will be billed as set forth in (D), (E), or (F) following, depending upon, respectively, whether the usage is from non equal access offices, equal access offices or a combination of the two.

(A) Apportionment and Adjustment of Resold Minutes of Use

When the customer is provided with more than one access group or BSA in a LATA in association with the resale of MTS and/or MTS-type services, the resold minutes of use will be apportioned as follows:

(1) Originating Services

The Telephone Company will apportion the resold originating MTS and/or MTS-type services and originating minutes of use for which the resale credit adjustment applies, among the access groups or BSA. Such apportionment will be based on the relationship of the originating usage for each access group or BSA to the total originating usage for all access groups or BSA in the LATA. For purposes of administering this provision:

Resold originating MTS and/or MTS-type services minutes shall be only those attributable to interstate originating MTS and/or MTS-type minutes and shall not include collect, third number, credit card or intrastate minutes of use.

The resale credit adjustment shall apply for resold originating MTS and MTS-type services and minutes of use, provided Carrier Common Line and Switched Access Charges have been assessed on such services.

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ACCESS SERVICE

- 3. Carrier Common Line Access Service (Cont'd)
- 3.4 Resold Services (Cont'd)
- 3.4.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Cont'd)
- (2) Terminating Services

The Telephone Company will apportion the resold terminating MTS and/or MTS-type services and terminating minutes of use for which the resale credit adjustment applies, among the access groups or BSA. Such apportionment will be based on the relationship of the terminating usage for each access group or BSA to the total terminating usage for all access groups or BSA in the LATA. For purposes of administering this provision:

Resold terminating MTS and/or MTS-type services minutes shall be only those attributable to interstate terminating MTS/MTS-type (i.e., collect calls, third number calls, and credit card calls) and shall not include intrastate minutes of use or MTS/MTS-type minutes of use paid for by another party.

The resale credit adjustment shall apply for resold terminating MTS and MTS-type services and minutes of use, provided Carrier Common Line and Switched Access Charges have been assessed on such services.

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)

3.4 Resold Services (Cont'd)

3.4.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Cont'd)

(B) Same State/Telephone Company/Exchange Limitation

In order for the rate regulations to apply as set forth in (D), (E), or (F) following, the access groups or BSAs and the resold MTS and/or MTS-type services must be provided in the same state (except when the same extended area service arrangement is provided in two different states by the same telephone company) in the same exchange, provided by the same Telephone Company and connected directly or indirectly. For those exchanges that encompass more than one state, the customer shall report the information by state within the exchange.

(C) Direct and Indirect Connections

Each of the access group arrangements or BSA used by the customer in association with the resold MTS and/or MTS-type services must be connected either directly or indirectly to the customer designated premises at which the resold MTS and/or MTS-type services are terminated. Direct connections are those arrangements where the access groups or BSAs and resold MTS and/or MTS-type services are terminated at the same customer designated premises.

Indirect originating connections are those arrangements where the access groups or BSAs and the resold originating MTS and/or MTS-type services are physically located at different customer designated premises in the same exchange. Such different customer designated premises are connected by facilities that permit a call to flow from access groups to resold MTS and/or MTS-type services.

Indirect terminating connections are those arrangements where the access groups and resold terminating MTS and/or MTS-type services are physically located at different customer designated premises in the same exchange. Such different customer designated premises are connected by facilities that permit a call to flow from resold terminating MTS and/or MTS-type services to access groups or BSAs.

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ACCESS SERVICE

- 3. Carrier Common Line Access Service (Cont'd)
- 3.4 Resold Services (Cont'd)
- 3.4.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Cont'd)
- (D) Access Groups and BSAs - Non Equal Access Offices Only

The adjustments as set forth here and in (E) and (F) following will be computed separately for each access group or BSA.

When all the usage on an access group or BSA originates from and/or terminates at end offices that have not been converted to equal access the Non Premium Access Charge per minute as set forth in 3.7 following will apply. The Access Minutes which will be subject to Carrier Common Line Access charges will be the adjusted originating interstate access minutes plus the adjusted terminating interstate access minutes for such access groups or BSAs.

The adjusted originating access minutes will be the originating interstate access minutes less the reported resold originating MTS and/or MTS-type service minutes of use as set forth in (A)(1) preceding; but not less than zero. The adjusted terminating access minutes will be the terminating interstate access minutes less the reported resold terminating MTS and/or MTS-type service minutes of use as set forth in (A)(2) preceding; but not less than zero.

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ACCESS SERVICE

- 3. Carrier Common Line Access Service (Cont'd)
- 3.4 Resold Services (Cont'd)
- 3.4.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Cont'd)
- (E) Access Groups and BSAs - Equal Access Offices Only

When all the usage on an access group or BSA originates from and/or terminates at end offices that have been converted to equal access the Premium Access Charge per minute as set forth in 3.7.1 following will apply. The minutes billed Carrier Common Line Access Service charges will be the adjusted originating interstate access minutes and the adjusted terminating interstate access minutes for such access groups or BSAs.

The adjusted originating access minutes will be the originating interstate access minutes less the reported resold originating MTS and/or MTS-type service minutes of use as set forth in (A)(1) preceding; but not less than zero. The adjusted terminating access minutes will be the terminating interstate access minutes less the reported resold terminating MTS and/or MTS-type service minutes of use as set forth in (A)(2) preceding; but not less than zero.

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ACCESS SERVICE

- 3. Carrier Common Line Access Service (Cont'd)
- 3.4 Resold Services (Cont'd)
- 3.4.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Cont'd)
- (F) Access Groups and BSAs - Non-Equal Access and Equal Access Offices

When an access group or BSA has usage that originates from and/or terminates at both end offices that have been converted to equal access and end offices that have not been converted, both premium and non premium per minute charges as set forth in 3.7.1 following will apply respectively. The minutes billed Carrier Common Line Access Service charges will be the adjusted originating interstate access minutes plus the adjusted terminating interstate access minutes for such access groups or BSAs.

The adjusted originating access minutes will be the originating interstate access minutes less the reported resold originating MTS and/or MTS-type service minutes of use as set forth in (A)(1) preceding; but not less than zero. The adjusted terminating access minutes will be the terminating interstate access minutes less the reported resold terminating MTS and/or MTS-type service minutes of use as set forth in (A)(2) preceding; but not less than zero.

The adjusted originating access minutes and the adjusted terminating access minutes will be apportioned between premium and non premium access minutes using end-office specific usage data when available, or when usage data are not available, the premium and non premium ratios developed as set forth in 6.5.6(B) following. The Premium and Non Premium per minute charges set forth in 3.7.1 following will apply to the respective premium and non premium access minutes determined in this manner.

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)

3.4 Resold Services (Cont'd)

3.4.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Cont'd)

(G) When the Adjustment Will be Applied to Customer Bills

The adjustment as set forth in (D), (E) and (F) preceding will be made to the involved customer account no later than either the next bill date, or the one subsequent to that, depending on when the usage report is obtained.

(H) Conversion of Billed Usage to Minutes

When the MTS and/or MTS-type usage is shown in hours, the number of hours shall be multiplied by 60 to develop the associated MTS and/or MTS-type minutes of use. If the MTS and/or MTS-type usage is shown in a unit that does not show hours or minutes, the customer shall provide a factor to convert the shown units to minutes.

(I) Percent Interstate Use (PIU)

The adjustment as set forth in (D), (E) and (F) preceding will be made to the involved customer account after making the adjustments to the customer account as set forth in 3.6.4 following (PIU).

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)

3.5 Primary Interexchange Carrier Charge

Primary Interexchange Carrier charges (PICC) compensate the Telephone Company for Telephone Company provided common lines for access to end users.

The PICC is a flat-rated charge assessed on the end user's presubscribed carrier. End user customers who do not select a presubscribed carrier will be billed the PICC.

(T)

(T)

The PICC rate will not apply to payphone lines

(N)

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ACCESS SERVICE3. Carrier Common Line Access Service (Cont'd)3.5 Primary Interexchange Carrier Charge (Cont'd)3.5.1 Rates and ChargesMonthly Rate
Per Presubscribed
Multiline
Business Line

(USOC)

Jurisdiction

Alabama	\$1.04 (R)(X)
Missouri	0.00

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)3.5 Primary Interexchange Carrier Charge (Cont'd)(2) Rates and Charges

Monthly Rate
Per Presubscribed
One Line Centrex

(USOC)

Jurisdiction

Alabama	\$ 1.04 (R)(X)
Missouri	.00

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ACCESS SERVICE3. Carrier Common Line Access Service (Cont'd)3.5 Primary Interexchange Carrier Charge (Cont'd)(2) Rates and Charges (Cont'd)

	<u>Monthly Rate</u> <u>Per Line</u> <u>For Presubscribed</u> <u>Two Line Centrex</u>	<u>Monthly Rate</u> <u>Per Line</u> <u>For Presubscribed</u> <u>Three Line Centrex</u>
(USOC)		
<u>Jurisdiction</u>		
Alabama	\$.52 (R)(X)	\$.35(S)
Missouri	.00	.00

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ACCESS SERVICE3. Carrier Common Line Access Service (Cont'd)3.5 Primary Interexchange Carrier Charge (Cont'd)(2) Rates and Charges (Cont'd)

	<u>Monthly Rate</u> <u>Per Line</u> <u>For Presubscribed</u> <u>Four Line Centrex</u>	<u>Monthly Rate</u> <u>Per Line</u> <u>For Presubscribed</u> <u>Five Line Centrex</u>
(USOC)		
<u>Jurisdiction</u>		
Alabama	\$.26 (R)	\$.21 (R)
Missouri	.00	.00

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ACCESS SERVICE3. Carrier Common Line Access Service (Cont'd)3.5 Primary Interexchange Carrier Charge (Cont'd)(2) Rates and Charges (Cont'd)

	<u>Monthly Rate</u> <u>Per Line</u> <u>For Presubscribed</u> <u>Six Line Centrex</u>	<u>Monthly Rate</u> <u>Per Line</u> <u>For Presubscribed</u> <u>Seven Line Centrex</u>
(USOC)		
<u>Jurisdiction</u>		
Alabama	\$.17 (R)(X)	\$.15(S)
Missouri	.00	.00

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ACCESS SERVICE3. Carrier Common Line Access Service (Cont'd)3.5 Primary Interexchange Carrier Charge (Cont'd)(2) Rates and Charges (Cont'd)

	<u>Monthly Rate</u> <u>Per Line</u> <u>For Presubscribed</u> <u>Eight Line Centrex</u>	<u>Monthly Rate</u> <u>Per Line</u> <u>For Presubscribed Nine</u> <u>Line and Above Centrex</u>
(USOC)		
<u>Jurisdiction</u>		
Alabama	\$.13 (R)	\$.12 (R)
Missouri	.00	.00

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)
- 3.5 Primary Interexchange Carrier Charge (Cont'd)
- (2) Rates and Charges (Cont'd)

<u>Jurisdiction</u>	<u>Monthly Rate Per ISDN-PRI Arrangement</u>
Alabama	\$ 5.20 (R)(X)
Missouri	.00

(X) Issued under authority of Special Permission No. 04-051 of the Federal Communications Commission to become effective on July 1, 2004.

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ACCESS SERVICE3. Carrier Common Line Access Service (Cont'd)3.6 Rate Regulations3.6.1 Billing and Charges

Carrier Common Line charges will be billed to each Switched Access Service provided under this tariff in accordance with the regulations as set forth in 3.6.5 following (Determination of Premium and Non-Premium Charges) except as set forth in 3.4.4 preceding (Resale) and 3.6.4 following (PIU).

3.6.2 Measuring and Recording of Call Detail

When access minutes are used to determine Carrier Common Line charges, they will be accumulated using call detail recorded by Telephone Company equipment except as set forth in 3.6.3 following (Unmeasured FGA, FGB, BSA-A and BSA-B Usage) and FGC and BSA-C operator and automated operator services systems call detail such as operator-DDD, operator-person, collect, credit-card, third number and/or other like calls recorded by the customer. The Telephone Company measuring and recording equipment, except as set forth in 3.6.3 following (Unmeasured FGA, FGB, BSA-A and BSA-B Usage), will be associated with end office or local tandem switching equipment and will record each originating and terminating access minute where answer supervision is received. The accumulated access minutes will be summed on a line by line basis, by line group or by end office, whichever type of account is used by the Telephone Company, for each customer and then rounded to the nearest minute.

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ACCESS SERVICE3. Carrier Common Line Access Service (Cont'd)3.6 Rate Regulations (Cont'd)3.6.3 Unmeasured FGA, FGB, BSA-A and BSA-B

When Carrier Common Line Access is provided in association with FGA, FGB, BSA-A or BSA-B Switched Access Service in Telephone Company offices that are not equipped for measurement capabilities, an assumed average interstate access minutes will be used to determine Carrier Common Line Access charges. These assumed access minutes are as set forth in Sections 6.5.5(G) and 6.6 following.

3.6.4 Percent Interstate Use (PIU)

When the customer reports interstate and intrastate use of in-service Switched Access Service, Carrier Common Line charges will be billed only to interstate Switched Access Service access minutes based on the data reported by the customer as set forth in 6.5.5(H) following except where the Telephone Company is billing according to actuals by jurisdiction. Interstate Switched Access Service access minutes will, after adjustment as set forth in 3.4.4 preceding (Resale), when necessary, be used to determine Carrier Common Line Charges as set forth in 3.6.5 following.

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ACCESS SERVICE3. Carrier Common Line Access Service (Cont'd)3.6 Rate Regulations (Cont'd)3.6.5 Determination of Premium and Non-Premium Charges

After the adjustments as set forth in 3.4.4 and 3.6.4 have been applied, when necessary, to Switched Access Service access minutes, charges for the involved customer account will be determined as follows:

- (A) Access minutes for all premium rated Switched Access Service subject to Carrier Common Line charges will be multiplied by the Premium Access per minute rate as set forth in 3.7.1.
- (B) Access minutes for all non-premium rated Switched Access Service subject to Carrier Common Line charges will be multiplied by the Non-Premium Access per minute rate as set forth in 3.7.1.
- (C) Carrier Common Line charges shall not be reduced as set forth in 3.6.1 unless Switched Access Charges, as set forth in Section 6, are applied to the customer's Switched Access Services.
- (D) Terminating Premium Access or Non-Premium Access, per minute charge(s) apply to:
- all terminating access minutes of use;
 - less those terminating access minutes of use associated with Mobile Telephone Switching Offices (MTSOs);
 - all originating access minutes of use associated with FGA or BSA-A Access Services used to provide Foreign Exchange Services; and
 - all originating access minutes of use associated with calls placed to 500, 700, 800, 888 and 900 numbers, less those originating access minutes of use associated with calls placed to 500, 700, 800, 888 and 900 numbers for which the customer furnishes for each month a report of either the number of calls or minutes or a report of the percent of calls or minutes that terminate in a Switched Access Service that is assessed Carrier Common Line charges.

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ACCESS SERVICE

- 3. Carrier Common Line Access Service (Cont'd)
- 3.6 Rate Regulations (Cont'd)
- 3.6.5 Determination of Premium and Non-Premium Charges (Cont'd)
- (D) (Cont'd)

The customer will provide a report indicating separate common line information for 500, 700, 800, 888 and 900 access minutes, at a statewide level and by jurisdiction. This report shall also include the applicable Access Customer Name Abbreviation [ACNA(s)].

When the customer makes this report available to the Telephone Company in advance of billing, these minutes of use will be charged on the current bill as originating minutes of use as set forth in (E) following. If a billing dispute arises concerning the customer provided report, the Telephone Company will request the customer to provide the data the customer used to develop the report. Unless a different audit interval is agreed to by the customer and the Telephone Company, the Telephone Company will not request such data more than once a year. The customer shall supply the data within 30 days of the Telephone Company request, or within the number of days as agreed to by the customer and the Telephone Company.

When the report is not available to the Telephone Company until after billing, it shall be used by the Telephone Company to calculate and post a credit to the customer's account. The credit shall be posted to the customer's account within 30 days of receipt of the report. The credit shall be calculated by multiplying the number of access minutes of use, for which a credit is determined to be applicable, times the difference between the terminating and originating Carrier Common Line charges in effect when the calls were completed.

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ACCESS SERVICE

3. Carrier Common Line Access Service (Cont'd)

3.6 Rate Regulations (Cont'd)

3.6.5 Determination of Premium and Non-Premium Charges (Cont'd)

(E) The originating Premium Access or Non-Premium Access, per minute charge(s) apply to:

- all originating access minutes of use;
- less those originating access minutes of use associated with FGA or BSA-A Access Services used to provide Foreign Exchange Service;
- less all originating access minutes of use associated with calls placed to 500, 700, 800, 888, and 900 numbers;
- less those originating access minutes of use associated with Mobile Telephone Switching Offices (MTSOs);
- plus all originating access minutes of use associated with calls placed to 500, 700, 800, 888, and 900 numbers for which the customer furnishes for each month a report of either the number of calls or minutes or a report of the percent of calls or minutes that terminate in a Switched Access Service that is assessed Carrier Common Line charges, and for which a corresponding reduction in the number of terminating access minutes of use has been made as set forth in (D).

3.6.6 Tandem Switch Signaling

- (A) When Tandem Switch Signaling (TSS) is provided with originating FGD or BSA-D service, the Carrier Common Line rate element will be billed to the customer to whom the Carrier Identification Code is assigned.

ACCESS SERVICE3. Carrier Common Line Access Service (Cont'd)3.6 Rate Regulations (Cont'd)3.6.6 Tandem Switch Signaling (Cont'd)

- (B) When terminating tandem routed service is received from the TSS customer, the carrier common line charges for the terminating minutes of use to each end office from the TSS customer's location will be billed in the following manner:
- (1) If the TSS customer is not the customer of record, the customer of record, i.e., the customer who ordered the facilities to the TSS customer's location, or the customer on whose behalf the TSS customer has ordered the facilities as agent for the customer, will be billed for all terminating Carrier Common Line charges.
 - (2) If the TSS customer is the customer of record for facilities to the TSS customer's location, the terminating Carrier Common Line charges are the responsibility of the TSS customer. At the TSS customer's request, the Telephone Company will bill each of the TSS customer's customers directly for their respective Carrier Common Line charges, if the TSS customer agrees to furnish the Telephone Company, free of charge, the call detail information necessary to bill the TSS customer's users as set forth in 6.5.14.

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ACCESS SERVICE3. Carrier Common Line Access Service (Cont'd)3.7 Rates and Charges3.7.1 Carrier Common Line Access Service

	<u>Non Premium Rate</u>		<u>Premium Rate</u>	
	Per Originating Terminating Access <u>Minute</u>	Per Terminating Access <u>Minute</u>	Per Originating Access <u>Minute</u>	Per Access <u>Minute</u>
<u>Jurisdiction</u>				
Alabama	\$.0000000	\$.0000000	\$.0000000	\$.0000000
Missouri	.0000000	.0000000	.0000000	.0000000

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ACCESS SERVICE4. End User Access Service

The Telephone Company will provide End User Access Service (End User Access) to end users who obtain local exchange service from the Telephone Company under its general and/or local exchange tariffs and to local service providers that resell local exchange service to end users.

4.1 General Description

End User Access provides for the use of an End User Common Line (EUCL).

4.2 Limitations(A) Exclusions

Neither a telephone number nor detail billing is provided with End User Access. Directory listings and Intercept arrangements are not included with End User Access.

(D)
|
(D)

4.3 Undertaking of the Telephone Company

The Telephone Company will provide End User Access at rates and charges as set forth in 4.7.1 through 4.7.3 following, as follows:

- Use of an EUCL by an end user in connection with interstate Access Services provided under this tariff. Such use will be provided when the end user obtains local exchange service.
- The Telephone Company will be responsible for contacts and arrangements with customers for the billing of End User Access charges.

4.4 Obligations of Radio Common Carriers

When the end user is a Radio Common Carrier (RCC) or provider of paging service, such end users shall designate whether the local exchange service they are provided by the Telephone Company is used as an access line for RCC or paging services, or used as an administrative line.

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ACCESS SERVICE4.5 Payment Arrangements and Credit Allowances4.5.1 Minimum Period

The minimum period for which EUCL End User Access is provided to an end user and for which charges are applicable is the same as that in the general and/or local exchange tariffs for the associated local exchange service.

4.5.2 Cancellation of Orders

End User Access is canceled when the order for the associated local telephone exchange service is canceled. No cancellation charges apply.

4.5.3 Changes to Orders

When changes are made to orders for the local exchange service associated with End User Access, any necessary changes will be made for End User Access. No charges will apply.

4.5.4 Allowance for Interruptions

When there is an interruption to an EUCL, requested End User Access credit allowances for interruptions will be provided as set forth for credit allowance for interruptions in 2.4.4 preceding.

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ACCESS SERVICE4. End User Access Service (Cont'd)4.6 Rate Regulations4.6.1 Who is Billed

When the end user's local exchange service is provided by the Telephone Company, the EUCL per month charges will be billed to the end user. When the end user's local exchange service is provided by a local service provider that resells services, the EUCL per month charge will be billed to the reseller.

4.6.2 Multiparty Service

The EUCL charge for each multiparty subscriber shall be assessed as if such subscriber had subscribed to single party service.

4.6.3 Business Services(A) Single Line Service

When an end user is provided a single local business exchange service in a state, multiparty service included, and when this local business exchange service is provided under the general and/or local exchange service tariffs, the EUCL Single Line Business - Individual line or trunk rate as set forth in 4.7.1 following, applies to each such business individual line or trunk. In the case of multiparty service each party is deemed to be a user of an EUCL.

(B) Multiline Service

When an end user is provided more than one local business exchange service in a state by the same Telephone Company, semi-public service and multiparty service included, or when local exchange service is provided for use with payphone service, and when a local exchange service is provided under the general and/or local exchange service tariffs that is not covered by (C) following (Centrex), the EUCL Multiline Business - Individual line or trunk rate as set forth in 4.7.3 following, applies to each such Multiline Business individual line or trunk. In the case of multiparty service each party is deemed to be a user of an EUCL.

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ACCESS SERVICE4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)4.6.3 Business Services (Cont'd)(C) Centrex CO and Centrex CO-like Services

For business Centrex CO and business Centrex CO-like service lines or trunks, the EUCL-Centrex CO rate as set forth in 4.7.3 following applies to each business line or trunk

Centrex CO is a service that (1) uses a portion of a Telephone Company switch located at the Telephone Company central office to meet the customer's internal needs and serves as the customer's interface with the local and interexchange networks and (2) links the customer's main stations to the Telephone Company switch with subscriber loops.

Centrex CO-like services are services (e.g., ESSX, Centron, Centraflex, Airport Service, Hotel-Motel Service) that operate in a manner that is substantially the same as Centrex CO and (1) are provided using switches located at Telephone Company central offices and (2) link customer main stations to the Telephone Company switch with subscriber loops.

Centrex CO and CO-like service provided to a college, university or school may serve both the college, university or school offices and the student or faculty dormitory (residential) quarters. When provided to a residential quarters, the residential portion of the service is commonly known as dormitory service. Residential charges will apply to lines to the student faculty dormitory (residential) quarters as set forth in 4.7.1 following. Business charges for lines to the university, college or school offices will apply as set forth in 4.7.3 following. Charges shall be based on the number of residence and business lines reported to the Telephone Company by the end user.

(D) Integrated Services Digital Network-Primary Rate Interface (ISDN PRI)

For ISDN PRI the ISDN PRI end user charge as set forth in 4.7.2 will apply per ISDN PRI service.

(E) Integrated Services Digital Network-Basic Rate Interface (ISDN BRI)

For ISDN BRI the ISDN BRI end user charges as set forth in 4.7.2 will apply per ISDN BRI service.

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ACCESS SERVICE4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)4.6.4 Radio Common Carriers

End User Access charges do not apply for each local exchange service used only as a path for the transmission of Radio Common Carrier (RCC) traffic between the Telephone Company serving wire center and the RCC's radio equipment.

End User Access Charges will apply to the Radio Common Carrier's local exchange service used for administrative purposes. This shall also include those Radio Common Carriers providing maritime service under Part 81 of the FCC Rules and Regulations.

A Radio Common Carrier is described as a common carrier engaged in the provision of Public Mobile Service, (as defined in Part 22 of the FCC Rules and Regulations), which is not also in the business of providing landline local exchange telephone service.

4.6.5 Remote Call Forwarding

End User Access charges do not apply for each local exchange service provided as Remote Call Forwarding (RCF) residential or business service, under the general and/or local exchange service tariffs.

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ACCESS SERVICE4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)4.6.6 Residence Services(A) Single Line and Multiline Service

When an end user is provided local residence exchange service(s) in a state, multiparty service included, and when the local residence exchange service is provided under the general and/or local exchange service tariffs, the EUCL Residence - Individual line or trunk rate as set forth in 4.7.1 following, applies to each such local residence exchange service.

End user residence common line rates and the Primary Interexchange Carrier Charge (PICC), as shown in Section 3, are applied as primary or nonprimary.

Until January 1, 1999, the primary residence end user common line and PICC rates will apply to only one line when the customer has more than one line billed on a single account for the same service name at the same service address.

Effective January 1, 1999, the designation of primary and nonprimary will be changed as follows. The primary rate is assessed to the residential subscriber line which is any or all of the following:

- 1) the only line provided at that service address; or
- 2) the first line installed at that location. Any additional residence exchange lines at the same service location, regardless of the named subscriber, will be assessed the nonprimary rate; or
- 3) the line designated as the primary by the billed party or parties when multiple exchange lines are ordered at the same time for the same service location.

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ACCESS SERVICE4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)4.6.6 Residence Services(A) Single Line and Multiline Service (Cont'd)

In most cases only one line at a service location can be classified primary, all others are considered to be nonprimary.

In the case of multiparty service each party is deemed to be a user of an EUCL. These rates may be reduced as set forth in 4.2(B) (Lifeline Assistance).

(B) Centrex CO and CO-Like Dormitory Service

Regulations concerning the application of EUCL charges to student or faculty dormitory (residential) quarters served by Centrex CO or CO-like service are set forth in 4.7.1.

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ACCESS SERVICE

4. End User Access Service (Cont'd)4.7 Rates and Charges4.7.1 End User Common Line (EUCL) Residence, Single Line Business, and Centrex CO and CO Like Dormitory Service

(A) Per Individual Line or Trunk

<u>Jurisdiction</u>	Primary Residence and Single Line Business Rate <u>Per Month</u>	Nonprimary Residence <u>Rate Per Month</u>
Alabama	\$6.50	\$7.00
Missouri	6.23 (I)	6.23 (I)

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ACCESS SERVICE

4. End User Access Service (Cont'd)4.7 Rates and Charges (Cont'd)4.7.2 End User Common Line (EUCL)(A) Integrated Services Digital Network

Per ISDN Service

	<u>Rate Per Month</u> <u>Per ISDN PRI Service</u>	<u>Rate Per Month</u> <u>Per ISDN BRI Service</u>
<u>Jurisdiction</u>		
Alabama	\$46.00	\$7.00
Missouri	31.15 (I)	6.23 (I)

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ACCESS SERVICE

4. End User Access Service (Cont'd)4.7 Rates and Charges (Cont'd)4.7.3 End User Common Line (EUCL) Multiline Business including Centrex CO and CO-Like Service

(A) Per Individual Line or Trunk

Rate
Per MonthJurisdiction

Alabama

\$9.20

Missouri

6.23 (I)

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ACCESS SERVICE5. Ordering Switched and Special Access Service

This section sets forth the regulations and order related charges for Access Orders for Switched and Special Access Services and Expanded Interconnection Services (EIS). These charges are in addition to other applicable charges as set forth in other sections of this tariff.

5.1 Access Service Request Requirements

An ASR is used by the Telephone Company to receive orders for the following types of services requested by the customer:

- Switched Access as in Section 6,
- Special Access as in Section 7,
- Expanded Interconnection Service as in Section 17, and
- Other Services as in other sections of the tariff.

When placing an order for Access Services, the customer must complete a Telephone Company Access Service Request and shall provide the information as required in 5.1.1, 5.1.2, and 5.1.3 following.

5.1.1 General

A customer may order any number of services of the same type and between the same premises on a single Access Service Request. All details for services for a particular order must be identical except for those for multipoint service.

A customer may order access service on behalf of the customer's end user. The customer must provide the Telephone Company all the necessary information as set forth in this section.

The customer shall provide all information necessary for the Telephone Company to provide and bill for the requested service. In addition to the order information required in 5.1.2 and 5.1.3 following, the customer must also provide:

- Customer name and premises address(es)
- Billing name and address (when different from customer name and address).
- Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.

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ACCESS SERVICE

- 5. Ordering Switched and Special Access Service (Cont'd)
- 5.1 Access Service Request Requirements (Cont'd)
- 5.1.2 Switched Access Ordering Requirements

Switched Access Service may be ordered by the customer on the basis of line-side or trunk - side access connections at Telephone Company locations. Trunk side ordering regulations are as set forth in 5.1.2(A). Line side ordering regulations are as set forth in 5.1.2(B).

(A) Trunk Side Access Services

FGB, FGC, FGD, BSA-B, BSA-C, BSA-D, 500, 800, 877, 888, and 900 Access services are provided by the Telephone Company via trunk side connections. Trunk side connections shall be established via orders for Entrance Facilities, Direct-Trunked Transport or Tandem-Switched Transport. 500 and 900 Access Service Trunks are provided only at Telephone Company designated switches capable of performing the customer identification function for 500 and 900 services. All 500 and 900 NXX code assignments and administration shall be in accordance with the North American Numbering Plan (NANP). 800/877/888 Access Service Trunks are offered only in conjunction with the 800/877/888 customer identification function as described in 6.2.5(A)(1) and in conjunction with 800/877/888 Data Base Query Service as described in 6.2.10(D). Customers may request 800/877/888 access connections to suitably equipped end offices and Telephone Company access tandem offices. A list of those offices will be provided upon request. All 800/877/888 number assignments shall be administered by the Number Administration Service Center (NASC) through the Service Management System (SMS). When direct routing of 500, 800, 877, 888 or 900 Access Service traffic via 500, 800, 877, 888 or 900 Access Service trunks is desired, or when the customer's 500, 800, 877, 888 or 900 Access Service traffic is combined in the same trunk group arrangement with the customer's FGC, FGD, BSA-C or BSA-D traffic, the customer must complete an Access Service Request as set forth in (1) or (2).

(1) Local Transport Entrance Facilities and Direct-Trunked Transport

ASRs for Entrance Facilities and Direct-Trunked Transport must specify the customer designated premises, type of service (e.g., Voice Grade, DS1 or DS3), the channel interface, and any options desired. In addition, ASRs for Direct-Trunked Transport must specify any Hubs involved and the end office, when direct routing to an end office is desired, or the Telephone Company access tandem if direct routing to a Telephone Company access tandem for purposes of obtaining Tandem-Switched Transport is desired.

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ACCESS SERVICE

5. Ordering Switched and Special Access Service (Cont'd)

5.1 Access Service Request Requirements (Cont'd)

5.1.2 Switched Access Ordering Requirements (Cont'd)

(A) Trunk Side Access Services (Cont'd)

(1) Local Transport Entrance Facilities and Direct-Trunked Transport (Cont'd)

ASRs for Direct-Trunked Transport must also specify the Feature Group or Serving Arrangement, number of trunks at the end office or Telephone Company tandem, major traffic types and directionality. Originating traffic may be categorized into Domestic, 500, 800, 888, 900, operator and IDDD when the customer wishes to further segregate their originating traffic.

(2) Tandem-Switched Transport

Customers may order FGB, FGC, FGD, BSA-B, BSA-C, BSA-D 500, 800, 888 and 900 Tandem-Switched Transport Services by specifying the number of trunks desired between their premises and the Telephone Company access tandem or BHMCs between the customer's premises and the end office and the Local Transport and Local Switching Options desired. When ordering by trunk quantities rather than BHMC quantities to a Telephone Company access tandem, the customer must also provide to the Telephone Company an End Office Detail Form specifying an estimate of the amount of traffic it will generate to and/or from each end office subtending the Telephone Company access tandem to assist the Telephone Company in its own efforts to project further facility requirements. The major traffic types and directionality must also be specified to enable efficient provisioning and billing functions.

There are two major traffic types identified as Originating and Terminating traffic. Because some customers will wish to further segregate their originating traffic into separate trunk groups, originating traffic may be further categorized into Domestic, 500, 800, 888, 900, operator and IDDD.

When a customer orders FGB, FGC, FGD, BSA-B, BSA-C, BSA-D, 500, 800, 888 or 900 Tandem-Switched Transport Service in trunks, the customer is responsible to assure that sufficient access facilities have been ordered to handle this traffic.

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ACCESS SERVICE

- 5. Ordering Switched and Special Access Service (Cont'd)
- 5.1 Access Service Request Requirements (Cont'd)
- 5.1.2 Switched Access Ordering Requirements (Cont'd)
- (A) Trunk Side Access Services (Cont'd)
- (2) Tandem Switched Transport (Cont'd)

Customers may order FGB, FGC, FGD, BSA-B, BSA-C, BSA-D, 500, 800, 888 or 900 Tandem Switched Transport by specifying the number of busy hour minutes of capacity (BHMC) from the customer's premises to the end office by Switched Access arrangement and by type of BHMC. This information is used to determine the number of transmission paths as set forth in 6.5.5 following. The customer then specifies the Local Transport and Local Switching options desired, and for FGB and BSA-B the manner in which interstate communications shall be completed.

The BHMC may be determined by the customer in the following manner. For each day (8 AM to 11 PM, Monday through Friday, excluding national holidays), the customer shall determine the highest number of minutes of use for a single hour (e.g., 55 minutes in the 10-11 am hour). The customer shall, for the same hour period (i.e., busy hour) for each of twenty consecutive business days, pick the twenty consecutive business days in a calendar year which add up to the largest number of minutes of use. Both originating and terminating minutes shall be included. The customer shall then determine the average busy hour minutes of capacity (i.e., BHMC) by dividing the largest number of minutes of use figure for the same hour period for the consecutive twenty business day period by 20. This computation shall be performed for each end office the customer wishes to serve. These determinations thus establish the forecasted BHMC for each end office.

BHMCs are differentiated by type and directionality of traffic carried over a Switched Access Service arrangement. Differentiation of traffic among BHMC types is necessary for the Telephone Company to properly design Switched Access Service to meet the traffic carrying capacity requirement of the customer. There are two major BHMC categories identified as Originating and Terminating. Because some customers will wish to further segregate their originating traffic into separate trunk groups, originating BHMCs are further categorized into Domestic, 500, 800, 888, 900, Operator and IDDD.

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ACCESS SERVICE

- 5. Ordering Switched and Special Access Service (Cont'd)
- 5.1 Access Service Request Requirements (Cont'd)
- 5.1.2 Switched Access Ordering Requirements (Cont'd)
- (A) Trunk Side Access Services (Cont'd)
- (3) 900 NXX Code Activation/Deactivation

900 Access Service NXX Code Activation shall be ordered by the customer for an entire Telephone Company serving area, state within a serving area, or LATA associated with a Telephone Company serving area. The customer must specify in its Access Service Request, the 900 NXX codes to be activated or deactivated and the service area desired. The Telephone Company will activate or deactivate the requested NXX codes in all Telephone Company switches which perform the customer identification function for 900 Access Service within the service area ordered by the customer. Telephone Company serving areas are set forth on Title Page 2, 3 and 4.

When a customer's 900 Access Service traffic originates from a Telephone Company end office which is not capable of performing the customer identification function the customer may be required, upon reasonable notice, to provide the Telephone Company an estimate of the amount of traffic it will generate from the end office to assist the Telephone Company in its own efforts to project future facility requirements.

For additions and/or deletions of 900 Access Service NXX(s) subsequent to the initial order for service, the customer shall place an Access Service Request for such additions and/or deletions at least 30 days prior to the effective date of the change in order to allow the Telephone Company sufficient time to implement the change. Calls originating in Telephone Company jurisdictions to NXXs which the customer has not ordered activated will be blocked in those end offices or Telephone Company access tandems which possess the technical capabilities to block such calls.

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ACCESS SERVICE

5. Ordering Switched and Special Access Service (Cont'd)

5.1 Access Service Request Requirements (Cont'd)

5.1.2 Switched Access Ordering Requirements (Cont'd)

(A) Trunk Side Access Services (Cont'd)

(4) Operator Services

Operator Services, as set forth in Section 16 following, are provided to all customers via FGD or BSA-D Switched Access Service for calls associated with end offices converted to equal access. Operator Services are provided for calls associated with end offices not converted to equal access via FGC or BSA-C Switched Access Service to AT&T only. Operator Service customers must order, if none exists, sufficient Switched Access trunking facilities between their premises and the Telephone Company designated Operator Service switching locations in accordance with the ordering requirements set forth in (1) and (2). At the option of the customer, Operator Transfer and Inward Operator Assistance traffic may be combined on the same trunk group. Operator Service switching locations, in which Operator Services are available, are identified in National Exchange Carrier Association Tariff F.C.C. No. 4. Rates and charges applicable to the provision of Operator Service functions are set forth in Section 16.

(5) Coin Services

An Access Service Request (ASR) is required from the customer to add 1+ coin traffic from an end office. At the customer's option, the ASR can be issued at a 1+ coin Telephone Company access tandem or end office level. For an initial customer order at a 1+ coin Telephone Company access tandem, the Telephone Company must receive the request at least 120 calendar days prior to the requested effective date. Standard provisioning intervals will apply to subsequent orders involving that 1+ coin Telephone Company access tandem.

The customer must provide the Telephone Company with written notification stating that an order is being submitted pursuant to an agreement with a secondary service provider prior to the routing of 1+ interLATA coin traffic to a provider other than the customer.

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ACCESS SERVICE

5. Ordering Switched and Special Access Service (Cont'd)

5.1 Access Service Request Requirements (Cont'd)

5.1.2 Switched Access Ordering Requirements (Cont'd)

(A) Trunk Side Access Services (Cont'd)

(6) Common Channel Signaling System 7 Services

Common Channel Signaling System 7 (CCS7) Access Service facilities may be ordered by the customer for interconnection between a Telephone Company Signal Transfer Point (STP) and a customer's premises. CCS7 Access Services shall be ordered and installed pursuant to specifications in Bellcore Technical Reference Publication TR-TSV-000905. Each service application used in conjunction with CCS7 Access Service will require a separate ASR.

When ordering SS7 Out of Band Signaling for FGD, BSA-D, 500, 800, 888 or 900 Access Service, the ASR must specify the existing CCS7 Access Service facilities or a related ASR for CCS7 Access Service. The ASR must also include STP point codes, STP location identifier codes, FGD, BSA-D, 500, 800, 888 or 900 Access Service trunk circuit identification codes, and switch type. All traffic carried by that FGD, BSA-D, 500, 800, 888 or 900 Access Service will be equipped with Out of Band Signaling. The customer and the Telephone Company will work cooperatively to determine the number of CCS7 Access Service connections required to handle the customer's SS7 Out of Band Signaling traffic.

(7) 500 NXX Code Activation/Deactivation

500 Access Service NXX Code Activation shall be ordered by the customer for an entire Telephone Company serving area, state within a serving area, or LATA associated with a Telephone Company serving area. The customer must specify on its Access Service Request, the 500 NXX codes to be activated or deactivated and the service area desired. The Telephone Company will activate or deactivate the requested NXX codes in all Telephone Company switches which perform the customer identification function for 500 Access Service within the service area ordered by the customer. Telephone Company serving areas are set forth on Title Page 2, 3 and 4.

When a customer's 500 Access Service traffic originates from a Telephone Company end office which is not capable of performing the customer identification function the customer may be required, upon reasonable notice, to provide the Telephone Company an estimate of the amount of traffic it will generate from the end office to assist the Telephone Company in its own efforts to project future facility requirements.

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ACCESS SERVICE

- 5. Ordering Switched and Special Access Service (Cont'd)
- 5.1 Access Service Request Requirements (Cont'd)
- 5.1.2 Switched Access Ordering Requirements (Cont'd)
- (A) Trunk Side Access Services (Cont'd)
- (7) 500 NXX Code Activation/Deactivation (Cont'd)

For additions and/or deletions of 500 Access Service NXX(s) subsequent to the initial order for service, the customer shall place an Access Service Request for such additions and/or deletions at least 30 days prior to the effective date of the change in order to allow the Telephone Company sufficient time to implement the change. Calls originating in Telephone Company jurisdictions to NXXs which the customer has not ordered activation will be blocked in those end offices or Telephone Company access tandems which possess the technical capabilities to block such calls.

- (8) When a customer orders Tandem Switch Signaling (TSS) as described in 6.5.3(D) and 6.5.14, to be established with the installation of a new FGD or BSA-D trunk group, 500 SAC Access Service or 900 SAC Access Service trunk group, the Switched Access Ordering charge, per ASR, and the appropriate Service Installation charge will apply for the installation of the FGD, BSA-D, 500 SAC, or 900 SAC Access services. TSS can only be provided from equal access end offices.

When a customer orders Tandem Switch Signaling to be added to an existing FGD or BSA-D trunk group, 500 SAC Access Service trunk group or 900 SAC Access Service trunk group or to a pending ASR, only the Switched Access Ordering charge and the Design Change charge will apply for the addition of the optional arrangement.

- (9) When ordering FGD or BSA-D Switched Access with 950-XXXX Access as described in 6.3.2(AB), the customer shall provide an ASR specifying which 950-XXXX access code(s) are to be routed and the FGD or BSA-D Switched Access Service over which resulting originating 950-XXXX access code calls are to be routed.
- (10) When ordering Carrier Identification Parameter (CIP) as described in 6.3.2(AC), the customer shall provide an ASR specifying a reference to existing FGD switched access services or reference to a related ASR for FGD switched access services. The customer's ASR shall specify the information necessary to identify the trunk group to which CIP is to be added.

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ACCESS SERVICE

- 5. Ordering Switched and Special Access Service (Cont'd)
- 5.1 Access Service Request Requirements (Cont'd)
- 5.1.2 Switched Access Ordering Requirements (Cont'd)
- (B) Line Side Access Services

FGA and BSA-A Access service is provided by the Telephone Company via line-side connections. All customers shall provide the ordering requirements as follows:

For FGA or BSA-A Switched Access Service, the customer shall specify the number of lines and the first point of switching (i.e., dial tone office), the type of Local Transport Entrance Facility and Direct-Trunked Transport, the Local Transport options and Local Switching options desired, and the manner in which interstate communications shall be completed. In addition, the customer shall also specify which lines are to be arranged in multiline hunt group arrangements and which lines are to be provided as single lines.

When FGA or BSA-A is ordered the customer shall specify whether or not the terminating traffic is to be restricted to the FGA or BSA-A Access Area (local exchange calling area) as set forth in 6.2.1(A)(7) or allowed to extend beyond the FGA or BSA-A Access area but within the LATA. When FGA or BSA-A traffic is terminated beyond the Access Area but remains within the LATA, the rates for Switched Access as set forth in 6.5.8, will apply.

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ACCESS SERVICE

5. Ordering Switched and Special Access Service (Cont'd)

5.1 Access Service Request Requirements (Cont'd)

5.1.3 Special Access Services

(A) General

When placing an order for Special Access Services, the customer must provide the requirements as follows:

For all Special Access Services, the customer must specify the customer designated premises or Hubs involved, the type of service, (e.g., Voice Grade, High Capacity, etc.) the channel interface, technical specification package and options desired. The customer must also indicate the jurisdiction of the circuit as set forth in 7.1.9 following. For DS3 High Capacity Services, the customer must indicate the minimum service period and level of capacity. For multipoint services, the channel interface at each premises may, at the request of the customer, be different but all such interfaces shall be compatible.

Where the Special Access Service is exempt from the Special Access Surcharge, the customer shall furnish with the Access Service Request the certification as set forth in 7.2.1(E) following. Exemption certifications may be provided in writing or by use of an Access Service Request.

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ACCESS SERVICE

- 5. Ordering Switched and Special Access Service (Cont'd)
- 5.1 Access Service Request Requirements (Cont'd)
- 5.1.4 Switched Access Interface

The Switched Access Interface optional feature, as set forth in 6.3.2 following, is ordered by a customer in the provision of that customer's interstate communications service (e.g., WATS, 800, 888 or WATS-type services) to end users. Orders for the Switched Access Interface must specify the required information as set forth preceding for the appropriate Switched Access Service Feature Group or BSA and Voice Grade Special Access Service. The customer must also specify the Switched Access Interface Arrangement optional features, if any, the directionality of the service to be provided (i.e., originating, terminating, or two-way) and the type of Supervisory Signaling.

If the wire center that serves the customer's end user premises is not a WATS Serving Office (WSO) the Telephone Company will configure the Special Access portion of the service to the nearest wire center where the necessary functions exist.

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ACCESS SERVICE

- 5. Ordering Switched and Special Access Service (Cont'd)
- 5.1 Access Service Request Requirements (Cont'd)
- 5.1.5 Equal Access Conversions

When an office is scheduled to be converted to equal access, the IC must submit an Access Service Request for FGD or BSA-D service no later than 120 days prior to the end office equal access conversion date in order for the IC to participate in the presubscription process as described in 8.5. ICs wishing to participate in pay telephone balloting must specify if the carrier will handle 0+ traffic only, both 0+ and 1+ traffic, or 0+ with 1+ traffic being handled by a secondary service provider. When 1+ coin traffic is handled by a secondary service provider, the participating IC must identify the secondary service provider.

Customers may request existing FGA, FGB, BSA-A or BSA-B services be converted to FGD or BSA-D upon the conversion of an office to equal access. Changes in Feature Group or BSA types are provided as set forth in 6.5.4(E).

(A) Feature Group D and BSA-D Facilities Shortages

In the event a shortage of FGD or BSA-D resources exists, the Telephone Company will make every reasonable effort to meet all Access Service Requests as of the equal access conversion date. In the event these efforts are unsuccessful, the Telephone Company will notify all ICs requesting FGD or BSA-D service that a shortage of facilities exist and allocation of available facilities among participating ICs is necessary.

The available resources are determined by the Telephone Company and represent the equipment and facility quantities necessary to provide FGD or BSA-D service, excluding intraLATA FGC or BSA-C and interLATA FGC or BSA-C terminating resources currently in service. If the interLATA FGC or BSA-C trunks are arranged to carry two-way traffic, one half will be considered available resources.

FGD and BSA-D resources are allocated to each IC based on the percent of end users that are presubscribed to that IC as counted 30 days prior to the conversion date. For example, if 10% of end users in an end office, or a group of end offices served by a common Telephone Company access tandem, scheduled to be converted to equal access are presubscribed to a particular IC, 10% of the total available FGD or BSA-D services will be allocated to that IC.

The quantity of resources in service for each IC as determined by the allocation process will be adjusted on the basis of actual usage and blocking measurements. Actual usage adjustments will be made 90 days after conversion to equal access. If necessary, this reallocation process will continue at three month intervals until all initial service requests have been met.

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ACCESS SERVICE5. Ordering Switched and Special Access Service (Cont'd)5.1 Access Service Request Requirements (Cont'd)5.1.6 Provision of Other Services

(A) (Cont'd)

Testing Service, Additional Labor, Restoration Priority and Special Facilities Routing shall be ordered with an Access Service Request or as set forth in (B) following. The rates and charges for these services, as set forth in other sections of this tariff, will apply in addition to the ordering charges set forth in this section and the rates and charges for the Access Service with which they are associated.

(B) Where possible, the Telephone Company will allow the services listed preceding to be subsequently added to an Access Service Request at any time, up to and including the service date for the Access Service. When added subsequently, charges for a design change as set forth in 5.3.1(C) following will apply when an engineering review is required.

(C) Additional Engineering is not an ordering option, but will be applied to an Access Service Request when the Telephone Company determines that Additional Engineering is necessary to accommodate a customer request. Additional Engineering conditions and charges are as set forth in 8.1 following and are in addition to the regulations, rates and charges specified in this section.

(D) For Packet Switching Network Service, the packet carrier must provide a Percent of Interstate Usage (PIU) in the Main Remarks section of the ASR when service is initially ordered. This PIU will be used as the basis for prorating the packet usage charges to the interstate and intrastate jurisdictions. The packet switching carrier may submit an updated PIU report in writing at any time following one full month's billing. The updated report will become effective on the first day of the next monthly billing period which begins at least 15 business days after the date the revised report is received by the Telephone Company.

5.1.7 Access Order Service Date Intervals

Access Service is provided with Service Date Intervals. The Service Date Interval is that period of time which the Telephone Company requires to properly provision the service and begins when the customer submits a completed Access Service Request for service, as set forth in 5.1 preceding.

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ACCESS SERVICE5. Ordering Switched and Special Access Service (Cont'd)5.1 Access Service Request Requirements (Cont'd)5.1.7 Access Order Service Date Intervals (Cont'd)

The Telephone Company shall publish and make available to all customers, upon reasonable request, a schedule of Service Date Intervals applicable for Switched and Special Access Services. The schedule shall specify the services and the quantities of services that can be provided in the Service Date Intervals. Service Date Interval schedules are provided during regular business days at Telephone Company offices at which the customer places an order for Access Service.

Access Services provided in a Service Date Interval will be installed during Telephone Company business days. If a customer requests that installation be done outside of scheduled work hours, and the Telephone Company agrees to this request, the customer will be subject to applicable Additional Labor Charges as set forth in 8.2. following.

5.1.8 Selection of Facilities For Access Order

When there are analog or digital high capacity facilities to a Hub on order or in service for the customer's use, the customer may request a specific channel or transmission path be used to provide the Switched or Special Access Service requested in an Access Service Request. The Telephone Company will make a reasonable effort to accommodate the customer request.

For all other Access Service Requests, the option to request a specific transmission path or channel is not provided except as provided for under Special Facilities Routing as set forth in 11. following.

5.1.9 Shared Use Facilities

Shared Use (i.e., Switched and Special Access Services provided over the same analog or digital high capacity facilities) is allowed. Shared use facilities to a Hub will be ordered and provided as either Switched or Special Access Service. While shared use is allowed, individual services utilizing these facilities must be ordered either as Switched Access Service or Special Access Service. When placing the order for the individual service(s), the customer must specify a channel assignment for each service ordered.

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ACCESS SERVICE

- 5. Ordering Switched and Special Access Service (Cont'd)
- 5.1 Access Service Request Requirements (Cont'd)
- 5.1.10 Expanded Interconnection Services (EIS)

When ordering Expanded Interconnection Services (EIS) as described in 17.5, the customer shall place an ASR for the Switched Access or Special Access Cross Connect, as described in 6.5.13 and 7.2.1(F) to interconnect the facilities of the Telephone Company to the facilities of the customer. Each service application used in conjunction with EIS will require a separate ASR. When ordering additions or changes to the existing EIS facilities, the customer must refer to the specific EIS facilities affected by the addition or change.

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ACCESS SERVICE5. Ordering Switched and Special Access Service (Cont'd)5.2 Access Services Provided by More than One Telephone Company

The Telephone Company will provide Access Services under this tariff where more than one Telephone Company is involved in the provision of Access Service as set forth in (A), (B) or (C). The Single Company Billing arrangement as set forth in (A) will be used for FGA and BSA-A switched access services except where interconnection arrangements between the telephone companies involved permit the use of the Multiple Company Billing arrangement as set forth in (B). The Telephone Company will notify the customer of the billing arrangement when the customer orders FGA or BSA-A service. The Multiple Company Billing arrangement, as set forth in (B) will be used for all FGB, FGC, FGD, BSA-B, BSA-C, BSA-D, 500, 800, 888 Access and 900 Access Services and Special Access Services.

(A) Single Company Billing

For FGA and BSA-A Switched Access Service the customer shall submit an ASR to the Telephone Company in whose territory the dial tone office is located. The Telephone Company receiving the order from the customer will arrange to provide the service and bill the customer as set forth in 2.4.7 (A).

For services ordered as set forth preceding, the customer shall provide a copy of the ASR containing all information as required in 5.1 to any other Telephone Company involved in providing the service.

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ACCESS SERVICE

5. Ordering Switched and Special Access Service (Cont'd)

5.2 Access Services Provided by More than One Telephone Company (Cont'd)

(B) Multiple Company Billing

Access services subject to Multiple Company Billing will be provided by the Telephone Companies involved in accordance with the Exchange Carrier Standards Association's Multiple Exchange Carrier Access Billing Guidelines (MECAB) and Multiple Exchange Carrier Ordering and Design Guidelines (MECOD).

For all Switched and Special Access Services, the customer shall submit an ASR to each Telephone Company involved in providing the service.

Each Telephone Company will provide the appropriate access service elements within its operating territory to a physical point of interconnection with the other involved Telephone Company(ies). The physical point of interconnection is the location where one Telephone Company's facilities connect with another Telephone Company's facilities.

Each Telephone Company that receives an order will bill the customer for the appropriate access service elements provided by each respective Telephone Company as set forth in 2.4.7 (B) preceding.

(C) EAS Arrangements

Where a customer utilizes FGA or BSA-A to originate and/or terminate calls within an Extended Area Service (EAS) calling area provided by more than one telephone company, as set forth in 2.4.7(B) preceding, the customer shall submit an ASR for FGA or BSA-A service in the manner set forth in (A) preceding. The customer shall also provide a copy of the ASR to any other Telephone Company involved in providing the service within the EAS calling area.

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ACCESS SERVICE5. Ordering Switched and Special Access Service (Cont'd)5.3 Access Order Charges5.3.1 Access Service Request Modifications

The customer may request a modification of its Access Service Request prior to the service date. The Telephone Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours. If the modification cannot be made with the normal work force during normal business hours, the Telephone Company will notify the customer. If the customer still desires the Access Service Request modification, the Telephone Company will schedule a new service date. All charges for Access Service Request modifications will apply on a per occurrence basis.

Any increase in the number of Special Access Service circuits, Switched Access Service Entrance Facility circuits, Direct-Trunked Transport circuits, lines, trunks or busy hour minutes of capacity, or STP Port Terminations and CCS7 Access Service facilities will be treated as a new Access Service Request (for the increased amount only).

If order modifications are necessary to satisfy the transmission performance for a Special Access Service ordered by a customer, these changes will be made without order modification charges being incurred by the customer.

(A) Service Date Change Charge

Access Order service dates may be changed, but the new service date may not exceed the original service date by more than 30 calendar days. If the customer is unable to accept the service on the established service date and/or the customer requested service date is more than 30 calendar days after the original service date, the customer will have the option of (a) or (b) following:

- (a) The original order will be canceled by the Telephone Company, and reissued with appropriate cancellation charges applied, or
- (b) the billing will commence for the services ordered on the original ASR.

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ACCESS SERVICE5. Ordering Switched and Special Access Service (Cont'd)5.3 Access Order Charges (Cont'd)5.3.1 Access Service Request Modifications (Cont'd)(A) Service Date Change Charge (Cont'd)

If the Telephone company determines it can accommodate the customer's request without delaying service dates for orders of other customers, a new service date may be established that is prior to the original standard or negotiated interval service date.

If the service date is changed to an earlier date, the customer will be notified by the Telephone Company that Expedited Order Charges as set forth in (D) following apply. Such charges will apply in addition to the Service Date Change Charge.

A Service Date Change Charge will apply, on a per order per occurrence basis, for each service date changed after the Plant Test Date of the ASR. The applicable charge is:

	<u>USOC</u>	<u>CHARGE</u>
Service Date Change Charge, per order	OMC	\$26.21

(B) (Reserved for Future Use)

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ACCESS SERVICE5. Ordering Switched and Special Access Service (Cont'd)5.3 Access Order Charges (Cont'd)5.3.1 Access Service Request Modifications (Cont'd)(C) Design Change Charge

The customer may request a design change to the service ordered. A design change is any change to an Access Service Request which requires engineering review. An engineering review is a review by Telephone Company personnel, of the service ordered and the requested changes to determine what changes in the design, if any, are necessary to meet the changes requested by the customer. Design changes include such things as the addition or deletion of optional features or functions or a change in the signaling arrangements associated with Switched Access Entrance Facility interface groups. Design changes do not include a change of Switched Access Entrance Facility type, end user premises, end office switch, Feature Group or BSA type or Special Access Service circuit type. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.

The Telephone Company will review the requested change, notify the customer whether the change is a design change, if it can be accommodated and if a new service date is required. If the customer authorizes the Telephone Company to proceed with the design change, a Design Change Charge will apply. The Design Change Charge will apply on a per order per occurrence basis, for each order requiring a design change. The applicable charge is:

	<u>USOC</u>	<u>Rate</u>
Design Change Charge, per order	H28	\$26.21

If a change of service date is required, the Service Date Change Charge as set forth in (A) preceding will also apply.

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ACCESS SERVICE

- 5. Ordering Switched and Special Access Service (Cont'd)
- 5.3 Access Order Charges (Cont'd)
- 5.3.1 Access Service Request Modification (Cont'd)
- (D) Expedited Order Charge

A customer may request an expedited service date. When this situation occurs, charges will be applicable as in 8.2. The Telephone Company will provide an estimate of the charges to the customer. The customer must accept the price estimate prior to the Telephone Company's performing the expedite. The actual charges billed to the customer will be no more than 10 percent over the estimate.

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ACCESS SERVICE

5. Ordering Switched and Special Access Service (Cont'd)
- 5.3 Access Order Charges (Cont'd)
- 5.3.2 Cancellation of an Access Service Request

A customer may cancel an Access Service Request on any date after receipt of the Access Service Request by the Telephone Company and prior to the installation of service. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the Access Service Request order is to be canceled. The verbal notice must be followed by written confirmation within 10 days. If written confirmation of the cancellation is not received by the Telephone Company, the verbal notice will not be considered a valid cancellation notice. When a customer cancels an Access Service Request for the discontinuance of service, no charges apply for the cancellation.

(A) Delay of Service Date by Customer

If a customer or a customer's end user is unable to accept Access Service within 30 calendar days after the original service date, the customer has the choice of the following options:

- The Access Service Request shall be canceled and charges set forth in (C) following will apply, or
- Billing for the service will commence.

In such instances, the cancellation date or the billing date, depending on which option is selected by the customer, shall be the 31st day beyond the original service date of the Access Service Request.

(B) Delay of Service Date by Telephone Company

If the Telephone Company misses a service date by more than 30 days due to circumstances over which it has direct control (excluding, e.g., Acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel the Access Service Request without incurring cancellation charges.

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ACCESS SERVICE5. Ordering Switched and Special Access Service (Cont'd)5.3 Access Order Charges (Cont'd)5.3.2 Cancellation of an Access Service Request (Cont'd)(C) Cancellation Charge

When a customer cancels an Access Service Request prior to the service date, the Cancellation Charge specified in (1) or (2) following, shall apply.

- (1) When an ASR for Special Access Service is canceled on or after the Application Date, the Cancellation Charge is calculated, on a per ASR basis, by multiplying the total nonrecurring charges for the quantity ordered by the number of business days elapsed since the Application Date, and dividing that figure by the number of days in the service interval (i.e., the number of business days between the Application Date and the last day of the service date interval).
- (2) When an ASR for Switched Access Service is canceled on or after the Application Date, the Cancellation Charge is calculated, on a per ASR basis, by multiplying the total installation charge for the quantity ordered by the number of business days elapsed since the Application Date, and dividing that figure by the number of days in the service interval (i.e., the number of business days between the Application Date and the last day of the service date interval), and adding the Switched Access Ordering Charge.

(D) Partial Cancellation Charge

Any decrease in the number of ordered Special Access Service circuits, Switched Access Service lines, trunks or busy hour minutes of capacity, or STP Port Terminations and CCS7 Access Service facilities, on a pending ASR will be treated as a partial cancellation. The charge will be determined by multiplying the total switched access installation or special access nonrecurring charge for the canceled portion of the order by the number of business days elapsed since the order date and dividing that figure by the number of days in the service interval.

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ACCESS SERVICE5. Ordering Switched and Special Access Service (Cont'd)5.3 Access Order Charges (Cont'd)5.3.3 Minimum Period Charges

- (A) When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. A disconnect constitutes facilities being returned to available inventory.

For purposes of applying minimum period charges, the disconnect date shall be two business days after the date the Telephone Company receives written notification from the customer or the date the customer requests service be disconnected, whichever is the later date.

- (B) The Minimum Period Charge for monthly billed services will be determined as follows:

For Switched Access Service excluding Entrance Facility and Direct-Trunked Transport elements, the charge for a month or fraction thereof is equal to the sum of the applicable switched access rates times the actual or assumed usage for the month as set forth in 6.5.7(B) following.

For Special Access Service, Switched Access Entrance Facility, and Direct-Trunked Transport services the charge for a month or fraction thereof is the applicable monthly rates for the service as set forth in 7.2.3 and 6.6 following.

The Minimum Period Charge for part-time Television and Program Audio Services is the applicable daily rate for the service as set forth in 7.2.3 following.

For the Primary Interexchange Carrier charge, the charge is the applicable monthly rate as set forth in 3.5.

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